

APPENDIX B: eCCR Certification Form (Suggested Format)

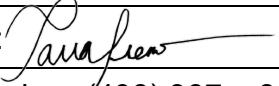
Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	CAL-WATER SERVICE CO.-WILLOWS
Water System Number:	CA1110003

The water system named above hereby certifies that its Consumer Confidence Report was distributed on **June 28th, 2024**, to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Tarrah Henrie	Title: Director, Water Quality
Signature: 	Date: 8/26/2024
Phone number: (408) 367 – 8490	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: <https://www.calwater.com/water-quality-reports/>
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: <https://www.calwater.com/water-quality-reports/>
- ☒ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: <https://www.calwater.com/water-quality-reports/>
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: <https://www.calwater.com/water-quality-reports/>
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Paperless customers were emailed the URL to 2023 CCR as follows:
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1. All paperless customers are sent an email by Cal Water with instructions for viewing their CCR online.
2. All reports of any emails that bounced are returned to Cal Water.
3. A physical postcard with instructions for viewing the CCR online is sent to the service address of any customer who email bounced.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.



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1301 Broadway Street, Suite A-3, King City, CA 93930
254 Commission Street, Salinas, CA 93901

July 1, 2024

Contact: Yvonne Kingman, 310-257-1434
For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

SALINAS, Calif.—California Water Service (Cal Water) has published its annual Consumer Confidence Reports (CCR) for each of its water systems and invites customers to learn about the quality of their local water supply. Customers can access their 2023 CCRs, also called water quality reports, along with previous years' reports online at calwater.com/ccr.

Importantly, the reports confirm that Cal Water met all primary, federal and state water quality standards set for drinking water in 2023 with zero primary or secondary violations. The reports also provide comprehensive information on the local water supply, standards, testing, current hot topics, and more for last year. Customers who do not have internet access may obtain a copy by contacting their local Cal Water office.

"Protecting our customers' health and safety is our absolute highest priority, and we treat and test for hundreds of constituents to confirm that their water is safe and clean," said Brenda Granillo, Cal Water's Salinas District Manager. "The residents and businesses we serve in Salinas and King City can rest assured they are receiving high-quality water and get more details about the water they drink, cook with, and use every day through these Consumer Confidence Reports."

About California Water Service

California Water Service provides high-quality, reliable water utility services to about 126,620 people through approximately 29,000 service connections in Salinas, about 16,000 people



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through approximately 2,800 service connections in King City, and more than 2 million people statewide through 497,700 service connections. Cal Water's purpose is to enhance the quality of life for customers and communities. To do so, it invests responsibly in water and wastewater infrastructure, sustainability initiatives, and community well-being. The company's 1,100+ employees live by a set of strong core values and share a commitment to protecting the planet, caring for people, and operating with the utmost integrity. The utility has been named one of "America's Most Responsible Companies" and the "World's Most Trustworthy Companies" by *Newsweek* and a Great Place to Work®. More information is available at www.calwater.com.

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5015 West Avenue L-14, Unit 2, Quartz Hill, CA 93536
July 1, 2024

Contact: Yvonne Kingman, 310-257-1434
For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

QUARTZ HILL, Calif.—California Water Service (Cal Water) has published its annual Consumer Confidence Reports (CCR) for each of its water systems and invites customers to learn about the quality of their local water supply. Customers can access their 2023 CCRs, also called water quality reports, along with previous years' reports online at calwater.com/ccr.

Importantly, the reports confirm that Cal Water met all primary, federal and state water quality standards set for drinking water in 2023 with zero primary or secondary violations. The reports also provide comprehensive information on the local water supply, standards, testing, current hot topics, and more for last year. Customers who do not have internet access may obtain a copy by contacting their local Cal Water office.

"Protecting our customers' health and safety is our absolute highest priority, and we treat and test for hundreds of constituents to confirm that their water is safe and clean," said Jon Yasin, Cal Water's Antelope Valley Local Manager. "The residents and businesses we serve can rest assured they are receiving high-quality water and get more details about the water they drink, cook with, and use every day through these Consumer Confidence Reports."

About California Water Service

California Water Service provides high-quality, reliable water utility services to more than 2 million people statewide through 497,700 service connections. Cal Water's purpose is to enhance the quality of life for customers and communities. To do so, it invests responsibly in water and wastewater infrastructure, sustainability initiatives, and community well-being. The company's 1,100+ employees live by a set of strong core values and share a commitment to



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341 North Delaware Street, San Mateo, CA 94401
July 1, 2024

Contact: Yvonne Kingman, 310-257-1434
For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

SAN MATEO, Calif.—California Water Service (Cal Water) has published its annual Consumer Confidence Reports (CCR) for each of its water systems and invites customers to learn about the quality of their local water supply. Customers can access their 2023 CCRs, also called water quality reports, along with previous years' reports online at calwater.com/ccr.

Importantly, the reports confirm that Cal Water met all primary, federal and state water quality standards set for drinking water in 2023 with zero primary or secondary violations. The reports also provide comprehensive information on the local water supply, standards, testing, current hot topics, and more for last year. Customers who do not have internet access may obtain a copy by contacting their local Cal Water office.

"Protecting our customers' health and safety is our absolute highest priority, and we treat and test for hundreds of constituents to confirm that their water is safe and clean," said Ross Moilan, Cal Water's Bayshore District Manager. "The residents and businesses we serve can rest assured they are receiving high-quality water and get more details about the water they drink, cook with, and use every day through these Consumer Confidence Reports."

About California Water Service

California Water Service provides high-quality, reliable water utility services about 200,800 people through 73,500 service connections in San Carlos, San Mateo, and South San Francisco, and to more than 2 million people statewide through 497,700 service connections. Cal Water's purpose is to enhance the quality of life for customers and communities. To do so, it invests responsibly in water and wastewater infrastructure, sustainability initiatives, and community



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well-being. The company's 1,100+ employees live by a set of strong core values and share a commitment to protecting the planet, caring for people, and operating with the utmost integrity. The utility has been named one of "America's Most Responsible Companies" and the "World's Most Trustworthy Companies" by *Newsweek* and a Great Place to Work®. More information is available at www.calwater.com.

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3525 Alameda De Las Pulgas, Suite A, Menlo Park, CA 94025
July 1, 2024

Contact: Yvonne Kingman, 310-257-1434
For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

MENLO PARK, Calif.—California Water Service (Cal Water) has published its annual Consumer Confidence Reports (CCR) for each of its water systems and invites customers to learn about the quality of their local water supply. Customers can access their 2023 CCRs, also called water quality reports, along with previous years' reports online at calwater.com/ccr.

Importantly, the reports confirm that Cal Water met all primary, federal and state water quality standards set for drinking water in 2023 with zero primary or secondary violations. The reports also provide comprehensive information on the local water supply, standards, testing, current hot topics, and more for last year. Customers who do not have internet access may obtain a copy by contacting their local Cal Water office.

"Protecting our customers' health and safety is our absolute highest priority, and we treat and test for hundreds of constituents to confirm that their water is safe and clean," said Dawn Smithson, Cal Water's Bear Gulch District Manager. "The residents and businesses we serve can rest assured they are receiving high-quality water and get more details about the water they drink, cook with, and use every day through these Consumer Confidence Reports."

About California Water Service

California Water Service provides high-quality, reliable water utility services to more than 2 million people statewide through 497,700 service connections. Cal Water's purpose is to enhance the quality of life for customers and communities. To do so, it invests responsibly in water and wastewater infrastructure, sustainability initiatives, and community well-being. The company's 1,100+ employees live by a set of strong core values and share a commitment to



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3725 South H Street, Bakersfield, CA 93304
July 1, 2024

Contact: Yvonne Kingman, 310-257-1434
For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

BAKERSFIELD, Calif.—California Water Service (Cal Water) has published its annual Consumer Confidence Reports (CCR) for each of its water systems and invites customers to learn about the quality of their local water supply. Customers can access their 2023 CCRs, also called water quality reports, along with previous years' reports online at calwater.com/ccr.

Importantly, the reports confirm that Cal Water met all primary, federal and state water quality standards set for drinking water in 2023 with zero primary or secondary violations. The reports also provide comprehensive information on the local water supply, standards, testing, current hot topics, and more for last year. Customers who do not have internet access may obtain a copy by contacting their local Cal Water office.

"Protecting our customers' health and safety is our absolute highest priority, and we treat and test for hundreds of constituents to confirm that their water is safe and clean said Tammy Johnson, Cal Water's Bakersfield District Manager. "The residents and businesses we serve can rest assured they are receiving high-quality water and get more details about the water they drink, cook with, and use every day through these Consumer Confidence Reports."

About California Water Service

California Water Service provides high-quality, reliable water utility services to about 445,600 people through 120,000 service connections in its Bakersfield District and the City of Bakersfield water system, which it operates, and more than 2 million people statewide through 497,700 service connections. Cal Water's purpose is to enhance the quality of life for customers and communities. To do so, it invests responsibly in water and wastewater infrastructure,



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sustainability initiatives, and community well-being. The company's 1,100+ employees live by a set of strong core values and share a commitment to protecting the planet, caring for people, and operating with the utmost integrity. The utility has been named one of "America's Most Responsible Companies" and the "World's Most Trustworthy Companies" by *Newsweek* and a Great Place to Work®. More information is available at www.calwater.com.

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1720 N. First Street, San Jose, CA 95112
July 1, 2024

Contact: Yvonne Kingman, 310-257-1434
For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

SAN JOSE, Calif.—California Water Service (Cal Water) has published its annual Consumer Confidence Reports (CCR) for each of its water systems and invites customers to learn about the quality of their local water supply. Customers can access their 2023 CCRs, also called water quality reports, along with previous years' reports online at calwater.com/ccr.

Importantly, the reports confirm that Cal Water met all primary, federal and state water quality standards set for drinking water in 2023 with zero primary or secondary violations. The reports also provide comprehensive information on the local water supply, standards, testing, current hot topics, and more for last year. Customers who do not have internet access may obtain a copy by contacting their local Cal Water office.

"Protecting our customers' health and safety is our absolute highest priority, and we treat and test for hundreds of constituents to confirm that their water is safe and clean," said Sophie James, Chief Water Quality Officer. "The residents and businesses we serve can rest assured they are receiving high-quality water and get more details about the water they drink, cook with, and use every day through these Consumer Confidence Reports."

About California Water Service

California Water Service provides high-quality, reliable water utility services to more than 2 million people statewide through 497,700 service connections. Cal Water's purpose is to enhance the quality of life for customers and communities. To do so, it invests responsibly in water and wastewater infrastructure, sustainability initiatives, and community well-being. The company's 1,100+ employees live by a set of strong core values and share a commitment to



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2222 Dr. Martin Luther King Jr. Parkway, Chico, CA 95928
July 1, 2024

Contact: Yvonne Kingman, 310-257-1434
For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

CHICO, Calif.—California Water Service (Cal Water) has published its annual Consumer Confidence Reports (CCR) for each of its water systems and invites customers to learn about the quality of their local water supply. Customers can access their 2023 CCRs, also called water quality reports, along with previous years' reports online at calwater.com/ccr.

Importantly, the reports confirm that Cal Water met all primary, federal and state water quality standards set for drinking water in 2023 with zero primary or secondary violations. The reports also provide comprehensive information on the local water supply, standards, testing, current hot topics, and more for last year. Customers who do not have internet access may obtain a copy by contacting their local Cal Water office.

"Protecting our customers' health and safety is our absolute highest priority, and we treat and test for hundreds of constituents to confirm that their water is safe and clean," said Evan Markey, Cal Water's Chico District Manager. "The residents and businesses we serve can rest assured they are receiving high-quality water and get more details about the water they drink, cook with, and use every day through these Consumer Confidence Reports."

About California Water Service

California Water Service provides high-quality, reliable water utility services to about 109,700 people through 30,800 service connections in Chico and Hamilton City, and more than 2 million people statewide through 497,700 service connections. Cal Water's purpose is to enhance the quality of life for customers and communities. To do so, it invests responsibly in water and wastewater infrastructure, sustainability initiatives, and community well-being. The company's



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1,100+ employees live by a set of strong core values and share a commitment to protecting the planet, caring for people, and operating with the utmost integrity. The utility has been named one of “America’s Most Responsible Companies” and the “World’s Most Trustworthy Companies” by *Newsweek* and a Great Place to Work®. More information is available at www.calwater.com.

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201 South First Street, Dixon, CA 95620
July 1, 2024

Contact: Yvonne Kingman, 310-257-1434
For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

DIXON, Calif.—California Water Service (Cal Water) has published its annual Consumer Confidence Reports (CCR) for each of its water systems and invites customers to learn about the quality of their local water supply. Customers can access their 2023 CCRs, also called water quality reports, along with previous years' reports online at calwater.com/ccr.

Importantly, the reports confirm that Cal Water met all primary, federal and state water quality standards set for drinking water in 2023 with zero primary or secondary violations. The reports also provide comprehensive information on the local water supply, standards, testing, current hot topics, and more for last year. Customers who do not have internet access may obtain a copy by contacting their local Cal Water office.

"Protecting our customers' health and safety is our absolute highest priority, and we treat and test for hundreds of constituents to confirm that their water is safe and clean," said Ben Voight, Cal Water's Dixon Local Manager. "The residents and businesses we serve can rest assured they are receiving high-quality water and get more details about the water they drink, cook with, and use every day through these Consumer Confidence Reports."

About California Water Service

California Water Service provides high-quality, reliable water utility services to about 10,616 people through approximately 3,100 service connections in Dixon, and more than 2 million people statewide through 497,700 service connections. Cal Water's purpose is to enhance the quality of life for customers and communities. To do so, it invests responsibly in water and wastewater infrastructure, sustainability initiatives, and community well-being. The company's



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2000 South Tubeway Ave., Commerce, CA 90040

July 1, 2024

Contact: Yvonne Kingman, 310-257-1434
For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

COMMERCE, Calif.—California Water Service (Cal Water) has published its annual Consumer Confidence Reports (CCR) for each of its water systems and invites customers to learn about the quality of their local water supply. Customers can access their 2023 CCRs, also called water quality reports, along with previous years' reports online at calwater.com/ccr.

Importantly, the reports confirm that Cal Water met all primary, federal and state water quality standards set for drinking water in 2023 with zero primary or secondary violations. The reports also provide comprehensive information on the local water supply, standards, testing, current hot topics, and more for last year. Customers who do not have internet access may obtain a copy by contacting their local Cal Water office.

"Protecting our customers' health and safety is our absolute highest priority, and we treat and test for hundreds of constituents to confirm that their water is safe and clean," said James Crawford, Cal Water's East Los Angeles District Manager. "The residents and businesses we serve can rest assured they are receiving high-quality water and get more details about the water they drink, cook with, and use every day through these Consumer Confidence Reports."

About California Water Service

California Water Service provides high-quality, reliable water utility services to about 151,900 people through 26,621 service connections in its East Los Angeles District and another 1,250 people through an operating contract with the City of Commerce, and more than 2 million people statewide through 497,700 service connections. Cal Water's purpose is to enhance the



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quality of life for customers and communities. To do so, it invests responsibly in water and wastewater infrastructure, sustainability initiatives, and community well-being. The company's 1,100+ employees live by a set of strong core values and share a commitment to protecting the planet, caring for people, and operating with the utmost integrity. The utility has been named one of "America's Most Responsible Companies" and the "World's Most Trustworthy Companies" by *Newsweek* and a Great Place to Work®. More information is available at www.calwater.com.

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CALIFORNIA WATER SERVICE

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7138 Lake Isabella Boulevard, Lake Isabella, CA 93240
July 1, 2024

Contact: Yvonne Kingman, 310-257-1434
For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

LAKE ISABELLA, Calif.—California Water Service (Cal Water) has published its annual Consumer Confidence Reports (CCR) for each of its water systems and invites customers to learn about the quality of their local water supply. Customers can access their 2023 CCRs, also called water quality reports, along with previous years' reports online at calwater.com/ccr.

Importantly, the reports confirm that Cal Water met all primary, federal and state water quality standards set for drinking water in 2023 with zero primary or secondary violations. The reports also provide comprehensive information on the local water supply, standards, testing, current hot topics, and more for last year. Customers who do not have internet access may obtain a copy by contacting their local Cal Water office.

"Protecting our customers' health and safety is our absolute highest priority, and we treat and test for hundreds of constituents to confirm that their water is safe and clean," said Jon Yasin, Cal Water's Kern River Valley Local Manager. "The residents and businesses we serve can rest assured they are receiving high-quality water and get more details about the water they drink, cook with, and use every day through these Consumer Confidence Reports."

About California Water Service

California Water Service provides high-quality, reliable water utility services to about 5,200 people through 4,200 service connections in the Kern River Valley, and more than 2 million people statewide through 497,700 service connections. Cal Water's purpose is to enhance the quality of life for customers and communities. To do so, it invests responsibly in water and wastewater infrastructure, sustainability initiatives, and community well-being. The company's



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CALIFORNIA WATER SERVICE

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949 B Street, Los Altos, CA 94024
July 1, 2024

Contact: Yvonne Kingman, 310-257-1434
For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

LOS ALTOS, Calif.—California Water Service (Cal Water) has published its annual Consumer Confidence Reports (CCR) for each of its water systems and invites customers to learn about the quality of their local water supply. Customers can access their 2023 CCRs, also called water quality reports, along with previous years' reports online at calwater.com/ccr.

Importantly, the reports confirm that Cal Water met all primary, federal and state water quality standards set for drinking water in 2023 with zero primary or secondary violations. The reports also provide comprehensive information on the local water supply, standards, testing, current hot topics, and more for last year. Customers who do not have internet access may obtain a copy by contacting their local Cal Water office.

"Protecting our customers' health and safety is our absolute highest priority, and we treat and test for hundreds of constituents to confirm that their water is safe and clean," said Dawn Smithson, Cal Water's Los Altos District Manager. "The residents and businesses we serve can rest assured they are receiving high-quality water and get more details about the water they drink, cook with, and use every day through these Consumer Confidence Reports."

About California Water Service

California Water Service provides high-quality, reliable water utility services to 70,147 people through approximately 18,526 service connections in Los Altos, and more than 2 million people statewide through 497,700 service connections. Cal Water's purpose is to enhance the quality of life for customers and communities. To do so, it invests responsibly in water and wastewater infrastructure, sustainability initiatives, and community well-being. The company's 1,100+



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CALIFORNIA WATER SERVICE

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195 South N Street, Livermore, CA 94550
July 1, 2024

Contact: Yvonne Kingman, 310-257-1434
For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

LIVERMORE, Calif.—California Water Service (Cal Water) has published its annual Consumer Confidence Reports (CCR) for each of its water systems and invites customers to learn about the quality of their local water supply. Customers can access their 2023 CCRs, also called water quality reports, along with previous years' reports online at calwater.com/ccr.

Importantly, the reports confirm that Cal Water met all primary, federal and state water quality standards set for drinking water in 2023 with zero primary or secondary violations. The reports also provide comprehensive information on the local water supply, standards, testing, current hot topics, and more for last year. Customers who do not have internet access may obtain a copy by contacting their local Cal Water office.

"Protecting our customers' health and safety is our absolute highest priority, and we treat and test for hundreds of constituents to confirm that their water is safe and clean," said John Freeman, Cal Water's Livermore District Manager. "The residents and businesses we serve can rest assured they are receiving high-quality water and get more details about the water they drink, cook with, and use every day through these Consumer Confidence Reports."

About California Water Service

California Water Service provides high-quality, reliable water utility services to about 60,215 people through approximately 19,000 service connections in Livermore, and more than 2 million people statewide through 497,700 service connections. Cal Water's purpose is to enhance the quality of life for customers and communities. To do so, it invests responsibly in water and wastewater infrastructure, sustainability initiatives, and community well-being. The company's



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CALIFORNIA WATER SERVICE

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131 D Street, Marysville, CA 95901

July 1, 2024

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

MARYSVILLE, Calif.— California Water Service (Cal Water) has published its annual Consumer Confidence Reports (CCR) for each of its water systems and invites customers to learn about the quality of their local water supply. Customers can access their 2023 CCRs, also called water quality reports, along with previous years' reports online at calwater.com/ccr.

Importantly, the reports confirm that Cal Water met all primary, federal and state water quality standards set for drinking water in 2023 with zero primary or secondary violations. The reports also provide comprehensive information on the local water supply, standards, testing, current hot topics, and more for last year. Customers who do not have internet access may obtain a copy by contacting their local Cal Water office.

"Protecting our customers' health and safety is our absolute highest priority, and we treat and test for hundreds of constituents to confirm that their water is safe and clean," said Tavis Beynon, District Manager. "The residents and businesses we serve can rest assured they are receiving high-quality water and get more details about the water they drink, cook with, and use every day through these Consumer Confidence Reports."

About California Water Service

California Water Service provides high-quality, reliable water utility services to about 12,500 people through approximately 3,700 service connections in Marysville, and more than 2 million people through 497,700 service connections statewide. Cal Water's purpose is to enhance the quality of life for customers and communities. To do so, it invests responsibly in water and



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wastewater infrastructure, sustainability initiatives, and community well-being. The company's employees live by a set of strong core values and share a commitment to protecting the planet, caring for people, and operating with the utmost integrity. The utility has been named one of "America's Most Responsible Companies" and the "World's Most Trustworthy Companies" by *Newsweek* and a Great Place to Work®. More information is available at www.calwater.com.

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1905 High Street, Oroville, CA 95965

July 1, 2024

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

OROVILLE, Calif. — California Water Service (Cal Water) has published its annual Consumer Confidence Reports (CCR) for each of its water systems and invites customers to learn about the quality of their local water supply. Customers can access their 2023 CCRs, also called water quality reports, along with previous years' reports online at calwater.com/ccr.

Importantly, the reports confirm that Cal Water met all primary, federal and state water quality standards set for drinking water in 2023 with zero primary or secondary violations. The reports also provide comprehensive information on the local water supply, standards, testing, current hot topics, and more for last year. Customers who do not have internet access may obtain a copy by contacting their local Cal Water office.

"Protecting our customers' health and safety is our absolute highest priority, and we treat and test for hundreds of constituents to confirm that their water is safe and clean," said Loni Lind, Cal Water's Oroville Local Manager. "The residents and businesses we serve can rest assured they are receiving high-quality water and get more details about the water they drink, cook with, and use every day through these Consumer Confidence Reports."

About California Water Service

California Water Service provides high-quality, reliable water utility services to about 11,056 people through 3,560 service connections in Oroville, and more than 2 million people through 497,700 service connections statewide. Cal Water's purpose is to enhance the quality of life for customers and communities. To do so, it invests responsibly in water and wastewater



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NEWS RELEASE

CALIFORNIA WATER SERVICE

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2632 West 237th Street, Torrance, CA 90505

July 1, 2024

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

TORRANCE, Calif. — California Water Service (Cal Water) has published its annual Consumer Confidence Reports (CCR) for each of its water systems and invites customers to learn about the quality of their local water supply. Customers can access their 2023 CCRs, also called water quality reports, along with previous years' reports online at calwater.com/ccr.

Importantly, the reports confirm that Cal Water met all primary, federal and state water quality standards set for drinking water in 2023 with zero primary or secondary violations. The reports also provide comprehensive information on the local water supply, standards, testing, current hot topics, and more for last year. Customers who do not have internet access may obtain a copy by contacting their local Cal Water office.

"Protecting our customers' health and safety is our absolute highest priority, and we treat and test for hundreds of constituents to confirm that their water is safe and clean," said Ralph Felix, Cal Water's Rancho Dominguez District Manager. "The residents and businesses we serve can rest assured they are receiving high-quality water and get more details about the water they drink, cook with, and use every day through these Consumer Confidence Reports."

About California Water Service

California Water Service provides high-quality, reliable water utility services to about 313,400 people through about 95,000 service connections in its Rancho Dominguez District and another 44,600 people through an operations and maintenance contract with the City of Hawthorne, and more than 2 million people through 497,700 service connections statewide. Cal Water's



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purpose is to enhance the quality of life for customers and communities. To do so, it invests responsibly in water and wastewater infrastructure, sustainability initiatives, and community well-being. The company's employees live by a set of strong core values and share a commitment to protecting the planet, caring for people, and operating with the utmost integrity. The utility has been named one of "America's Most Responsible Companies" and the "World's Most Trustworthy Companies" by *Newsweek* and a Great Place to Work®. More information is available at www.calwater.com.

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NEWS RELEASE

CALIFORNIA WATER SERVICE

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6125 East Highway 20, Lucerne, CA 95458

July 1, 2024

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

LUCERNE, Calif.— California Water Service (Cal Water) has published its annual Consumer Confidence Reports (CCR) for each of its water systems and invites customers to learn about the quality of their local water supply. Customers can access their 2023 CCRs, also called water quality reports, along with previous years' reports online at calwater.com/ccr.

Importantly, the reports confirm that Cal Water met all primary, federal and state water quality standards set for drinking water in 2023 with zero primary or secondary violations. The reports also provide comprehensive information on the local water supply, standards, testing, current hot topics, and more for last year. Customers who do not have internet access may obtain a copy by contacting their local Cal Water office.

"Protecting our customers' health and safety is our absolute highest priority, and we treat and test for hundreds of constituents to confirm that their water is safe and clean," said Tavis Beynon, Cal Water's Redwood Valley District Manager. "The residents and businesses we serve can rest assured they are receiving high-quality water and get more details about the water they drink, cook with, and use every day through these Consumer Confidence Reports."

About California Water Service

California Water Service provides high-quality, reliable water utility services to about 2,174 people through 1,245 service connections in Lucerne, and more than 2 million people through 497,700 service connections statewide. Cal Water's purpose is to enhance the quality of life for customers and communities. To do so, it invests responsibly in water and wastewater



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2042 Second Street, Selma, CA 93662

July 1, 2024

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

SELMA, Calif.— California Water Service (Cal Water) has published its annual Consumer Confidence Reports (CCR) for each of its water systems and invites customers to learn about the quality of their local water supply. Customers can access their 2023 CCRs, also called water quality reports, along with previous years' reports online at calwater.com/ccr.

Importantly, the reports confirm that Cal Water met all primary, federal and state water quality standards set for drinking water in 2023 with zero primary or secondary violations. The reports also provide comprehensive information on the local water supply, standards, testing, current hot topics, and more for last year. Customers who do not have internet access may obtain a copy by contacting their local Cal Water office.

"Protecting our customers' health and safety is our absolute highest priority, and we treat and test for hundreds of constituents to confirm that their water is safe and clean," said Stuart Skoglund, Cal Water's Selma Operations Manager. "The residents and businesses we serve can rest assured they are receiving high-quality water and get more details about the water they drink, cook with, and use every day through these Consumer Confidence Reports."

About California Water Service

California Water Service provides high-quality, reliable water utility services to about 25,000 people through 6,447 service connections in Selma, and serves more than 2 million people statewide through 497,700 service connections statewide. Cal Water's purpose is to enhance the quality of life for customers and communities. To do so, it invests responsibly in water and



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wastewater infrastructure, sustainability initiatives, and community well-being. The company's employees live by a set of strong core values and share a commitment to protecting the planet, caring for people, and operating with the utmost integrity. The utility has been named one of "America's Most Responsible Companies" and the "World's Most Trustworthy Companies" by *Newsweek* and a Great Place to Work®. More information is available at www.calwater.com.

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NEWS RELEASE

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1505 East Sonora Street, Stockton, CA 95205

July 1, 2024

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

STOCKTON, Calif. — California Water Service (Cal Water) has published its annual Consumer Confidence Reports (CCR) for each of its water systems and invites customers to learn about the quality of their local water supply. Customers can access their 2023 CCRs, also called water quality reports, along with previous years' reports online at calwater.com/ccr.

Importantly, the reports confirm that Cal Water met all primary, federal and state water quality standards set for drinking water in 2023 with zero primary or secondary violations. The reports also provide comprehensive information on the local water supply, standards, testing, current hot topics, and more for last year. Customers who do not have internet access may obtain a copy by contacting their local Cal Water office.

"Protecting our customers' health and safety is our absolute highest priority, and we treat and test for hundreds of constituents to confirm that their water is safe and clean," said Craig Stevens, Cal Water's Stockton Interim District Manager. "The residents and businesses we serve can rest assured they are receiving high-quality water and get more details about the water they drink, cook with, and use every day through these Consumer Confidence Reports."

About California Water Service

California Water Service provides high-quality, reliable water utility services to about 145,000 people through approximately 45,000 service connections in Stockton, and serves more than 2 million people statewide through 497,700 service connections statewide. Cal Water's purpose is to enhance the quality of life for customers and communities. To do so, it invests responsibly in



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water and wastewater infrastructure, sustainability initiatives, and community well-being. The company's employees live by a set of strong core values and share a commitment to protecting the planet, caring for people, and operating with the utmost integrity. The utility has been named one of "America's Most Responsible Companies" and the "World's Most Trustworthy Companies" by *Newsweek* and a Great Place to Work®. More information is available at www.calwater.com.

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NEWS RELEASE

CALIFORNIA WATER SERVICE

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216 North Valley Oaks Drive, Visalia, CA 93292

July 1, 2024

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

VISALIA, Calif.— California Water Service (Cal Water) has published its annual Consumer Confidence Reports (CCR) for each of its water systems and invites customers to learn about the quality of their local water supply. Customers can access their 2023 CCRs, also called water quality reports, along with previous years' reports online at calwater.com/ccr.

Importantly, the reports confirm that Cal Water met all primary, federal and state water quality standards set for drinking water in 2023 with zero primary or secondary violations. The reports also provide comprehensive information on the local water supply, standards, testing, current hot topics, and more for last year. Customers who do not have internet access may obtain a copy by contacting their local Cal Water office.

"Protecting our customers' health and safety is our absolute highest priority, and we treat and test for hundreds of constituents to confirm that their water is safe and clean," said Stephen Johnson, Visalia's District Manager. "The residents and businesses we serve can rest assured they are receiving high-quality water and get more details about the water they drink, cook with, and use every day through these Consumer Confidence Reports."

About California Water Service

California Water Service provides high-quality, reliable water utility services to about 145,000 people in Visalia through approximately 53,000 service connections in Visalia, and serves more than 2 million people statewide through 497,700 service connections statewide. Cal Water's purpose is to enhance the quality of life for customers and communities. To do so, it invests



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responsibly in water and wastewater infrastructure, sustainability initiatives, and community well-being. The company's employees live by a set of strong core values and share a commitment to protecting the planet, caring for people, and operating with the utmost integrity. The utility has been named one of "America's Most Responsible Companies" and the "World's Most Trustworthy Companies" by *Newsweek* and a Great Place to Work®. More information is available at www.calwater.com.

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1070 West Wood Street, Suite A-1, Willows, CA 95988

July 1, 2024

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

WILLOWS, Calif.— California Water Service (Cal Water) has published its annual Consumer Confidence Reports (CCR) for each of its water systems and invites customers to learn about the quality of their local water supply. Customers can access their 2023 CCRs, also called water quality reports, along with previous years' reports online at calwater.com/ccr.

Importantly, the reports confirm that Cal Water met all primary, federal and state water quality standards set for drinking water in 2023 with zero primary or secondary violations. The reports also provide comprehensive information on the local water supply, standards, testing, current hot topics, and more for last year. Customers who do not have internet access may obtain a copy by contacting their local Cal Water office.

"Protecting our customers' health and safety is our absolute highest priority, and we treat and test for hundreds of constituents to confirm that their water is safe and clean," said Tavis Beynon, Cal Water's Willows District Manager. "The residents and businesses we serve can rest assured they are receiving high-quality water and get more details about the water they drink, cook with, and use every day through these Consumer Confidence Reports."

About California Water Service

California Water Service provides high-quality, reliable water utility services to about 7,240 people through 2,390 service connections in Willows, and serves more than 2 million people statewide through 497,700 service connections statewide. Cal Water's purpose is to enhance the quality of life for customers and communities. To do so, it invests responsibly in water and



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wastewater infrastructure, sustainability initiatives, and community well-being. The company's employees live by a set of strong core values and share a commitment to protecting the planet, caring for people, and operating with the utmost integrity. The utility has been named one of "America's Most Responsible Companies" and the "World's Most Trustworthy Companies" by *Newsweek* and a Great Place to Work®. More information is available at www.calwater.com.

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NEWS RELEASE

CALIFORNIA WATER SERVICE

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2524 Townsgate Road, Suite A, Westlake Village, CA 91361

July 1, 2024

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

WESTLAKE VILLAGE, Calif. — California Water Service (Cal Water) has published its annual Consumer Confidence Reports (CCR) for each of its water systems and invites customers to learn about the quality of their local water supply. Customers can access their 2023 CCRs, also called water quality reports, along with previous years' reports online at calwater.com/ccr.

Importantly, the reports confirm that Cal Water met all primary, federal and state water quality standards set for drinking water in 2023 with zero primary or secondary violations. The reports also provide comprehensive information on the local water supply, standards, testing, current hot topics, and more for last year. Customers who do not have internet access may obtain a copy by contacting their local Cal Water office.

"Protecting our customers' health and safety is our absolute highest priority, and we treat and test for hundreds of constituents to confirm that their water is safe and clean," said Mike Jasper, Cal Water's Westlake Interim District Manager. "The residents and businesses we serve can rest assured they are receiving high-quality water and get more details about the water they drink, cook with, and use every day through these Consumer Confidence Reports."

About California Water Service

California Water Service provides high-quality, reliable water utility services to about 19,500 people through 7,100 service connections in the community of Westlake Village located in the city of Thousand Oaks, and serves more than 2 million people statewide through 497,700 service connections statewide. Cal Water's purpose is to enhance the quality of life for



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