

# 2019 Consumer Confidence Report

## Certification Form

(to be submitted with a copy of the CCR)

(To certify electronic delivery of the CCR, use the certification form on the State Board's website at [http://www.swrcb.ca.gov/drinking\\_water/certlic/drinkingwater/CCR.shtml](http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml))

Water System Name: Ranch Road Estates Mutual Water Company

Water System Number: CA 1400031

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 8, 2020 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by: Name: Joan Lewis

Signature:

*Joan Lewis*

Title:

Secretary/Treasurer

Phone Number: (760) 873-6456

Date: June 8, 2020

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: Mail

"Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:

- Posting the CCR on the Internet at www.
- Mailing the CCR to postal patrons within the service area (attach zip codes used)
- Advertising the availability of the CCR in news media (attach copy of press release)
- Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
- Posted the CCR in public places (attach a list of locations)
- Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- Delivery to community organizations (attach a list of organizations)
- Other (attach a list of other methods used)

For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address: www.

For investor-owned utilities: Delivered the CCR to the California Public Utilities Commission

This form is provided as a convenience for use to meet the certification requirement of the California Code of Regulations, section 64483(c).

## 2019 Consumer Confidence Report

Water System Name: Ranch Road Estates Mutual Water Company Report Date: June 8, 2020

*We test the drinking water quality for many constituents as required by state and federal regulations. This report shows the results of our monitoring for the period of January 1 to December 31, 2019 and may include earlier monitoring data.*

**Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse Ranch Road Estates Mutual Water Company a (760) 872-1401 para asistirlo en español.**

Type of water source(s) in use: Groundwater Wells

Name & general location of source(s): Well 01 NW and Well 02 SE are both located within the subdivision

Drinking Water Source Assessment information: The source water assessments were completed in June 2011.

The water source is considered to be most vulnerable to the following activities associated with detected nitrate contaminants: the sewer collection system located within the subdivision, fertilizer use, and neighborhood animal operations. The complete assessment is available for review at the Inyo County Environmental Health Services, 207 W. South Street, Bishop, CA or call (760) 873-7865

Time and place of regularly scheduled board meetings for public participation: Call for date and time

For more information, contact: Joan Lewis

Phone: (760) 873-6456

### TERMS USED IN THIS REPORT

**Maximum Contaminant Level (MCL):** The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

**Maximum Contaminant Level Goal (MCLG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (U.S. EPA).

**Public Health Goal (PHG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

**Maximum Residual Disinfectant Level (MRDL):** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**Maximum Residual Disinfectant Level Goal (MRDLG):** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**Primary Drinking Water Standards (PDWS):** MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

**Secondary Drinking Water Standards (SDWS):** MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.

**Treatment Technique (TT):** A required process intended to reduce the level of a contaminant in drinking water.

**Regulatory Action Level (AL):** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

**Variations and Exemptions:** Permissions from the State Water Resources Control Board (State Board) to exceed an MCL or not comply with a treatment technique under certain conditions.

**Level 1 Assessment:** A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

**Level 2 Assessment:** A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an *E. coli* MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

**ND:** not detectable at testing limit

**ppm:** parts per million or milligrams per liter (mg/L)

**ppb:** parts per billion or micrograms per liter (µg/L)

**ppt:** parts per trillion or nanograms per liter (ng/L)

**ppq:** parts per quadrillion or picogram per liter (pg/L)

**pCi/L:** picocuries per liter (a measure of radiation)

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

**Contaminants that may be present in source water include:**

- *Microbial contaminants*, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- *Inorganic contaminants*, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- *Pesticides and herbicides*, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- *Organic chemical contaminants*, including synthetic and volatile organic chemicals, that are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.
- *Radioactive contaminants*, that can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the U.S. EPA and the State Board prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health.

Tables 1, 2, 3, 4, 5, and 6 list all of the drinking water contaminants that were detected during the most recent sampling for the constituent. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. The State Board allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of the data, though representative of the water quality, are more than one year old. Any violation of an AL, MCL, MRDL, or TT is asterisked. Additional information regarding the violation is provided later in this report.

**TABLE 1 – SAMPLING RESULTS SHOWING THE DETECTION OF COLIFORM BACTERIA**

Microbiological Contaminants (complete if bacteria detected)	Highest No. of Detections	No. of Months in Violation	MCL	MCLG	Typical Source of Bacteria
Total Coliform Bacteria (state Total Coliform Rule See page 4)	(In a month) 5 September	1	1 positive monthly sample <sup>(a)</sup>	0	Naturally present in the environment
Fecal Coliform or <i>E. coli</i> (state Total Coliform Rule)	(In the year) 0	0	A routine sample and a repeat sample are total coliform positive, and one of these is also fecal coliform or <i>E. coli</i> positive	0	Human and animal fecal waste
<i>E. coli</i> (federal Revised Total Coliform Rule)	(In the year) 0	0	<sup>(b)</sup>	0	Human and animal fecal waste

<sup>(a)</sup> Two or more positive monthly samples is a violation of the MCL

<sup>(b)</sup> Routine and repeat samples are total coliform-positive and either is *E. coli*-positive or system fails to take repeat samples following *E. coli*-positive routine sample or system fails to analyze total coliform-positive repeat sample for *E. coli*.

**TABLE 2 – SAMPLING RESULTS SHOWING THE DETECTION OF LEAD AND COPPER**

Lead and Copper (complete if lead or copper detected in the last sample set)	Sample Date	No. of Samples Collected	90 <sup>th</sup> Percentile Level Detected	No. Sites Exceeding AL	AL	PHG	No. of Schools Requesting Lead Sampling	Typical Source of Contaminant
Lead (ppb)	8/13/19	5	0	0	15	0.2	Not applicable	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits
Copper (ppm)	8/13/19	5	0.255	0	1.3	0.3	Not applicable	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

**TABLE 3 – SAMPLING RESULTS FOR SODIUM AND HARDNESS**

Chemical or Constituent (and reporting units)	Sample Date	Level Detected Average	Range of Detections	MCL	PHG (MCLG)	Typical Source of Contaminant
Sodium (ppm)	7/23/19	5.1	5.1	None	None	Salt present in the water and is generally naturally occurring
Hardness (ppm)	7/23/19	48	46-50	None	None	Sum of polyvalent cations present in the water, generally magnesium and calcium, and are usually naturally occurring

**TABLE 4 – DETECTION OF CONTAMINANTS WITH A PRIMARY DRINKING WATER STANDARD**

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL [MRDL]	PHG (MCLG) [MRDLG]	Typical Source of Contaminant
None Detected	N/A	N/A	N/A	N/A	N/A	N/A

**TABLE 5 – DETECTION OF CONTAMINANTS WITH A SECONDARY DRINKING WATER STANDARD**

Chemical or Constituent (and reporting units)	Sample Date	Level Detected Average	Range of Detections	SMCL	PHG (MCLG)	Typical Source of Contaminant
Specific Conductance (uS/cm)	7/23/19	82	78-86	1600	N/A	Substances that form ions when in water
Sulfate (mg/L)	7/23/19	5	4.9-5.2	500	N/A	Erosion of natural deposits
Total Dissolved Solids (mg/L)	7/23/19	85	83-87	1000	N/A	Erosion of natural deposits
Turbidity, Laboratory (NTU)	7/23/19	0.31	0.23-0.39	5.0	N/A	Soil runoff

TABLE 6 – DETECTION OF UNREGULATED CONTAMINANTS

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	Notification Level	Health Effects Language
Vanadium (ug/L)	11/7/13	3	n/a	50 ug/L	Vanadium exposures resulted in developmental and reproductive effects in rats.
Boron (mg/L)	11/7/13	0.1	n/a	1 mg/L	Boron exposures resulted in decreased fetal weight (developmental effects) in newborn rats.

### Additional General Information on Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. U.S. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

**Lead-Specific Language:** If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Ranch Road Estates Mutual Water Company is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you do so, you may wish to collect the flushed water and reuse it for another beneficial purpose, such as watering plants.] If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline (1-800-426-4791) or at <http://www.epa.gov/lead>.

**Total Coliform Rule:** This Consumer Confidence Report (CCR) reflects changes in drinking water regulatory requirements during 2016. All water systems are required to comply with the state Total Coliform Rule. Effective April 1, 2016, all water systems are also required to comply with the federal Revised Total Coliform Rule. The new federal rule maintains the purpose to protect public health by ensuring the integrity of the drinking water distribution system and monitoring for the presence of microbials (i.e., total coliform and *E. coli* bacteria). The U.S. EPA anticipates greater public health protection as the new rule requires water systems that are vulnerable to microbial contamination to identify and fix problems. Water systems that exceed a specified frequency of total coliform occurrences are required to conduct an assessment to determine if any sanitary defects exist. If found, these must be corrected by the water system.

Inadequately protected or treated water may contain disease-causing organisms. These organisms can cause symptoms such as diarrhea, nausea, cramps and associated headaches.

### Summary Information for Violation of a MCL, MRDL, AL, TT, or Monitoring and Reporting Requirement

VIOLATION OF A MCL, MRDL, AL, TT, OR MONITORING AND REPORTING REQUIREMENT				
Violation	Explanation	Duration	Actions Taken to Correct the Violation	Health Effects Language
<p>Citation for noncompliance with California Health &amp; Safety Code, Section 116555 and California Code of Regulations, Title 22, Section 64426.1, Total Coliform Maximum Containment Level Violation</p>	<p>We routinely monitor for the presence of drinking water contaminants. We took one sample to test for the presence of coliform bacteria at the beginning of September 2019. This sample showed the presence of total coliform bacteria. Upon notification of the failed sample, we retested 5 samples and 4 of these samples showed the presence of coliform bacteria. The standard is that no samples may do so.</p> <p>During August 2019, we installed two flow meters, one at each wellhead. The interruption at the wellhead pipes allowed coliform bacteria to enter the system.</p>	<p>September 2019</p>	<p>To correct the problem we chlorinated and flushed our system until the coliform bacteria was absent. We continued the chlorination process from September-November and took repeated investigative samples. Public notices were posted and homeowner notifications were ongoing during the chlorination process.</p> <p>Proper followup samples at the wellhead and distribution system showed an absence of coliform bacteria, so the treatment procedures were successful. A "Level 1 Assessment" completed.</p>	<p>Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present. Coliforms were found in more samples than allowed and this was a warning of potential problems.</p> <p>Inadequately protected or treated water may contain disease-causing organisms. These organisms can cause symptoms such as diarrhea, nausea, cramps and associated headaches.</p>

### Water Conservation Tips for Consumers

Did you know that the average U.S. household uses approximately 400 gallons of water per day or 100 gallons per person per day? Luckily, there are many low-cost and no-cost ways to conserve water.

Small changes can make a big difference – try one today and soon it will become second nature.

Take short showers – a 5 minutes shower uses 4 to 5 gallons of water compared to up to 50 gallons for a bath.

Shut off water while brushing your teeth, washing your hair, and shaving and save up to 500 gallons a month.

Use a water-efficient shower head. They are inexpensive, easy to install, and can save you up to 750 gallons a month. Free water-efficient shower heads are available from MCWD.

Run your clothes washer and dishwasher only when they are full. You can save up to 1,000 gallons a month. MCWD has a clothes washer-replacement rebate program.

Fix leaking toilets and faucets. Faucet washers are inexpensive and take only a few minutes to replace. To check your toilet for a leak, place a few drops of food coloring in the tank and wait. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it or replacing it with a new, more efficient model can save up to 1,000 gallons a month. MCWD has a toilet-replacement rebate program.

Adjust sprinklers so only your lawn is watered. Apply water only as fast as the soil can absorb it and during the cooler parts of the day to reduce evaporation.

Visit [www.epa.gov/watersense](http://www.epa.gov/watersense) for more information.

**For Water Systems Providing Groundwater as a Source of Drinking Water**

**TABLE 7 – SAMPLING RESULTS SHOWING  
FECAL INDICATOR-POSITIVE GROUNDWATER SOURCE SAMPLES**

Microbiological Contaminants (complete if fecal-indicator detected)	Total No. of Detections	Sample Dates	MCL [MRDL ]	PHG (MCLG) [MRDLG]	Typical Source of Contaminant
<i>E. coli</i>	(In the year)	N/A	0	(0)	Human and animal fecal waste
Enterococci	(In the year)	N/A	TT	N/A	Human and animal fecal waste
Coliphage	(In the year)	N/A	TT	N/A	Human and animal fecal waste

**Summary Information for Fecal Indicator-Positive Groundwater Source Samples,  
Uncorrected Significant Deficiencies, or Groundwater TT**

**SPECIAL NOTICE OF FECAL INDICATOR-POSITIVE GROUNDWATER SOURCE SAMPLE**

There were NO fecal indicator-positive groundwater source samples during 2019

**SPECIAL NOTICE FOR UNCORRECTED SIGNIFICANT DEFICIENCIES**

There were NO uncorrected significant deficiencies during 2019

**VIOLATION OF GROUNDWATER TT**

TT Violation	Explanation	Duration	Actions Taken to Correct the Violation	Health Effects Language
There were NO groundwater Treatment Technique violations to report	N/A	N/A	N/A	N/A

**Summary Information for Violation of a Surface Water TT**

**VIOLATION OF A SURFACE WATER TT**

TT Violation	Explanation	Duration	Actions Taken to Correct the Violation	Health Effects Language
N/A	N/A	N/A	N/A	N/A

**Summary Information for Operating Under a Variance or Exemption**

NONE: this system did NOT operate under a variance or exemption in 2019

**Summary Information for Federal Revised Total Coliform Rule  
Level 1 and Level 2 Assessment Requirements**

**Level 1 or Level 2 Assessment Requirement not Due to an *E. coli* MCL Violation**

Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found coliforms indicating the need to look for potential problems in water treatment or distribution. When this occurs, we are required to conduct assessment(s) to identify problems and to correct any problems that were found during these assessments.

During the past year we were required to conduct **one** Level 1 assessment(s). **One** Level 1 assessment was completed. In addition, we were required to take **one** corrective action and we completed the **one** corrective action.

During the past year, **NO** Level 2 assessments were required to be completed for our water system. **No** Level 2 assessments were completed as **NONE** required. In addition, **NO** corrective actions were required.

A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) the total coliform bacteria have been found in our water system.

The system failed the total coliform rule because of an interruption at the wellhead pipes when installing flow meters. The system and wellheads have been chlorinated and flushed. Subsequent testing passed with an absence of coliform bacteria and no further action was required.

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**Level 2 Assessment Requirement Due to an *E. coli* MCL Violation**

*E. coli* are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Human pathogens in these wastes can cause short-term effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a greater health risk for infants, young children, the elderly, and people with severely-compromised immune systems.

During the past year (2019), we **DID NOT** find *E.coli* bacteria and therefore we were **NOT** required to conduct a Level 2 assessment for our water system. No correction actions required.

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