

## ANNUAL CONSUMER CONFIDENCE REPORT

For the reporting period of January 1, 2021 through December 31, 2021

### WHAT IS THIS REPORT?

The Rosamond Community Services District (RCSD) is proud of the fine drinking water it provides. This annual water quality report shows the source of our water, lists the results of our tests, and contains important information about water and health.

### WHERE DOES THE WATER COME FROM?

The Rosamond CSD provides water from a blend of surface and groundwater. The Antelope Valley East Kern Water Agency (AVEK) supplies surface water to us. Surface water is blended with water from the Districts three (3) producing water wells and then is distributed through the distribution system to your home. The District also maintains six and one-half million gallons of water storage in five above ground tanks so that you can have drinking water available to your homes.



### WHAT SHOULD BE IN MY WATER?

The source of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

### IMPORTANT HEALTH INFORMATION

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have under gone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/Center for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791) or visit [www.epa.gov/safe](http://www.epa.gov/safe) water.



WHAT ABOUT ARSENIC?

The EPA has been reviewing the drinking water standard for arsenic because of concerns that it may not be stringent enough. In January 2001, the EPA set the new arsenic MCL at 10 ppb. By January 2006 all water systems were required to meet the new arsenic MCL.

While your drinking water meets the current standard for arsenic, it does contain low levels of arsenic. The standard balances the current understanding of arsenic’s possible health effects against the cost of removing arsenic from drinking water. The State Water Resource Control Board continues to research the health effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and other circulatory problems.

HOW TO READ YOUR WATER QUALITY SUMMARY

Our water is tested regularly for many contaminants. The results of tests performed in 2021 are presented here.

The Public Health goal or PHG is the level of a contaminant in drinking water below which there are no known or a health risk. PHGs are set by California Environmental Protection Agency. If the number in this column is in parentheses, it is the Maximum Contaminant Level Goal or MCLG. This is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency.

Maximum Contaminant Level or MCL is the highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Average and Range shows the results observed in our water during the most recent round of testing. AVERAGE is the average of values detected for each contaminant. RANGE is the range of all tested levels from low to high during the testing period.

Source of Contaminants provides an explanation of the typical natural or man-made origins of the contaminant.

Regulatory Action Level (AL) is the concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Treatment Technique (TT) is a required process intended to reduce the level of a contaminants in drinking water.

Primary Drinking Water Standard (PDWS) MCLs for contaminants that affect health along with their monitoring and reporting requirements and water treatment requirements.

WHAT CONTAMINANTS MIGHT BE IN THE WATER?

Contaminants that may be present in source water include:

(A) Microbial contaminants, such as viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

(B) Inorganic contaminants, such as salts and metals, that can be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

(C) Pesticides and herbicides that may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.

(D) Organic chemical contaminants, including synthetic and volatile organic chemicals, that are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, agricultural application, and septic systems.

(E) Radioactive contaminants, that can be naturally occurring or be the result of oil and gas production and mining activities.

In order to insure that tap water is safe to drink, the U.S. Environmental Protection Agency (USEPA) and the State Water Resource Control Board (Department) prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Department regulations also establish limits for contaminants in bottled water that provides the same protection for public health.

Rosamond Community Services District welcomes any questions or comments. The Board of Directors of the Rosamond Community Services District has regular board meetings on the second and fourth Wednesdays of every month at 6:00 p.m. at the Rosamond Community Services District offices, 3179 35<sup>th</sup> Street, Rosamond, CA 93560.

We can be contacted at 661-256-3411 and additional information about the District can be obtained on our website at [www.rosamondcsd.com](http://www.rosamondcsd.com)

If you have questions about this report or drinking water quality call Steve Perez, General Manager with Rosamond Community Services District: (661) 256-3411 or the EPA Safe Drinking Water Hotline: (800) 426-4791.

Rosamond Community Services District is a member of:

- American Water Works Association
- Association of California Water Agencies
- California Rural Water Association
- California Special Districts Association
- Water Reuse Association

Este informe contiene informacion muy importante sobre el agua que usted consume. Para mas informacion puede llamar al 661-256-3411.

2021 SUMMARY OF WATER QUALITY DATA  
ROSAMOND COMMUNITY SERVICES DISTRICT WATER SYSTEM

MICROBIOLOGICAL CONTAMINANTS	TEST DATE	UNIT	PHG	MCL	AVERAGE	VIOLATION	SOURCE OF CONTAMINANTS
Total Coliform Bacteria	2021		0	0	0	No	Naturally present in the environment.
DISINFECTION BY-PRODUCTS***	TEST DATE	UNIT	PHG	MCL	AVERAGE	VIOLATION	SOURCE OF CONTAMINANTS
Total Trihalomethane (TTHM)	2021	ppb	n/a	80	1.30	No	By-product of drinking water chlorination
Total Haloacetic Acids (HAA5)	2021	ppb	n/a	60	0.45	No	By-product of drinking water chlorination
Chlorine	2021	ppm	4	4	0.98	No	Drinking water disinfectant added for treatment
INORGANIC CHEMICALS	TEST DATE	UNIT	PHG	MCL	AVERAGE	VIOLATION	SOURCE OF CONTAMINANTS
Nitrate	2021	ppm	10	10	1.45	No	Runoff and leaching from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits.
Arsenic	2021	ppb	n/a	10	6.6	No	Erosion of natural deposit; runoff from orchards; glass and electronics productions wastes
Fluoride	2021	ppm	.15	2	0.41	No	Erosion of natural deposits; water additive, which promotes strong teeth; discharge from fertilizer and aluminum factories.
Turbidity	2021	NTU	n/a	TT(5.0)	N/D	No	Soil runoff
Secondary Drinking Water Standards	TEST DATE	UNIT	PHG	MCL	AVERAGE	VIOLATION	SOURCE OF CONTAMINANTS
Alkalinity	2021	ppm	n/a	n/a	110	No	Erosion of natural deposits
Calcium	2021	ppm	n/a	n/a	28.5	No	Runoff/leaching from natural deposits; seawater influence
Chloride	2021	ppm	n/a	(500)	20.5	No	Naturally-occurring polyvalent action present in the water, generally magnesium and calcium
Hardness	2021	ppm	n/a	n/a	98.5	No	Naturally-occurring salt; seawater influence
Sodium	2021	ppm	n/a	n/a	44.5	No	Substances that form ions when in water; seawater influence
Specific conductance	2021	umhos/cm	n/a	(1600)	395	No	Runoff/leaching from natural deposits
Total dissolved solids	2021	ppm	n/a	(1000)	225	No	Naturally-occurring action present in the water, generally magnesium and calcium
Color	2021	Units	n/a	15	ND	No	Substances that form ions when in water; seawater influence
Metals – (LEAD & COPPER Monitoring)	TEST DATE	UNIT	PHG	MCL	AVERAGE	VIOLATION	SOURCE OF CONTAMINANTS
Copper	2021	ppm	0.17	AL = n/a 1000	0.16	n/a	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead	2021	ppb	2	AL = n/a	ND	n/a	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers
KEY TO TABLE			AL= Regulatory Action Level * ND = none detected * PHG = Public Health Goal * MCL = Maximum Contaminant Level NTU = Nephelometric Turbidity Units * SMCL = Secondary Maximum Contaminant Level * MCLG = Maximum Contaminant Level Goal * pCi/L = picocuries per liter ( a measure of radioactivity) * TT = Treatment Technique * n/a = not applicable ppb = parts per billion, or micrograms per liter * ppm = parts per million, or micrograms per liter * umhos/cm = units of specific conductance				



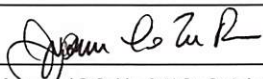
## Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Rosamond Community Services District
Water System Number:	1510018

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 4/20/2022 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Juan De La Rosa	Title: Chief Distribution Operator
Signature: 	Date: 4/20/2022
Phone number: (661) 256-3411	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☐ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☐ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: [www.rosamondcsd.com](http://www.rosamondcsd.com)
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☒ Posted the CCR in public places (attach a list of locations) **R.C.S.D. District Office**
  - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - ☐ Delivery to community organizations (attach a list of organizations)

- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www.\_\_\_\_\_
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

### **Consumer Confidence Report Electronic Delivery Certification**

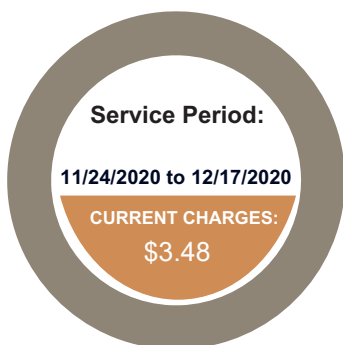
*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www. [rosamondcsd.com](http://rosamondcsd.com)
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.\_\_\_\_\_
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*



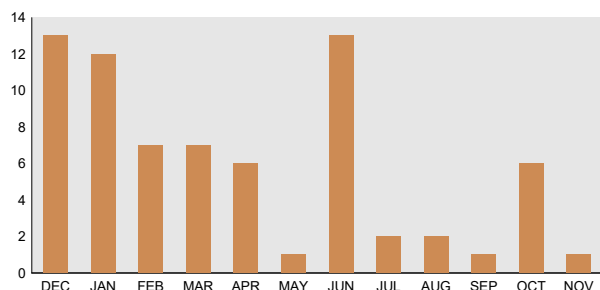

Customer Name	Account Number	Service Address	Statement Date
KEITH METTER	MET0010	2939 DIAMOND ST B	12/31/20



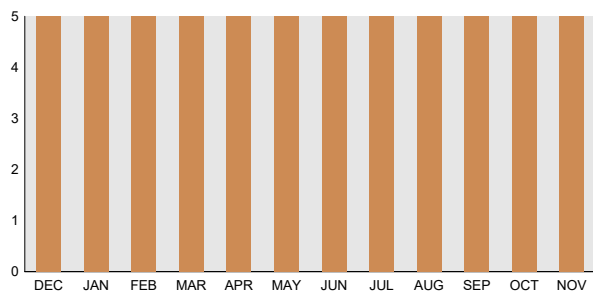
SEWER

\$3.48

## WATER USAGE HISTORY



## SEWER USAGE HISTORY



## MESSAGE CENTER

\*\* To view the annual Consumer Confidence Report (CCR), please visit our website at [www.rosamondcsd.com](http://www.rosamondcsd.com).\*\*



3179 35th St. West  
Rosamond, CA 93560

ACCOUNT NUMBER: MET0010  
SERVICE ADDRESS: 2939 DIAMOND ST B ROSAMOND CA 93560  
PHONE PAYMENT ID: 4476

(This ID is unique to your account. Please do not share the number with others.)

Please detach & return this portion with your payment. Do not include cash or correspondence.  
Payments are accepted via mail, at [www.rosamondcsd.com](http://www.rosamondcsd.com), at our office, and via phone.

RSM1228A 4335 1 AB 0.419  
7000008728 00.0016.0192 4335/1



KEITH METTER  
PO BOX 605  
LANCASTER CA 93584-0605

0000520800004476000003489

CURRENT CHARGES	PAST DUE BALANCE	TOTAL AMOUNT DUE
\$3.48		\$3.48
DUE UPON RECEIPT	REMIT IMMEDIATELY	AMOUNT PAID
<input type="checkbox"/>	CHECK BOX FOR ADDRESS/PHONE CHANGE ON REVERSE SIDE	

Please Make Checks Payable and Remit to



ROSAMOND COMMUNITY SERVICES DISTRICT  
PO BOX 845844  
LOS ANGELES, CA 90084-5844

## Previous Activity

Last Bill:	\$1.45
Payment:	-\$1.45
Past Due Amount (Due Immediately):	<b>\$0.00</b>

## BILLING DETAIL

### WATER

WATER SERV	\$0.00
WATER USAG	\$0.00



**Total Water \$0.00**

### SEWER

SEWER BASE	\$0.00
SEWER HCF	\$3.48



**Total Sewer \$3.48**

**TOTAL AMOUNT DUE \$3.48**

**Please make sure to pay your bill by the due dates to avoid additional penalties and door tag fees.**

**The bill is considered delinquent on the tenth (10th) day of the month, and a 10% penalty will be assessed on the unpaid balance on the twentieth (20th) day of the month.**

## WATER USAGE INFORMATION

1 Unit = 748 gallons

Previous Read	Current Read
462	464
Prev. Year Usage (CF)	Current Usage (CF)
13.00	2

## ROSAMOND CSD

### Office Hours

Monday, Tuesday, & Thursday: 8:00 AM - 4:30 PM

Wednesday: 9:00 AM - 4:30 PM

Closed on Friday

Customer Service; Billing Inquiries: (661) 256-3411  
**24 Hour Emergency Service: (661) 816-5345**  
Pay online at: [www.rosamondcsd.com](http://www.rosamondcsd.com) 24/7 Access

**Pay using the Automated Phone (661) 256-3411**  
**Pay System 24/7 option 1**

You will need your phone payment ID to utilize the system.  
The phone payment ID is located on the payment coupon.

## SEWAGE USAGE INFORMATION

Prev. Year Usage (CF)	Current Usage (CF)
5.00	12
100 HCF = 748.05 gallons	

## UPDATE CONTACT INFORMATION

NAME: \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_

CITY/STATE/ZIP: \_\_\_\_\_

TELEPHONE: (\_\_\_\_) \_\_\_\_\_

EMAIL: \_\_\_\_\_





## Rosamond Community Services District

Official Newsletter of Rosamond Community Services District - December 2020

### **No Water? Your Pipes May Be Frozen**

Every winter we get calls and emails from concerned customers trying to figure out why their water has been turned off. For many of these customers, it is not their account that is frozen, but their pipes!

Freezing temperatures can cause frozen pipes that can slow the flow of water in your home to a trickle, or even stop it completely. If your RCS D account is in good standing and your water is not flowing on a cold day, it is likely that your pipes have frozen.

RCS D is responsible for the water infrastructure leading up to, and including your water meter. Everything on the house side of the water meter is the responsibility of the property owner. While we cannot help property owners with frozen pipes and other plumbing problems, here are some tips you may find helpful.

### **Preventing Pipes from Freezing**

- Insulate your pipes- This is often a one-day job that most homeowners can tackle. Contact the local home improvement store or plumber for more information.



### **Turning off water is a last resort**

RCS D will make every practical effort to contact you if your account becomes past due through:

- Notices on your monthly bill
- Phone calls and messages
- Additional notice by mail
- Door hangers

RCS D will not turn off water service without first making every practical effort to contact the customer. Remember that we would much rather work together to help you settle your account than to turn off your water or send your account to collections. If you are falling behind, please call us for help.

- Keep the heat on/up in your home- An easy way to keep the pipes inside your home from freezing is to keep them warm by heating your home, even if it is unoccupied.
- Seal up your home with caulking and foam tape- Trapping warmer air around your pipes and keeping cold outside air out is an easy way to help keep your pipes from freezing. Fix the drafts in your home, your pipes and heating bill will thank you.
- Close the garage door or access doors and panels- This is the same idea as sealing up your home but on a much larger scale.
- Leave a faucet trickling- Keeping water flowing through the sections of pipe that are cold enough to freeze can keep them from freezing. Be sure to capture the water that trickles in a bucket to use it, rather than just waste it down the drain.

## Thawing Frozen Pipes

- Turn on your faucet- This will let warmer water flow through the ice and help melt it. Be sure to capture the water and use it, rather than just waste it down the drain.
- Use a hair dryer, heat lamp, or heating pad on the frozen section of pipe. With the faucet open, start on the faucet side of the pipe and work back. NEVER USE EXTREME HEAT OR OPEN FLAMES.
- Use a space heater to blow warm air round the frozen pipes.

See our [November 2020 Newsletter](#) for more [Winter Water Tips](#).



## Keep Fighting FOG

FOG: Fat, Oil, and Grease stop up sewer pipes and can create backups in our sewers. Help keep sewage flowing the right direction (away from your home) by never putting Fat, Oil, or Grease down your drain. This is especially important during the holiday season.

Fat, oil, and grease gel up and become solid when they cool down in sewer pipes. This can slow or stop sewer waste from flowing away from your home and, in some cases, back up the pipes. With nowhere else to go, sewer waste can flow back into your home if the pipes are blocked completely, causing terrible smells and messes. FOG removal also requires additional maintenance and repairs from RCSD crews, driving up district costs that have to be covered by our customers.

FOG is more than just bacon grease and cooking oil. It includes things like lard, butter, margarine, gravy, dairy products, mayonnaise, salad dressings, and food scraps from meat. An easy way to dispose of FOG is to wait for it to cool, pour it into an empty can with an absorbent material like saw dust or kitty litter, and put it in the trash. Greasy pans should be wiped down with a paper towel before being washed.

Other things that should not be washed down the drain are eggshells, coffee grounds, rice, pasta, medicines, and household chemicals. These all can cause blockages and additional maintenance and removal efforts. It is also vital to remember to only put the 3 P's down the toilet: Pee, Poo and toilet Paper.

This is a cheap and easy way to help protect the health of our entire community by keeping our sewer pipes flowing.

## COVID Office Closure

RCSD is continuing proactive protective measures in response to the global COVID 19 pandemic. Our team is ready to serve you via phone or email at the following numbers:

Customer Service: 661-256-3411

[customerservice@rosamondcsd.com](mailto:customerservice@rosamondcsd.com)

**24 hour emergency line: (661) 816-5345**

Our front office remains closed to the public for the safety of our customers and staff.

## Hazardous Waste Events

Start the new year right by getting rid of the hazardous household waste in your home:

- 2 Jan: Mojave & Tehachapi
- 30 Jan: Tehachapi

Get more info by visiting:

[kernpublicworks.com/hazardous-waste](http://kernpublicworks.com/hazardous-waste)

