

## 2024 Consumer Confidence Report

### Water System Information

Water System Name: Sunrise Shore Mutual Water Company

Report Date: June 30, 2025

Type of Water Source(s) in Use: Ground well

Name and General Location of Source(s): Well 003, located at 6030 Sunrise Court, Lower Lake CA 95457

Drinking Water Source Assessment Information: NA

Time and Place of Regularly Scheduled Board Meetings for Public Participation: Board of Directors meetings are intended to be held quarterly, usually by Zoom or other online meeting platform. Meetings are announced in advance by email, in accordance with our bylaws. All shareholders are welcome at the meetings.

For More Information, Contact: Bob Bisson, President phone: 805-441-6755; email: [bissons@charter.net](mailto:bissons@charter.net)

Greg Perkins, Board Member - [gmperk1@gmail.com](mailto:gmperk1@gmail.com)

Adrienne Lee, Board Member/Treasurer – [Adriannelee@sunrisebks.com](mailto:Adriannelee@sunrisebks.com) Don Mintz, Board Member/Secretary – [Don@promoco.com](mailto:Don@promoco.com)

### About This Report

We test the drinking water quality for many constituents as required by state and federal regulations. This report shows the results of our monitoring for the period of January 1 to December 31, 2024, and may include earlier monitoring data.

### Importance of This Report Statement in Five Non-English Languages (Spanish, Mandarin, Tagalog, Vietnamese, and Hmong)

Language in Spanish: Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse Sunrise Shore Mutual Water Company, 6030 Sunrise Drive, Lower Lake CA 95457 phone: 805-441-6755

Language in Mandarin: 这份报告含有关于您的饮用水的重要讯息。请用以下地址和电话联系 [Enter Water System Name]以获得中文的帮助: Sunrise Shore Mutual Water Company, 6030 Sunrise Drive, Lower Lake CA 95457 phone: 805-441-6755

Language in Tagalog: Ang pag-uulat na ito ay naglalaman ng mahalagang impormasyon tungkol sa inyong inuming tubig. Mangyaring makipag-ugnayan sa Sunrise Shore Mutual Water Company, 6030 Sunrise Drive, Lower Lake CA 95457 phone: 805-441-6755

Language in Vietnamese: Báo cáo này chứa thông tin quan trọng về nước uống của bạn. Xin vui lòng liên hệ [Enter Water System's Name] tại Sunrise Shore Mutual Water Company, 6030 Sunrise Drive, Lower Lake CA 95457 phone: 805-441-6755

Language in Hmong: Tsab ntawv no muaj cov ntsiab lus tseem ceeb txog koj cov dej haus. Thov hu rau [Enter Water System's Name] ntawm Sunrise Shore Mutual Water Company, 6030 Sunrise Drive, Lower Lake CA 95457 phone: 805-441-6755

## Terms Used in This Report

| Term                                             | Definition                                                                                                                                                                                                                                                                  |
|--------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Level 1 Assessment                               | A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.                                                                                             |
| Level 2 Assessment                               | A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an <i>E. coli</i> MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions. |
| Maximum Contaminant Level (MCL)                  | The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.            |
| Maximum Contaminant Level Goal (MCLG)            | The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (U.S. EPA).                                                                                                |
| Maximum Residual Disinfectant Level (MRDL)       | The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.                                                                                             |
| Maximum Residual Disinfectant Level Goal (MRDLG) | The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.                                                                      |
| Primary Drinking Water Standards (PDWS)          | MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.                                                                                                                                |
| Public Health Goal (PHG)                         | The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.                                                                                                      |
| Regulatory Action Level (AL)                     | The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.                                                                                                                                            |

| Term                                      | Definition                                                                                                                                                 |
|-------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Secondary Drinking Water Standards (SDWS) | MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.    |
| Treatment Technique (TT)                  | A required process intended to reduce the level of a contaminant in drinking water.                                                                        |
| Variances and Exemptions                  | Permissions from the State Water Resources Control Board (State Board) to exceed an MCL or not comply with a treatment technique under certain conditions. |
| ND                                        | Not detectable at testing limit.                                                                                                                           |
| ppm                                       | parts per million or milligrams per liter (mg/L)                                                                                                           |
| ppb                                       | parts per billion or micrograms per liter (µg/L)                                                                                                           |
| ppt                                       | parts per trillion or nanograms per liter (ng/L)                                                                                                           |
| ppq                                       | parts per quadrillion or picogram per liter (pg/L)                                                                                                         |
| pCi/L                                     | picocuries per liter (a measure of radiation)                                                                                                              |

## Sources of Drinking Water and Contaminants that May Be Present in Source Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, that are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.
- Radioactive contaminants, that can be naturally-occurring or be the result of oil and gas production and mining activities.

## Regulation of Drinking Water and Bottled Water Quality

In order to ensure that tap water is safe to drink, the U.S. EPA and the State Board prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health.

## About Your Drinking Water Quality

### Drinking Water Contaminants Detected

Tables 1, 2, 3, 4, and 5 list all of the drinking water contaminants that were detected during the most recent sampling for the constituent. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. The State Board allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of the data, though representative of the water quality, are more than one year old. Any violation of an AL, MCL, MRDL, or TT is asterisked. Additional information regarding the violation is provided later in this report.

**Table 1. Sampling Results Showing the Detection of Coliform Bacteria**

Complete if bacteria are detected.

| Microbiological Contaminants | Highest No. of Detections | No. of Months in Violation | MCL | MCLG | Typical Source of Bacteria           |
|------------------------------|---------------------------|----------------------------|-----|------|--------------------------------------|
| <i>E. coli</i>               | 0                         | 0                          | (a) | 0    | Human and animal fecal waste         |
| Total coliform               | 1                         | 0                          | N/A | N/A  | Naturally present in the environment |

(a) Routine and repeat samples are total coliform-positive and either is *E. coli*-positive or system fails to take repeat samples following *E. coli*-positive routine sample or system fails to analyze total coliform-positive repeat sample for *E. coli*.

**Table 2. Sampling Results Showing the Detection of Lead and Copper**

Complete if lead or copper is detected in the last sample set.

| Lead and Copper | Sample Date     | No. of Samples Collected | 90 <sup>th</sup> Percentile Level Detected | No. Sites Exceeding AL | Range of Results | AL  | PHG | Typical Source of Contaminant                                                                                   |
|-----------------|-----------------|--------------------------|--------------------------------------------|------------------------|------------------|-----|-----|-----------------------------------------------------------------------------------------------------------------|
| Lead (ppb)      | 9/6/22 & 9/7/22 | 5                        | 4.1                                        | 0                      | 0-8.2            | 15  | 0.2 | Corrosion of household plumbing systems; Erosion of natural deposits                                            |
| Copper (ppm)    | 9/6/22 & 9/7/22 | 5                        | .255                                       | 0                      | 0-.26            | 1.3 | 0.3 | Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives |

**Table 3. Sampling Results for Sodium and Hardness**

| Chemical or Constituent (and reporting units) | Sample Date | Level Detected | Range of Detections      | MCL  | PHG (MCLG) | Typical Source of Contaminant                                                                                        |
|-----------------------------------------------|-------------|----------------|--------------------------|------|------------|----------------------------------------------------------------------------------------------------------------------|
| Sodium (ppm)                                  | 12/15/22    | 11 mg/L        | Single Sample<br>11 mg/L | None | None       | Salt present in the water and is generally naturally occurring                                                       |
| Hardness (ppm)                                | 12/15/22    | 64 mg/L        | Single Sample<br>64 mg/L | None | None       | Sum of polyvalent cations present in the water, generally magnesium and calcium, and are usually naturally occurring |

**Table 4. Detection of Contaminants with a Primary Drinking Water Standard**

| Chemical or Constituent (and reporting units) | Sample Date | Level Detected | Range of Detections | MCL [MRDL] | PHG (MCLG) [MRDLG] | Typical Source of Contaminant                                                    |
|-----------------------------------------------|-------------|----------------|---------------------|------------|--------------------|----------------------------------------------------------------------------------|
| Aluminum (ug/L)<br>Raw Well Water             | 4 dates     | 3150           | 1500-7000           | 1000 ug/L  | 600 ug/L           | Erosion of natural deposits; residue from some surface water treatment processes |
| Aluminum (ug/L)<br>Treated Water              | 4 dates     | 162.5          | 0-290               | 1000 ug/L  | 600 ug/L           | Erosion of natural deposits;                                                     |

|                                       |          |      |                       |          |           |                                                                                                                          |
|---------------------------------------|----------|------|-----------------------|----------|-----------|--------------------------------------------------------------------------------------------------------------------------|
|                                       |          |      |                       |          |           | residue from some surface water treatment processes                                                                      |
| Arsenic (ug/L)<br>Raw Well Water      | 12/14/22 | 3.8  | Single Sample<br>3.8  | 10 ug/L  | .004 ug/L | Erosion of natural deposits; runoff from orchards; glass and electronics production wastes                               |
| Fluoride (mg/L)<br>Raw Well Water     | 12/15/22 | .27  | Single Sample<br>.27  | 2.0 mg/L | 1.0 mg/L  | Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories |
| Nitrate as N (mg/L)<br>Raw Well Water | 12/18/24 | <0.4 | Single Sample<br><0.4 | 10 mg/L  | 10 mg/L   | Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits              |

**Table 5. Detection of Contaminants with a Secondary Drinking Water Standard**

| Chemical or Constituent (and reporting units) | Sample Date     | Level Detected | Range of Detections  | SMCL     | PHG (MCLG) | Typical Source of Contaminant                             |
|-----------------------------------------------|-----------------|----------------|----------------------|----------|------------|-----------------------------------------------------------|
| Chloride (mg/L)                               | 12/15/22        | 4.1            | Single Sample<br>4.1 | 500 mg/L | NA         | Runoff/leaching from natural deposits; seawater influence |
| Odor<br>Raw Well Water                        | 2 dates in 2022 | 5.0            | 0-10                 | 3.0      | NA         | Naturally-occurring organic materials                     |
| Aluminum (mg/L)<br>Raw Well Water             | 4 dates in 2024 | 3.15           | 1.5-7.0              | 0.2 mg/L | 0.6 mg/L   | Leaching of natural deposits                              |
| Aluminum (mg/L)<br>Treated Water              | 4 dates in 2024 | .162           | 0-.29                | 0.2 mg/L | 0.6 mg/L   | Leaching of natural deposits                              |

|                                       |                    |       |           |             |    |                                          |
|---------------------------------------|--------------------|-------|-----------|-------------|----|------------------------------------------|
| Iron (ug/L)<br>Raw Well Water         | 4 dates in<br>2024 | 5525  | 4500-7600 | 300<br>ug/L | NA | Leaching of natural<br>deposits          |
| Iron (ug/L)<br>Treated Water          | 4 dates in<br>2024 | 247.5 | 0-350     | 300<br>ug/L | NA | Leaching of natural<br>deposits          |
| Manganese<br>(ug/L)<br>Raw Well Water | 4 dates in<br>2024 | 205   | 190-220   | 50<br>ug/L  | NA | Leaching of natural<br>deposits          |
| Manganese<br>(ug/L)<br>Treated Water  | 4 dates in<br>2024 | 0     | 0-0       | 50<br>ug/L  | NA | Leaching of natural<br>deposits          |
| Color (units)<br>Raw Well Water       | 4 dates in<br>2024 | 63    | 12-120    | 15<br>units | NA | Naturally-occurring<br>organic materials |
| Color (units)<br>Treated Water        | 4 dates in<br>2024 | 6.6   | 0-15      | 15<br>units | NA | Naturally-occurring<br>organic materials |
| Turbidity (NTU)<br>Raw Well Water     | 4 dates in<br>2024 | 13.78 | 7.4-30    | 5<br>NTU    | NA | Soil runoff                              |
| Turbidity (NTU)<br>Treated Water      | 4 dates in<br>2024 | .90   | 0-1.7     | 5<br>NTU    | NA | Soil runoff                              |

**Color** is an aesthetic measurement and is an indicator of filtration performance.

**Odor** can be improved at usage location taps with the addition of an activated carbon filter, or other household water filtration device such as Reverse Osmosis.

**Turbidity** (measured in NTU) is a measurement of the cloudiness of water and is a good indicator of water quality and filtration performance. Turbidity results which meet performance standards are considered to be in compliance with filtration requirements. Turbidity has no health effects. However, high levels of turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

### Additional General Information on Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who

have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. U.S. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

**Lead-Specific Language:** Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Sunrise Shore MWC is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact Bob Bisson, President phone: 805-441-6755; email: [bissons@charter.net](mailto:bissons@charter.net). Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

## Summary Information for Violation of a MCL, MRDL, AL, TT, or Monitoring and Reporting Requirement

### Violation of a MCL, MRDL, AL, TT or Monitoring Reporting Requirement

No violations of the above standards for treated water were recorded in 2024. In early 2024 we performed a complete replacement of the green sand filter media in our filter cylinders. This resulted in **significant improvement** in our constituent filtering/removal during our normal water production operations. As compared to the 2023 CCR constituent levels in treated water, 2024 demonstrated passing average levels on all of the above reported/sampled constituents.

### Message from your Board of Directors:

A significant investment (expense) was incurred during this past year (2024) of operation when we rehabilitated the filter media in our filter system at the water treatment plant. This resulted in significant improvement in the quality of our finished water, as compared to the previous year. Our measured constituents all were below the MCL and SMCL standards in our finished water.

Design work is continuing our CA-DWR funded replacement of the water storage tanks at the tank farm, as well as for the complete replacement of our treatment plant system and building. Physical construction is expected to begin at the tank farm in the Spring of 2026.

Our community water system pumped and produced 4,029,600 gallons of drinking water in the calendar year 2024.