

## Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: Indian Wells Valley Water District

Water System Number: 1510017

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 04/25/2024 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Renee Morquecho

Signature:

Title: Chief Engineer

Phone Number: (760) 384-5520

Date: 04/25/2024

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: www.iwvwd.com/ccr-2023
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)
  - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - ☐ Delivery to community organizations (attach a list of organizations)
  - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
  - ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
  - ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: \_\_\_\_\_
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

## Consumer Confidence Report Electronic Delivery Certification

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*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

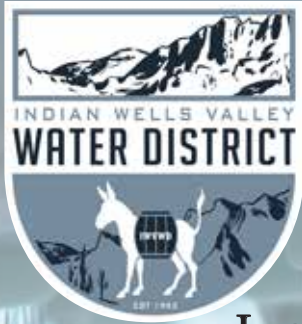
- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.iwwwd.com/ccr-2023
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

We bulk mailed a glossy/color 11" x 6.5" postcard with a direct link URL to all 93555 and 93556 postal customers. The postcard also contains a statement to call our office to have a hard copy mailed or that a hard copy can be picked up at our office. This year we also included a QR code for the first time that takes the customer directly to the report.

*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.*

# YOUR WATER QUALITY REPORT IS NOW AVAILABLE ONLINE



Each year the Indian Wells Valley Water District provides its customers an Annual Water Quality Report. Each report contains a summary of the hundreds of laboratory tests performed on our water each year. We encourage you to review this report as it provides details about your water source and the quality of the drinking water provided to your community in 2023.

In an effort to be more environmentally responsible, we are no longer mailing hard copies of these reports to every customer, but instead are making them available on our website in an easy to read format. Visit us online to view your water quality report at **<https://www.iwvwd.com/ccr-2023>**.

If you wish to review a paper copy, you can call our office at (760) 375-5086 and one can be mailed to you. You can also pick up a copy at our office at 500 W. Ridgecrest Blvd.

**<https://www.iwvwd.com/ccr-2023>**



Follow Us On:

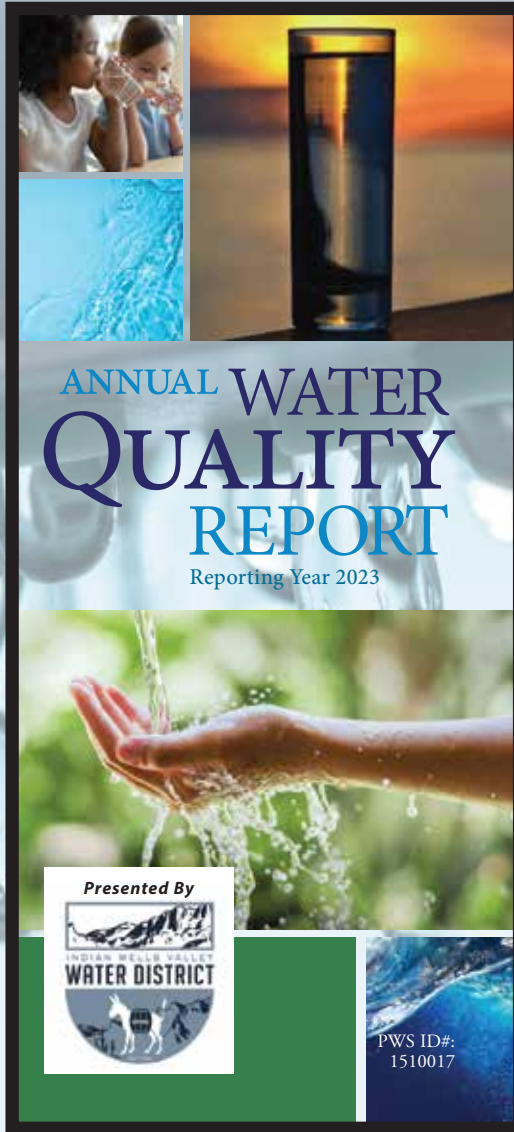
IWV Water District



Scan The Code



<https://www.iwvwd.com/ccr-2023>



IWV Water District  
500 W. Ridgecrest Blvd.  
Ridgecrest, CA 93555

# 2023 Water Quality Report Now Available

<https://www.iwvwd.com/ccr-2023>

Local Postal Customer

PRSR STD  
ECRWSS  
US POSTAGE  
PAID  
EDDM RETAIL