2019 Consumer Confidence Report

Water System Name: **Scotia CSD- Public Water System #120010** Report Date: June 2, 2020

We test the drinking water quality for many constituents as required by state and federal regulations. This report shows the results of our monitoring for the period of January 1 to December 31, 2019 and may include earlier monitoring data.

Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse Scotia CSD- Public Water System #120010 a *400 Church Street, Scotia* *707-764-3030* asistirlo en español.

这份报告含有关于您的饮用水的重要讯息。请用以下地址和电话联系Scotia CSD – Public Water System #120010以获得中文的帮助: : *400 Church Street, Scotia* *707-764-3030*

Ang pag-uulat na ito ay naglalaman ng mahalagang impormasyon tungkol sa inyong inuming tubig. Mangyaring makipag-ugnayan sa Scotia CSD – Public Water System #120010 o tumawag sa *400 Church Street, Scotia* *707-764-3030* para matulungan sa wikang Tagalog.

Báo cáo này chứa thông tin quan trọng về nước uống của bạn. Xin vui lòng liên hệ Scotia CSD – Public Water System #120010tại *400 Church Street, Scotia* *707-764-3030* để được hỗ trợ giúp bằng tiếng Việt.

Tsab ntawv no muaj cov ntsiab lus tseem ceeb txog koj cov dej haus. Thov hu rau Scotia CSD – Public Water System #120010 ntawm *400 Church Street, Scotia* *707-764-3030* rau kev pab hauv lus Askiv.

Type of water source(s) in use: Surface Water

Name & general location of source(s): Eel River Infiltration Gallery, Scotia CA

Drinking Water Source Assessment information: A source water assessment was completed in 2003, and updated in 2017 by Scotia Community Services District. A copy of the completed assessment is on file at Scotia Community Services District, 400 Church Street, Scotia CA 95565, 707-764-3030; scotiacsd.com

Time and place of regularly scheduled board meetings for public participation: Scotia Community Services District (SCSD) Board hold public meetings the 3rd Thursday of each month at 5:30 PM at 400 Church Street, Scotia CA 95565.

For more information, contact: Leslie Marshall, General Manager Phone: (707) 764-3030

TERMS USED IN THIS REPORT

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (U.S. EPA).

Public Health Goal (PHG): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Primary Drinking Water Standards (PDWS): MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

Secondary Drinking Water Standards (SDWS): MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

Regulatory Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Variances and Exemptions: Permissions from the State Water Resources Control Board (State Board) to exceed an MCL or not comply with a treatment technique under certain conditions.

Level 1 Assessment: A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment: A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an *E. coli* MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

ND: not detectable at testing limit
ppm: parts per million or milligrams per liter (mg/L)
ppb: parts per billion or micrograms per liter (µg/L)
ppt: parts per trillion or nanograms per liter (ng/L)
ppq: parts per quadrillion or picogram per liter (pg/L)
pCi/L: picocuries per liter (a measure of radiation)

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- *Microbial contaminants*, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- *Inorganic contaminants*, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- *Pesticides and herbicides*, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- *Organic chemical contaminants*, including synthetic and volatile organic chemicals, that are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.
- *Radioactive contaminants*, that can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the U.S. EPA and the State Board prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health.

Tables 1, 2, 3, 4, 5, and 6 list all of the drinking water contaminants that were detected during the most recent sampling for the constituent. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. The State Board allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of the data, though representative of the water quality, are more than one year old. Any violation of an AL, MCL, MRDL, or TT is asterisked. Additional information regarding the violation is provided later in this report.

TABLE 1 – SAMPLING RESULTS SHOWING THE DETECTION OF COLIFORM BACTERIA

Microbiological Contaminants (complete if bacteria detected)	**Highest No. of Detections**	**No. of Months in Violation**	**MCL**	**MCLG**	**Typical Source of Bacteria**
Total Coliform Bacteria (state Total Coliform Rule)	(In a month)	0	1 positive monthly sample[(a)]	0	Naturally present in the environment
Fecal Coliform or *E. coli* (state Total Coliform Rule)	(In the year)	0	A routine sample and a repeat sample are total coliform positive, and one of these is also fecal coliform or *E. coli* positive	0	Human and animal fecal waste
E. coli (federal Revised Total Coliform Rule)	(In the year)	0	(b)	0	Human and animal fecal waste

(a) Two or more positive monthly samples is a violation of the MCL
(b) Routine and repeat samples are total coliform-positive and either is *E. coli*-positive or system fails to take repeat samples following *E. coli*-positive routine sample or system fails to analyze total coliform-positive repeat sample for *E. coli*.

TABLE 2 – SAMPLING RESULTS SHOWING THE DETECTION OF LEAD AND COPPER

Lead and Copper (complete if lead or copper detected in the last sample set)	**Sample Date**	**No. of Samples Collected**	**90th Percentile Level Detected**	**No. Sites Exceeding AL**	**AL**	**PHG**	**No. of Schools Requesting Lead Sampling**	**Typical Source of Contaminant**
Lead (ppb)	7/19/17 6/4/19	10 1	4.7 ND	0	15	0.2	1	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits
Copper (ppm)	7/19/17	10	0.094	0	1.3	0.3	Not applicable	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

TABLE 3 – SAMPLING RESULTS FOR SODIUM AND HARDNESS						
Chemical or Constituent (and reporting units)	**Sample Date**	**Level Detected**	**Range of Detections**	**MCL**	**PHG (MCLG)**	**Typical Source of Contaminant**
Sodium (ppm)	9-15-15	10		None	None	Salt present in the water and is generally naturally occurring
Hardness (ppm)	9-15-15	220		None	None	Sum of polyvalent cations present in the water, generally magnesium and calcium, and are usually naturally occurring

TABLE 4 – DETECTION OF CONTAMINANTS WITH A PRIMARY DRINKING WATER STANDARD						
Chemical or Constituent (and reporting units)	**Sample Date**	**Level Detected**	**Range of Detections**	**MCL [MRDL]**	**PHG (MCLG) [MRDLG]**	**Typical Source of Contaminant**
Barium (mg/L)	9-15-15	0.250	-	1	2	Discharge of oil drilling wastes and from metal refineries; erosion of natural deposits
Fluoride (mg/L)	12-30-13	.10	-	2	.1	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
TTHMs [Total Trihalomethanes] µg/L	8-21-18	23	23	80	n/a	Byproduct of drinking water disinfection
HAA5 [Haloacetic Acids] µg/L	8-21-18	5.9	6.7	60	n/a	Byproduct of drinking water disinfection

TABLE 5 – DETECTION OF CONTAMINANTS WITH A SECONDARY DRINKING WATER STANDARD						
Chemical or Constituent (and reporting units)	**Sample Date**	**Level Detected**	**Range of Detections**	**SMCL**	**PHG (MCLG)**	**Typical Source of Contaminant**
Foaming Agents	5/17/16	.05	---	.5	N/A	Municipal and industrial waste discharges
Chloride (mg/L)	5/17/16	5.7	---	500	N/A	Runoff/leaching from natural deposits
Total Dissolved Solids (mg/L)	5/17/17	250	---	1,000	N/A	Runoff/leaching from natural deposits
Specific Conductance (mg/L)	9/13/16	0.350	---	16	N/A	Substances that form ions when in water
Sulfate (mg/L)	5/17/17	11	---	500	N/A	Runoff/leaching from natural deposits

TABLE 6 – DETECTION OF UNREGULATED CONTAMINANTS					
Chemical or Constituent (and reporting units)	**Sample Date**	**Level Detected**	**Range of Detections**	**Notification Level**	**Health Effects Language**
Not Applicable (n/a)	n/a	n/a	n/a	n/a	n/a

Additional General Information on Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. U.S. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

Lead-Specific Language: If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Scotia Community Services District is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you do so, you may wish to collect the flushed water and reuse it for another beneficial purpose, such as watering plants. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline (1-800-426-4791) or at http://www.epa.gov/lead.

The conventional water treatment system consists of the following processes:

Polymer addition, rapid mix, coagulation, flocculation, sedimentation (raw water storage tank), filtration (two pressure filters with sand and gravel media) and disinfection (chlorine gas chlorination).

Our certified operators have kept the drinking waters of Scotia safe and reliable for many years.

For Systems Providing Surface Water as a Source of Drinking Water

TABLE 8 - SAMPLING RESULTS SHOWING TREATMENT OF SURFACE WATER SOURCES	
Treatment Technique [a] (Type of approved filtration technology used)	Conventional Filtration: Polymer addition, rapid mix, coagulation, flocculation, sedimentation (raw water storage tank), filtration (two pressure filters with sand and gravel media) and disinfection (chlorine gas chlorination).
Turbidity Performance Standards [b] (that must be met through the water treatment process)	Turbidity of the filtered water must: 1 – Be less than or equal to 0.3 NTU in 95% of measurements in a month. 2 – Not exceed 1 NTU for more than eight consecutive hours. 3 – Not exceed 1 NTU at any time.
Lowest monthly percentage of samples that met Turbidity Performance Standard No. 1.	94% December 2019
Highest single turbidity measurement during the year	0.99 NTU
Number of violations of any surface water treatment requirements	1

(a) A required process intended to reduce the level of a contaminant in drinking water.

(b) Turbidity (measured in NTU) is a measurement of the cloudiness of water and is a good indicator of water quality and filtration performance. Turbidity results which meet performance standards are considered to be in compliance with filtration requirements.

Summary Information for Violation of a Surface Water TT

VIOLATION OF A SURFACE WATER TT				
TT Violation	**Explanation**	**Duration**	**Actions Taken to Correct the Violation**	**Health Effects Language**
>.3 NTU average in 95%	**11 of 184 Monthly Turbidity Readings >0.3 NTU**	**December 2019**	More Frequent Backwashing of Filters, Ensuring operator flushes to waste after backwashing until the treated water turbidity meets standards (0.3 NTU), prior to putting the filters back into service; and Cleaning of Turbidity Meters	Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea and associated headaches.

APPENDIX B: eCCR Certification Form

Consumer Confidence Report
Certification Form

(To be submitted with a copy of the CCR)

Water System Name: Scotia Community Services District

Water System Number: #120010

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 11, 2019 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Leslie Marshall

Signature: Leslie Marshall

Title: General Manager

Phone Number: (707) 764 - 3030 Date: 9/1/2020

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).

☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).

☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:

- ☒ Posting the CCR at the following URL: http://scotiacsd.com/ccr_2019_6-10-2020_final/
- ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
- ☐ Advertising the availability of the CCR in news media (attach copy of press release)
- ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
- ☒ Posted the CCR in public places (Scotia CSD Office, Post Office, Hoby's, TOS Office)
- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)

☐ *For systems serving at least 100,000 persons*: Posted CCR on a publicly-accessible internet site at the following URL: www._____

☐ *For privately-owned utilities*: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report
Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: http://scotiacsd.com/ccr_2019_6-10-2020_final/

☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: http://scotiacsd.com/ccr_2019_6-10-2020_final/

☐ Water system emailed the CCR as an electronic file email attachment.

☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).

☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

CSD customers were notified of the CCR availability through our billing system, sent July 8, 2020. A direct URL, leading to the report on our website, was put on the bill cards and mailed/emailed depending on customer preference set up in our billing system. Additional copies are made available in hard copy at our office at 400 Church Street, Scotia CA 95565, as well as posted around town at the Post Office, Hoby's Market and TOS offices in June 2020.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.