eCCR Certification Form

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Golden State Water Company – Bell-Bell Gardens
Water System Number:	CA1910011

The water system named above hereby certifies that its Consumer Confidence Report was distributed by <u>July 1, 2024</u> to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Phuong Nguyen	Title: Water Quality Engineer
Signature:	Date: 09/20/2024
Phone number: (562) 907-9200 X 404	
To summarize report delivery used and go page by checking all items that apply and fi	ood-faith efforts taken, please complete this Il-in where appropriate:
CCR was distributed by mail or other	direct delivery methods (attach description of
other direct delivery methods used).	
CCR was distributed using electronic	delivery methods described in the Guidance
for Electronic Delivery of the Consume	er Confidence Report (water systems utilizing
electronic delivery methods must comp	plete the second page).
	th non-bill paying consumers. Those efforts
included the following methods:	1 7 3
Posting the CCR	at the following URL:
www.gswater.com/BellBellGarde	
_	ns within the service area (attach zip codes
Advertising the availability of the release)	e CCR in news media (attach copy of press
	al newspaper of general circulation (attach a including name of newspaper and date

Delivery of mersons, such persons, such persons, such pelivery to confide the persons of the per	CCR in public places (attach a list of nultiple copies of CCR to single-be ch as apartments, businesses, and community organizations (attach a community organizations (attach a of the CCR in the electronic city new or listserv (attach a copy of the artic nouncement of CCR availability media outlets utilized) in a list of other methods used) in a list of other methods used) in at least 100,000 persons: Poster following URL: www	billed addresses serving several d schools Ilist of organizations) wsletter or electronic community cle or notice) via social media outlets (attach
Consumer Con	nfidence Report Electronic	Delivery Certification
•	electronic distribution methods for all items that apply and fill-in where	-
URL to the CCR of copy of the mailed Water system emailed URL to the CCR of (attach a co	led a notification that the CCR is on a publicly available website who CCR notification). URL: www.gsw ailed a notification that the CCR is on a publicly available site on the I opy of the emailed /BellBellGardensCCR	here it can be viewed (attach a water.com/BellBellGardensCCR available and provides a direct
Water system ema	ailed the CCR as an electronic file ailed the CCR text and tables inse	
Requires prior DD	an attachment (attach a copy of to a copy required to a copy of to a copy and a copy of to a copy of the copy and a copy of the copy and a copy of the copy	system utilized other electronic
•	ntion of the water system's elect system ensures delivery to custom	• •
	s to better serve our customers, co	
costs, Golden State Wa	ater Company chose to utilize ele	ectronic delivery of the annual

Consumer Confidence Reports (CCRs) as allowed by the United States Environmental
Protection Agency and the State Water Resources Control Board-Division of Drinking
Water. Notices regarding the availability of the CCR were mailed to customers as a bill
insert, and also emailed to all customers receiving electronic bills. These notices,
printed and emailed in both English and Spanish, directed people to the URL for
viewing the CCR online, and also gave them information on how to request a hard copy
of the CCR.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.



July 5, 2024

California Public Utilities Commission ATTN: Terence Shia, P.E. Director, Water Division 505 Van Ness Avenue San Francisco, California 94102

To: Terence Shia

Enclosed, please find printed versions of Golden State Water Company's 2024 Consumer Confidence Reports for year 2023 and a list of each water system owned and operated by our company.

The Consumer Confidence Reports were delivered to the respective water customers during June 2024. The reports are available at each local water system office, the District offices of Golden State Water Company, and may be viewed on our website at www.gswater.com/annual-water-quality-reports.

Should you have any further questions in this matter, you may contact me at (714) 514-5210 (sunil@gswater.com), or Dawn White at (916) 853-3615 (dawn.white@gswater.com).

Sunil Pillai,

Digitally signed by Sunil Pillai DN: cn=Sunil Pillai, o=GSWC, ou=VIce President, Ennvironmental Quality, email=sunil@gswater.com, c=US Date: 2024.07.05 14:54:08-07'00'

Vice President, Environmental Quality

Enclosure



List of Golden State Water Systems

- 1. Apple Valley North
- 2. Apple Valley South
- 3. Arden
- 4. Artesia
- 5. Barstow/Lenwood
- 6. Bay Point
- 7. Bell/Bell Gardens
- 8. Calipatria
- 9. Claremont
- 10. Clearlake
- 11. Cordova
- 12. Cowan Heights
- 13. Culver City
- 14. Cypress Ridge
- 15. Desert View
- 16. Edna Road
- 17. Florence-Graham
- 18. Hollydale
- 19. Lake Marie
- 20. Los Osos
- 21. Lucerne
- 22. Morongo Del Norte
- 23. Morongo Del Sur
- 24. Nipomo (Vista)
- 25. Norwalk
- 26. Orcutt
- 27. Placentia-Yorba Linda
- 28. Robbins
- 29. San Dimas
- 30. Simi Valley
- 31. Sisquoc
- 32. South Arcadia
- 33. South San Gabriel
- 34. South Shore
- 35. Southwest
- 36. Tanglewood
- 37. West Orange
- 38. Willowbrook
- 39. Wrightwood



Consumer Confidence Reports **Available Now!**

The Consumer Confidence Report

The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires Golden State Water Company to provide its customers. The CCR introduces customers to the quality of their drinking water, its origin, and the efforts required by Golden State Water Company to deliver quality, reliable water. The State Water Resources Control Board's Division of Drinking Water is comprised of highly trained water quality experts who closely monitor all water testing and have confirmed that Golden State Water's water meets all water quality standards and is safe to drink.

If you would like a paper copy of the 2024 CCR mailed to your address or to speak with someone about the report, please call **1-800-999-4033** or email **waterquality@gswater.com**.



El informe de Confianza del Consumidor o CCR, es un informe anual de la calidad de agua potable que el Decreto de Agua Potable Sana requiere que Golden State Water Company le provee.



For more information, visit **gswater.com**

Si desea una copia en papel del CCR del 2024 enviado por correo a su dirección o si desea hablar con alguien sobre el informe, llame al **1-800-999-4033** o por correo electrónico a **waterquality@gswater.com**.



You can view your 2024 Consumer Confidence Report and learn more about your drinking water by visiting our website. You can find a direct URL link in the message center on the back of your water bill. You can also find the URL link for your system in the table on the reverse side of this page.



El CCR presenta a los clientes la calidad de su agua potable, su origen y los esfuerzos requeridos por Golden State Water Company para entregar agua confiable y de calidad.



La División de Agua Potable de la Junta Estatal de Control de Recursos Hídricos está compuesta por expertos altamente capacitados en la calidad del agua que monitorean de cerca todas las pruebas de agua y han confirmado que el agua de Golden State Water cumple con todos los estándares de calidad del agua y es segura para beber.

Apple Valley North Water System

www.gswater.com/AppleValleyNorthCCR

Apple Valley South Water System

www.gswater.com/AppleValleySouthCCR

Arden Water System

www.gswater.com/ArdenCCR

Artesia Water System

www.gswater.com/ArtesiaCCR

Barstow Water System

www.gswater.com/BarstowCCR

Baypoint Water System

www.gswater.com/BaypointCCR

Bell-Bell Gardens Water System

www.gswater.com/BellBellGardensCCR

Calipatria Water System

www.gswater.com/CalipatriaCCR

Claremont Water System

www.gswater.com/ClaremontCCR

Clearlake Water System

www.gswater.com/ClearlakeCCR

Cordova Water System

www.gswater.com/CordovaCCR

Cowan Heights Water System

www.gswater.com/CowanHeightsCCR

Culver City Water System

www.gswater.com/CulverCityCCR

Cypress Ridge Water System

www.gswater.com/CypressRidgeCCR

Desert View Water System

www.gswater.com/DesertViewCCR

Edna Road Water System

www.gswater.com/EdnaRoadCCR

Florence-Graham Water System

www.gswater.com/FlorenceGrahamCCR

Hollydale Water System

www.gswater.com/HollydaleCCR

Lake Marie Water System

www.gswater.com/LakeMarieCCR

Los Osos Water System

www.gswater.com/LosOsosCCR

Lucerne Water System

www.gswater.com/LucerneCCR

Morongo Del Norte Water System

www.gswater.com/MorongoDelNorteCCR

Morongo Del Sur Water System

www.gswater.com/MorongoDelSurCCR

Nipomo Water System

www.gswater.com/NipomoCCR

Norwalk Water System

www.gswater.com/NorwalkCCR

Orcutt Water System

www.gswater.com/OrcuttCCR

Placentia-Yorba Linda Water System

www.gswater.com/Placentia-YorbaLindaCCR

Robbins Water System

www.gswater.com/RobbinsCCR

San Dimas Water System

www.gswater.com/SanDimasCCR

Simi Valley Water System

www.gswater.com/SimiValleyCCR

Sisquoc Water System

www.gswater.com/SisquocCCR

South Arcadia Water System

www.gswater.com/SouthArcadiaCCR

South San Gabriel Water System

www.gswater.com/SouthSanGabrielCCR

South Shore Water System

www.gswater.com/SouthshoreCCR

Southwest Water System

www.gswater.com/SouthwestCCR

Tanglewood Water System

www.gswater.com/TanglewoodCCR

West Orange County Water System

www.gswater.com/WestOrangeCountyCCR

Willowbrook Water System

www.gswater.com/WillowbrookCCR

Wrightwood Water System

www.gswater.com/WrightwoodCCR







TE AMOUNT D

BILL DATE June 14, 2024 **AMOUNT DUE** \$260.05

DUE DATE July 05, 2024

Page 1 of 2

Customer Service - 24 Hours: (800) 999-4033 www.gswater.com Hearing Impaired TTY: (877) 933-9533 Preguntas? Llame al Centro de Servicio al Consumidor al (800) 999-4033

Visit **gswater.com** to enroll for service updates via **e-newsletter**.

Mail Payments to NEW Address: P.O. Box 51133, Los Angeles, CA 90051-1133. To learn about the various Payment Options we offer go to: www.gswater.com/payment-options or see back of bill

	Account Summary	
Previous Balance		\$203.19
Payments	5-20-24 Thank You	-\$203.19
Current Charges	Due On July 5, 2024	\$260.05
Total Amount Due		\$260.05

Current Activity	/
ate Schedule ME-1-NR ((ME1NRM)

Service Charge	5/8" meter	
Service Charge 34 Days		\$33.96
Water Usage		
Water Usage - 31.00 CCF at \$6.002	2	\$186.06
Surcharges, Fees, & Credits		
CAP Prog Adm Surcharge - 31.00 C	CF at \$0.202	\$6.26
WRAM/MCBA Surcharge/credit		\$16.83
Other Surcharges/credits		\$15.13
CPUC Fee - 0.7% - 34 Days of \$258	8.24	\$1.81
Total New Charges		\$260.05

Drought Stage 1 Usage History (One CCF = 7.48 CGL or 748 gallons)					
Bill Period	2020 Usage	Target Usage *	Actual Usage		
Prior	38 CCF or 284.24 CGL	30 CCF or 224.40 CGL	24 CCF or 179.52 CGL		
Current	33 CCF or 246.84 CGL	26 CCF or 194.48 CGL	31 CCF or 231.88 CGL		
Next	49 CCF or 366.52 CGL	39 CCF or 291.72 CGL			

The Stage 1 TARGET USAGE (your allocation) for the PRIOR and CURRENT period is voluntary and based on the number of days of the bill period.

Read and Usage Information						
Meter	Service	e Period	Days	Previous Reading	Current Reading	CCF Usage
ММ	May 10	Jun 13	34	2870	2901	31
Your next scheduled meter read date is approximately July 11, 2024						

Your opinion is very important to us. Please rate our service by calling 1-888 933 8648. Enter code 206 when prompted.

POSTAL

If you have changed your address or are moving, please call (800) 999 4033 or fill out form on back.

ACCOUNT NUMBER:

Golden State

Water Company
A Stability of American States Water Company

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT.

PO BOX 51133 LOS ANGELES CA 90051-1133

> Current Charges Due On July 5, 2024 Total Amount Due

\$260.05

Amount Enclosed



GOLDEN STATE WATER COMPANY PO BOX 51133 LOS ANGELES CA 90051-1133

Message Center

The state of California is experiencing drought conditions, and all water customers are encouraged to use water responsibly and reduce usage. FOR INFORMATION ON THE DROUGHT, conservation and local requirements, please visit www.gswater.com/drought.

To view your 2024 Consumer Confidence Report and learn more about your drinking water, please visit: www.gswater.com/BellBellGardensCCR Watering Days: EVEN ADDRESSES (0,2,4,6,8): Sunday, Wednesday, Friday ODD ADDRESSES (1,3,5,7,9): Tuesday, Thursday, Saturday.

Effective 5/1/24 due to annual WRAM&MCBA recalibration; 18-month surcharge applies to general meter service & 18-month surcredit to nongeneral meter service & 2022 WRAM&MCBA surcharge expires. For more information, visit gswater.com

PAYMENT OPTIONS:

Go to www.gswater.com/payment-options for payment options, authorized locations, and auto pay application form.

- Auto Pay (Electronic Funds Transfer): Submit an application to pay your bill automatically from a checking or savings account.
- Online: Receive bills online and pay electronically by using "MyGSWater". Go to: www.gswater.com/payment-options or call (800) 999-4033.
- Phone: Call KUBRA EZ-PAY at (844) 706-7690. KUBRA EZ-PAY accepts ATM, Visa, MasterCard, Discover or electronic check.
- Mail: Send bill stub and payment in enclosed envelope.
- In Person: Visit www.gswater.com/payment-options to find a KUBRA EZ-PAY agent to make a Cash Payment (service fee applies).

BILL TERMS AND POLICY OF DISCONTINUATION OF RESIDENTIAL SERVICES FOR NONPAYMENT

The bill is due and payable upon date of presentation. It will become past due if not paid within 19 days from the date of mailing. A cash deposit and reconnection charge may be required to re-establish credit and service.

To avoid disconnection of residential service for nonpayment, customers can call Golden State Water to request a one-time payment extension or set-up a payment plan by contacting our Customer Service Center at (800) 999-4033. For more information on the Policy of Discontinuation of Residential Services please visit https://www.gswater.com/policy-of-discontinuation available in multiple languages.

WRAM/MCBA SURCHARGE/SURCREDIT

The Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA) ensure revenue recovered from rates balances with expenses to operate, maintain and improve the water system. For more info, please visit gswater.com/rates-schedules-and-tariffs.

DROUGHT INFORMATION

The state of California is experiencing drought conditions, and all water customers are encouraged to use water responsibly and reduce usage. For information on the drought, conservation and local requirements, please visit www.gswater.com/drought.

DISPUTING YOUR BILL: If you believe there is an error on your bill or **have** a question about your service, please call Golden State Water Company customer support at (800) 999-4033. We welcome the opportunity to assist you. If after contacting us, you are still not satisfied with Golden State Water Company's response, you may submit a complaint to the California Public Utilities Commission (CPUC) by visiting http://www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), which can be reached by the following means if you prefer not to submit your complaint online:

Telephone: 1-800-649-7570 (8:30 AM to 4:30 PM, Monday through Friday)
Mail: California Public Utilities Commission, Consumer Affairs Branch,
505 Van Ness Avenue, Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing direct assistance relaying telephone conversations, as well their friends, family, and business contacts. If you prefer having your calls immediately answered in your mode of communication, dial one of the toll-free language-specific numbers below to be routed to the California Relay Service provider.

Language	Type of Call	Toll-free 800 Number
English	TTY/VCO/HCO to Voice Voice to TTY/VCO/HCO From or to Speech-to- Speech	1-800-735-2929 1-800-735-2922 1-800-854-7784
Spanish	TTY/VCO/HCO to Voice Voice to TTY/VCO/HCO	1-800-855-3000

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC **specifically regarding the accuracy of your bill,** please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on. The Commission will not, however, accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications and sources of fuel or power.

PLEASE INDICATE ANY CHANGES

Name:		
Address:		
City:		
State:	Zip:	
Home Phone:		
Work Phone:		
Email:		

Consumer Confidence Reports Are Now Available

Golden State Water Company <noreply@genasys.com>

Sat 6/1/2024 9:07 AM

This Message Is From An External Sender

This message came from outside the company. Do not open any attachments unless you expected this message. Do not click links unless you are sure they are safe.

EXTERNAL EMAIL



Message from Golden State Water Company

Dear Valued Customer,

Golden State Water is pleased to announce that Consumer Confidence Reports are now available. The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires Golden State Water Company to provide to you. The purpose of the CCR is to raise customer awareness of the quality of your drinking water, where your drinking water comes from, what it takes to deliver water to your homes, and the importance of protecting drinking water sources. This report contains important information about the source and quality of your drinking water.

If you would like a paper copy of the 2024 CCR mailed to your mailing address or would like to speak with someone about the report, please call 1-800-999-4033 or email waterquality@gswater.com

You can view your 2024 Consumer Confidence Report and learn more about your drinking water by visiting the following URL: www.gswater.com/BellBellGardensCCR

El informe de Confianza del Consumidor o CCR, es un informe anual de la calidad de agua potable que el Decreto de Agua Potable Sana requiere que Golden State Water Company le provee. El objetivo del CCR es aumentar la conciencia de los consumidores acerca de la calidad de su agua potable, de donde viene el agua potable, lo que se necesita para distribuir agua a su hogar, y la importancia de proteger fuentes de agua potable. Este informe contiene información importante acerca del origen y la calidad de su agua potable.

Si desea una copia en papel del CCR del 2024 enviado por correo a su dirección o si desea hablar con alguien sobre el informe, llame al 1-800-999-4033 o por correo electrónico a <u>waterquality@gswater.com</u>.

Sincerely,

Golden State Water Company

Golden State Water Company



181 E. Huntington Drive, Suite 209 Los Angeles, California 91016 (562) 499-1236 legals@inlandnewspapers.com

> David Schultise 14401 S. Chadron Ave Hawthorne, CA 90250

Account Number: 5272431
Ad Order Number: 0011680887

Customer's Reference/PO Number:

Publication: Los Angeles Daily News

Publication Dates:07/15/2024Total Amount:\$115.80Payment Amount:\$0.00Amount Due:\$115.80

Notice ID: bo6QSOzD0eHDAJYZa3Qb

Invoice Text: Public Notice Golden State Water Company's 2024 Annual Water Quality Reports

(Consumer Confidence Reports) detailing local water quality and service during the 2023 calendar year are now available. Interested parties who would like to view or print a copy can access the reports at: www.gswater.com/annual-water-quality-

reports.



Los Angeles Daily News 181 E. Huntington Drive, Suite 209 Los Angeles, California 91016 (562) 499-1236

> David Schultise 14401 S. Chadron Ave Hawthorne, CA 90250

> > FILE NO. 0011680887
> > PROOF OF PUBLICATION AFFIDAVIT
> > (2015.5 C.C.P.)

STATE OF CALIFORNIA County of Los Angeles

I am a citizen of the United States and a resident of the County aforesaid, I am over the age of eighteen years, and not a party to or interested in the matter. I am the principal clerk of the printer of the Daily News, a newspaper of general circulation published 7 times weekly in the City of Los Angeles, County of Los Angeles, and which newspaper has been adjudged a newspaper of general circulation by the Superior Court of the County of Los Angeles, State of California, under the date of May 26, 1983, Case Number Adjudication #C349217, that the notice, of which the annexed is a printed copy has been published in each regular and entire issue of said newspaper and not in any supplement thereof on the following dates, to wit:

07/15/2024

I certify (or declare) under the penalty of perjury that the foregoing is true and correct.

Executed at Los Angeles, California, on this 15th day of July, 2024.

Jbutikoker Signature Public Notice

Golden State Water Company's 2024 Annual Water Quality Reports (Consumer Confidence Reports) detailing local water quality and service during the 2023 calendar year are now avallable. Interested parties who would like to view or print a copy can access the reports at: www.gswater.com/annual-water-quality-reports.

Los Angeles Daily News Published: 7/15/24