APPENDIX B: eCCR Certification Form (Suggested Format)

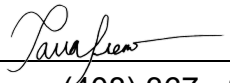
Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	CAL-WATER SERVICE CO.-WILLOWS
Water System Number:	CA1110003

The water system named above hereby certifies that its Consumer Confidence Report was distributed on **June 25th, 2026**, to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Tarrah Henrie	Title: Director, Water Quality
Signature: 	Date: 09/18/2026
Phone number: (408) 367 - 8490	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: https://www.calwater.com/water-quality-reports/
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)

☒ *For systems serving at least 100,000 persons*: Posted CCR on a publicly-accessible internet site at the following URL: https://www.calwater.com/water-quality-reports/

☒ *For privately-owned utilities*: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: https://www.calwater.com/water-quality-reports/

☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: https://www.calwater.com/water-quality-reports/

☐ Water system emailed the CCR as an electronic file email attachment.

☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).

☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Paperless customers were emailed the URL to 2025 CCR as follows:

1. All paperless customers are sent an email by Cal Water with instructions for viewing their CCR online.

2. All reports of any emails that bounced are returned to Cal Water.
3. A physical postcard with instructions for viewing the CCR online is sent to the service address of any customer whose email bounced.

This form is provided as a convenience and may be used to meet the certification requirement of
section 64483(c) of the California Code of Regulations.

Press Release



June 25, 2026
Contact: Laura Florez-McCusker, 559-356-1577

For Immediate Release

ANNUAL WATER QUALITY REPORTS NOW AVAILABLE FOR CALIFORNIA WATER SERVICE CUSTOMERS

SAN JOSE, Calif.—California Water Service (Cal Water) customers can now review their annual Consumer Confidence Reports (CCRs), which detail information about the quality of their local water supply, at **calwater.com/ccr**.

Importantly, the reports confirm that Cal Water met all primary and secondary federal and state drinking water quality standards in 2025. They also include information on local water supplies, testing, regulations, and current water quality-related hot topics. Customers without internet access may request a copy from their local Cal Water office.

“Delivering safe, clean, reliable drinking water is our top priority,” said Sophie James, Vice President of Water Quality. “We treat and test the water to meet regulatory standards and monitor emerging requirements, so customers can have confidence in the water they use every day.”

Cal Water supports water quality through:

- More than 600,000 annual water quality tests for over 300 contaminants in its state-certified laboratory.
- Investments in treatment technologies and infrastructure to remove contaminants from source water.
- Ongoing maintenance and upgrades to pumps, tanks, pipes, and other water system infrastructure.

Press Release



About California Water Service

California Water Service provides high-quality, reliable water utility services to more than 2.1 million people statewide through 500,000 service connections. Cal Water's purpose is to enhance the quality of life for customers and communities. To do so, it invests responsibly in water and wastewater infrastructure, sustainability initiatives, and community well-being. The company's 1,200 employees live by a set of strong core values and share a commitment to protecting the planet, caring for people, and operating with the utmost integrity. The utility, commemorating a century of service this year, has been named one of "America's Most Responsible Companies" and one of the "World's Most Trustworthy Companies" by *Newsweek*, a USA Top Workplace, and a Great Place to Work®. More information is available at www.calwater.com.

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