



State Water Resources Control Board
 Division of Drinking Water

WATER QUALITY EMERGENCY NOTIFICATION PLAN

Name of Utility: Del Sur School/Westside Union District

Physical Location/Address: 9023 W. Ave. H, Lancaster, CA 93536

The following persons have been designated to implement the plan upon notification by the Division of Drinking Water (DDW) of the State Water Resources Control Board (SWRCB) that an imminent danger to the health of the water users exists:

Water Utility:		Telephone		
Contact Name & Title	Email Address	Day	Evening	Cell
1. Andrew Kalmes Smith	a.kalmes-smith@westside.k12.ca.us	805-766-8206	Same	Same
2. Wil Masters	w.masters@westside.k12.ca.us	661-878-5899	Same	Same
3.				

Please complete this section if your Water Utility serves fewer than 1,000 service connections.	
1.	Who is responsible for water shortage planning and response for the water system? Maintenance & Operations
2.	<ul style="list-style-type: none"> Well Driller Contact for Repairs (if applicable): Maintenance & Operations Provide the name of a CDPH approved* water hauler: N/A Provide your County OES Contact: Sherryl Jones (310) 729-8322
*CDPH approved list of water haulers: https://www.cdph.ca.gov/Programs/CEH/DFDCS/pages/fdbprograms/foodsafetyprogram/water.aspx	

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The implementation of the plan will be carried out with the following State DDW and County Health Department personnel:

State DDW & County Health Department: Contact Name & Title		Telephone	
		Day	Evening
1.	Bill Liang, P.E., Angeles District Engineer SWRCB, Division of Drinking Water	(818) 551-2024 Fax (818) 551-2054	(714) 720-7240
2.	Ofelia Oracion, Sanitary Engineer Lillian Luong, Water Resource Control Engineer Chau Tran, Water Resource Control Engineer Quinny Thuc Ha, Water Resource Control Engineer Tamar Viz, Water Resource Control Engineer SWRCB, Division of Drinking Water	(818) 551-2020 (818) 551-2038 (818) 551-2025 (818) 551-2005 (818) 551-2055	(818) 645-5727 (626) 602-5244 (714) 251-2540 (909) 929-1953 (818) 268-2399
3.	Liza Frías, Director of EH Scott Abbott, Assistant Director of EH Brenda Lopez, Assistant Director of EH Lusi Mkhitaryan, Branch Director VACANT, EH Services Manager Anhdao Truong, Chief, Drinking Water Program LA County DPH-Environmental Health Environmental Protection Branch–Local Primacy 5050 Commerce Drive Baldwin Park, CA 91706-1423	(626) 430-5374 (626) 430-5103 (626) 430-5101 (626) 430-5595 ----- (626) 430-5420	(213) 270-5568 (213) 270-5568 (213) 270-5568 (213) 270-5568 ----- (213) 270-5568
4.	If the above personnel cannot be reached, contact:		

Office of Emergency Services Warning Center (24 hrs) (800) 852-7550 or (916) 845-8911
 When reporting a water quality emergency to the Warning Center, please ask for the California State Water Resources Control Board – Division of Drinking Water Duty Officer.

NOTIFICATION PLAN

Attach a written description of the method or combination of methods to be used (radio, television, door-to-door, sound truck, etc.) **to notify customers in an emergency.** For each section of your plan give an estimate of the time required, necessary personnel, estimated coverage, etc. Consideration must be given to special organizations (such as schools), non-English speaking groups, and outlying water users. Ensure that the notification procedures you describe are practical and that you will be able to actually implement them in the event of an emergency. Examples of notification plans are attached for large, medium and small communities.

Report prepared by: Beth Seuser

Printed Name & Title: Administrative Assistant

Date: 3/30/2026


 Signature (may insert a signature image if desired)

These are examples of Notification Plans. Please attach the Notification Plan for your Utility.

PLAN I (Medium Community)

During regular working hours our people will contact the news media at television station KXYZ to broadcast the necessary warning. The local radio stations will also be contacted. The television and radio personnel are available at all hours. As a follow-up measure, we will also contact the Daily Bee, a local newspaper that serves both Ourtown and Hometown.

The warnings will be issued in both English and Spanish to cover all members of the community. Outlying areas of the water service area (such as Isolated Canyon and Lonesome Mountain subdivisions) will also be notified by sound truck and/or handbill distributed to their respective areas. Both of these areas are very small and this can be done quite quickly.

A special telephone answering service can also be quickly set up at the utility headquarters (using the regular company numbers) to answer questions that will come in from consumers. Questions are anticipated, especially from the Hometown area, because that area is served by three different water companies. A map will be available to the telephone answering personnel to determine the water company serving the caller.

It is anticipated that the time for notification to the television and radio audiences will be very short. The areas served by handbill and sound truck will also be notified within an hour. For notification to be issued in other than normal hours, the same media will be contacted and an announcement will be scheduled for as long as is necessary. A sound truck(s) will be used in the early morning hours to quickly alert the people not listening to their radio or television.

PLAN II (Small Community)

Our community is very small and the most efficient means of notification will be both sound truck and handbill. It is estimated that the entire service area can be covered in less than three hours.

PLAN III (Large Community)

The same plan as implemented in Plan I should be used here with the exceptions noted. All the news media will be contacted in the entire metropolitan area. This includes all television and radio stations and all local and general area newspapers. Maps have been prepared to be distributed to the media to locate the boundaries of the water company. This system is large enough that it may only be necessary to notify some of the water users. This information will be transmitted to the media and an answering service at the water company will respond to consumers' calls. Unless the problems are limited to isolated areas it is unreasonable to assume that contact can be made through sound truck or handbill.

