

## APPENDIX B: eCCR Certification Form (Suggested Format)

### Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: City of Arcadia

Water System Number: 191003

The water system named above hereby certifies that its Consumer Confidence Report was distributed on May 25, 2020 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Mandy Jiang  
Signature: Mandy Jiang  
Title: Management Analyst  
Phone Number: (626) 254-2706 Date: 6/23/20

*To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:*

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - Posting the CCR at the following URL: www.ArcadiaCA.gov/CCR
  - Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - Advertising the availability of the CCR in news media (attach copy of press release)
  - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - Posted the CCR in public places (attach a list of locations)
  - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - Delivery to community organizations (attach a list of organizations)
  - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
  - Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
  - Other (attach a list of other methods used)
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.
- For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission



**List of Public Facilities Distributing Arcadia's 2019 CCR:**

1. **Arcadia City Hall**  
240 W Huntington Dr.  
Arcadia, CA 91007
2. **Arcadia Public Works Services Department**  
11800 Goldring Rd.  
Arcadia, CA 91006
3. **Arcadia Public Library**  
20 W Duarte Rd.  
Arcadia, CA 91006
4. **Senior/Community Center**  
375 Campus Dr.  
Arcadia, CA 91006