

Consumer Confidence Report Certification Form


(To be submitted with a copy of the CCR)

Water System Name: City of Industry Waterworks System

Water System Number: CA1910029

The water system named above hereby certifies that its Consumer Confidence Report was distributed on **June 28, 2021** (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Paul Zampiello	Title: Operations & Maintenance Superintendent
Signature: 	Date: August 23, 2021
Phone number: (626) 330-2136	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☒ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.industrypublicutilities.com/ccr.pdf
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)
 - ☒ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: _____
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.industrypublicutilities.com/ccr.pdf.
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____.
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ Requires prior DDW review and approval. Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

On behalf of City of Industry Waterworks System, La Puente Valley County Water District directly mails
a post card to all customers informing them that the Consumer Confidence Report is available at
http://www.industrypublicutilities.com/ccr.pdf In addition, the post card also advises customers that
printed copies can be requested by calling 626-336-1307 or picked up at our District office.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

NOW AVAILABLE (AHORA DISPONIBLE):

INDUSTRY PUBLIC UTILITIES

2020 CONSUMER CONFIDENCE REPORT
2020 INFORME DE CONFIANZA DEL CLIENT





2020

CONSUMER CONFIDENCE REPORT



COMMITTED TO WATER QUALITY: ABOUT THE CCR

Industry Public Utilities is committed to keeping our customers informed about the quality of the safe, reliable drinking water we provide to your homes 24/7 and meets or exceeds all state and federal standards.

Our 2020 Consumer Confidence Report (CCR) is an annual drinking water quality report that the Safe Drinking Water Act requires public water systems to provide to its customers and includes important information on where our water comes from and the quality of your water.

For information or questions regarding this report, please contact [Roy Frausto, \(626\) 336-1307](tel:626-336-1307).

Este informe contiene información muy importante sobre su agua de beber. Tradúzcalo ó hable con alguien que lo entienda bien. Para más información o preguntas con respecto a este informe, póngase en contacto con el [Sr. Roy Frausto, \(626\) 336-1307](tel:626-336-1307).

此報告包含有關您的飲用水的重要信息。可以翻譯此報告或與了解它的人交談。

这报告包含有关您的饮用水的重要信息。可以翻译此报告或与了解它的人交谈。

COMMISSION

Cory C. Moss, *President*

Catherine Marcucci, *Commissioner*

Mark Radecki, *Commissioner*

Newell W. Ruggles, *Commissioner*

Michael Greubel, *Commissioner*

MEETINGS HELD 2ND THURSDAYS OF EACH MONTH AT 8:30 A.M.
LOCATION: 15651 EAST STAFFORD ST., INDUSTRY





OUR WATER SOURCES

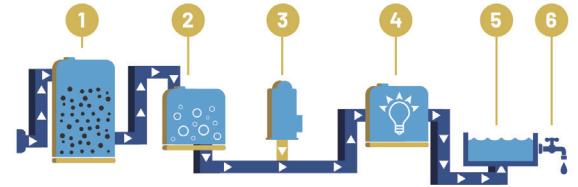
INDUSTRY PUBLIC UTILITIES relies on local groundwater for our water supply. Our top priority is ensuring this groundwater is safely treated to meet some of the highest water quality standards in the world.

Industry Public Utilities' water system is operated and managed by the La Puente Valley County Water District. During 2020, Industry Public Utilities' water supply came from San Gabriel Valley Water Company (SGVWC), La Puente Valley County Water District (LPVCWD) wells and the City of Industry Well No. 5 (all located within the Main San Gabriel Groundwater Basin).

The majority of the water delivered to customers through the water system undergoes a significant treatment process. The treatment systems are designed to treat specific types of contaminants. This process is monitored closely and the water is sampled regularly.



HOW WE TREAT YOUR WATER



1. Granular Activated Carbon Filled (GAC) Vessels remove VOCs to below detection levels.
2. A single pass ion exchange system uses resin specifically manufactured to remove perchlorate.
3. A hydrogen peroxide injection system injects hydrogen peroxide in preparation for the UV reactors.
4. UV reactors treat for NDMA and 1, 4-Dioxane.
5. Water exiting the facility is chlorinated to provide a disinfectant residual in the water system.
6. Treated water then enters the water system and is delivered to your home.



DRINKING WATER SOURCE ASSESSMENT

In accordance with the Federal Safe Drinking Water Act, an assessment of the drinking water sources for SGVWC was completed in October 2008. The goal of this assessment was to identify types of activities in the proximity of our drinking water sources that could pose a threat to the water quality. The assessment concluded SGVWC's water sources are most vulnerable to contaminants from the following activities or facilities, including leaking underground storage tanks (known as contaminant plumes); hardware/lumber/parts stores; hospitals; gasoline stations; above ground storage tanks; spreading basins; storm drain discharge points; and transportation corridors, such as freeways and state highways.

An assessment of the drinking water sources for LPVCWD was updated in March 2008. The assessment concluded LPVCWD's water sources are most vulnerable to contaminants from the following activities or facilities, including leaking underground storage tanks (known as contaminant plumes), high-density housing and transportation corridors, such as freeways and state highways. LPVCWD and SGVWC perform thousands of water quality tests per year to ensure our water meets or exceeds state and federal standards.

REQUEST A SUMMARY OF THE LPVCWD OR SGVWC ASSESSMENT BY CONTACTING ROY FRAUSTO AT 626-336-1307.



PRECAUTIONS FOR IMMUNO-COMPROMISED PEOPLE

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised people, such as those with cancer taking chemotherapy, people who have undergone organ transplants, those with HIV/AIDS or other immune system disorders, the elderly and infants, can be particularly at risk from infections. Immuno-compromised people should seek advice about drinking water from their health care providers.

US-EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline: 1-800-426-4791.

ABOUT YOUR DRINKING WATER: SAMPLING RESULTS



Your drinking water is tested thousands of times per year to ensure it meets or exceeds all state and federal drinking water standards. Our water is tested by certified professionals and laboratories to ensure the highest levels of safety.



Important information about the tables in this report:

- Tables show the average and range of concentrations of the constituents tested during the 2020 calendar year.
- The state allows us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently.
- Unless otherwise noted, the data in this table are from the testing performed from Jan. 1 to Dec. 31, 2020.
- The table lists all the contaminants detected in your drinking water that have federal and state drinking water standards.
- Detected unregulated contaminants of interest are also included.

INFORMATION ABOUT DRINKING WATER CONTAMINANTS

Drinking water sources (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As the water travels over the surface of the land or through the ground, the water dissolves naturally occurring minerals – sometimes including radioactive material – and can also pick up substances resulting from the presence of animals and human activity.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the [USEPA's Safe Drinking Water Hotline, 1-800-426-4791](tel:1-800-426-4791).

Natural contaminants present in source water prior to treatment may include:

Microbial contaminants: Such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.

Inorganic contaminants: Such as salts and metals, that can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

Pesticides and herbicides: That may come from a variety of sources such as agriculture, urban stormwater runoff and residential uses.

Organic chemical contaminants: Including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gasoline stations, urban stormwater runoff, agricultural application, and septic systems.

Radioactive contaminants: Can be naturally occurring or be the result of oil and gas production and mining activities.

CONTAMINANTS IN DRINKING WATER

NITRATE ADVISORY

At times, nitrate in your tap water may have exceeded half the MCL, but it was never greater than the MCL. The following advisory is issued because in 2020, the District recorded a nitrate measurement in its treated drinking water above half the nitrate MCL. Nitrate in drinking water at levels above 10 milligrams per liter (mg/L) is a health risk for infants of less than six months of age. Such nitrate levels in drinking water can interfere with the capacity of the infant's blood to carry oxygen, resulting in a serious illness; symptoms include shortness of breath and blueness of the skin. Nitrate levels above 10 mg/L may also affect the ability of the blood to carry oxygen in other individuals, such as pregnant women and those with certain specific enzyme deficiencies. If you are caring for an infant, or you are pregnant, you should ask advice from your health care provider.

LEAD AND DRINKING WATER

Regulations require local water agencies to test for lead at all K-12 schools constructed before 2010. K-12 schools (total of 2) within the boundaries of the IPU water system were sampled and tested for lead in 2018. If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing.

IPU is responsible for providing high-quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the [Safe Drinking Water Hotline, 1-800-426-4791](tel:1-800-426-4791), or [epa.gov/lead](https://www.epa.gov/lead).



WATER QUALITY STANDARDS, DEFINITIONS, ACRONYMS AND ABBREVIATIONS

The chart in this report shows the following types of water quality standards:

MAXIMUM CONTAMINANT LEVEL (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

MAXIMUM RESIDUAL DISINFECTANT LEVEL (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

PRIMARY DRINKING WATER STANDARD (PDWS): MCLs, MRDLs and treatment techniques (TTs) for contaminants that affect health, along with their monitoring and reporting requirements.

REGULATORY ACTION LEVEL (AL): The concentration of a contaminant, which, if exceeded, triggers treatment or other requirements that a water system must follow.

NOTIFICATION LEVEL (NL): NLs are health-based advisory levels established by the State Board for chemicals in drinking water that lack MCLs. When chemicals are found at concentrations greater than their NL, certain requirements and recommendations apply.

The chart in this report includes three types of water quality goals:

MAXIMUM CONTAMINANT LEVEL GOAL (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the USEPA.

MAXIMUM RESIDUAL DISINFECTANT LEVEL GOAL (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

PUBLIC HEALTH GOAL (PHG): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

TREATMENT TECHNIQUE (TT): A required process intended to reduce the level of a contaminant in drinking water.

INDUSTRY PUBLIC UTILITIES • YEAR 2020 WATER QUALITY TABLE

CONSTITUENTS AND (UNITS)	MCL	PHG or (MCLG)	DLR	TREATED WATER		TYPICAL SOURCE OF CONTAMINANT
				AVERAGE [1]	RANGE (MIN-MAX)	
PRIMARY DRINKING WATER STANDARDS - Health-Related Standards						
INORGANIC CHEMICALS						
Arsenic (µg/l)	10	0.004	2	2.29	ND - 2.90	Erosion of natural deposits
Barium (mg/l)	1	2	0.1	0.14	ND - 0.21	Erosion of natural deposits
Fluoride (mg/l)	2	1	0.1	0.31	0.22 - 0.43	Erosion of natural deposits
Nitrate as N (mg/l)	10	10	0.4	6.69	3.20 - 8.70	Leaching from fertilizer use
RADIOACTIVITY						
Gross Alpha (pCi/l)	15	(0)	3	3.1	ND - 11.80	Erosion of natural deposits
Uranium (pCi/l)	20	0.43	1	3.5	1.2 - 5.70	Erosion of natural deposits
SECONDARY DRINKING WATER STANDARDS - Aesthetic Standards, Not Health-Related						
Chloride (mg/l)	500	NA	NA	32	16 - 54	Runoff/leaching from natural deposits
Odor (threshold odor number)	3	NA	1	1.0	1.0	Runoff/leaching from natural deposits
Specific Conductance (µmho/cm)	1,600	NA	NA	573	390 - 770	Substances that form ions in water
Sulfate (mg/l)	500	NA	0.5	53	23 - 83	Runoff/leaching from natural deposits
Total Dissolved Solids (mg/l)	1,000	NA	NA	345	310 - 560	Runoff/leaching from natural deposits
OTHER CONSTITUENTS OF INTEREST						
Alkalinity (mg/l)	NA	NA	NA	195	140 - 250	Runoff/leaching from natural deposits
Calcium (mg/l)	NA	NA	NA	74.5	50.3 - 103	Runoff/leaching from natural deposits
Hardness as CaCO3 (mg/l)	NA	NA	NA	245	168 - 338	Runoff/leaching from natural deposits
Hexavalent Chromium (µg/l)	NA	0.02	NA	4.25	2.4 - 6.7	Runoff/leaching from natural deposits
Magnesium (mg/l)	NA	NA	NA	14.7	10.2 - 20	Runoff/leaching from natural deposits
pH (unit)	NA	NA	NA	7.8	7.6 - 7.99	Hydrogen ion concentration
Potassium (mg/l)	NA	NA	NA	3.68	2.7 - 5	Runoff/leaching from natural deposits
Sodium (mg/l)	NA	NA	NA	16.8	12 - 22	Runoff/leaching from natural deposits
UNREGULATED CONSTITUENTS REQUIRING MONITORING [4]						
CONSTITUENTS AND (UNITS)	NL	PHG OR (MCLG)	AVERAGE	RANGE (MIN-MAX)	TYPICAL SOURCE OF CONTAMINANT	
Chlorate (µg/l)	800	NA	225.4	ND - 330	By-product of drinking water chlorination; industrial processes	
Chlorodifluoromethane (µg/l)	NA	NA	0.07	ND - 0.14	Refrigerant	
Molybdenum (µg/l)	NA	NA	2.6	ND - 2.9	Runoff/leaching from natural deposits	
Strontium (µg/l)	NA	NA	593	ND - 660	Runoff/leaching from natural deposits	
Vanadium (µg/l)	50	NA	2.34	ND - 4.5	Runoff/leaching from natural deposits	
DISTRIBUTION SYSTEM WATER QUALITY						
CONSTITUENTS AND (UNITS)	MCL OR (MRDL)	MCLG OR (MRDLG)	AVERAGE	RANGE (MIN-MAX)	TYPICAL SOURCE OF CONTAMINANT	
Total Coliforms	no more than 1 positive monthly sample	0	0	0	Naturally present in the environment	
Total Trihalomethanes (µg/l)	80	NA	3.85	3.6 - 4.1	By-product of drinking water disinfection	
Haloacetic Acids (µg/l)	60	NA	ND	ND	By-product of drinking water disinfection	
Chlorine Residual (mg/l)	(4)	(4)	1.25	0.87 - 1.57	Drinking water disinfectant added for treatment	
Heterotrophic Plate Count (HPC)	TT	NA	0.74	ND-8	Naturally present in the environment	
Odor (threshold odor number) [5]	3	NA	1	1	Naturally occurring organic materials	
Turbidity (NTU) [5]	5	NA	<0.1 [3]	ND - 0.1	Runoff/leaching from natural deposits	
LEAD AND COPPER AT RESIDENTIAL TAPS						
CONSTITUENTS AND (UNITS)	ACTION LEVEL	PHG	90TH PERCENTILE VALUE	SITES EXCEEDING AL/NUMBER OF SITES	TYPICAL SOURCE OF CONTAMINANT	
Lead (µg/l)	15	0.2	1.4	0/23	Corrosion of household plumbing	
Copper (mg/l)	1.3	0.3	0.53	0/23	Corrosion of household plumbing	

A total of 23 residences were tested for lead and copper in August 2019. Lead was not detected above the reporting limit in any of the samples. Copper was detected above the reporting limit in 16 samples, none of which exceeded the AL. The Industry Public Utilities complies with the Lead and Copper Rule. The next required sampling for lead and copper will be conducted in the summer of 2022.

SCHOOL LEAD SAMPLING

Number of Schools Requesting Lead Sampling: 2

NOTES

AL = Action Level
DLR = Detection Limit for Purposes of Reporting
MCL = Maximum Contaminant Level
MCLG = Maximum Contaminant Level Goal
mg/l = parts per million or milligrams per liter

MRDL = Maximum Residual Disinfectant Level
MRDLG = Maximum Residual Disinfectant Level Goal
NA = No Applicable Limit
ND = Not Detected at DLR
ng/l = parts per trillion or nanograms per liter

NL = Notification Level
NTU = Nephelometric Turbidity Units
pCi/l = picoCuries per liter
PHG = Public Health Goal
µg/l = parts per billion or micrograms per liter
µmho/cm = micromhos per centimeter

[1] The results reported in the table are average concentrations of the constituents detected in your drinking water during year 2020 or from the most recent tests.

Treated water data are provided by San Gabriel Valley Water Company and La Puente Valley County Water District

[2] Constituent does not have a DLR. Constituent was detected but the average result is less than the analytical Method Reporting Limit.

[3] "<" means constituent was detected but the average result is less than the indicated reporting limit or DLR.

[4] Monitoring data provided by San Gabriel Valley Water Company. [5] This water quality is regulated by a secondary standard to maintain aesthetic characteristics (taste, odor, color).

2020 CIWS CCR Delivery Locations

On June 28, 2021, the following locations received multiple copies of the City of Industry Waterworks System's Consumer Confidence Report. Additional copies of the Water Quality Report are available upon request.

La Puente Valley County Water District Office

112 N. First St

La Puente, CA 91744

City of Industry's City Hall

15625 Mayor Dave Wy

City of Industry, CA 91744

City of La Puente's Community Center

501 N. Glendora Avenue

La Puente, CA 91744

City of La Puente Public Library

15920 Central Ave

La Puente, CA 91744

City of La Puente Senior Center

16001 E. Main Street

La Puente, CA 91744