

APPENDIX B: eCCR Certification Form (Suggested Format)

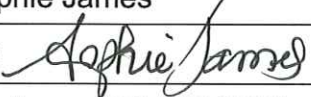
Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	CAL-WATER SERVICE CO.-WILLOWS
Water System Number:	CA1110003

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/19/23 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Sophie James	Title: Chief Water Quality Officer
Signature: 	Date: 8/9/2023
Phone number: 408-367-8593	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: <https://www.calwater.com/water-quality-reports/>
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: <https://www.calwater.com/water-quality-reports/>
- ☒ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: <https://www.calwater.com/water-quality-reports/>
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: <https://www.calwater.com/water-quality-reports/>
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Paperless customers were emailed the URL to 2022 CCR as follows:
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1. All paperless customers are sent an email by Kubra with instructions for viewing their CCR online.
2. All report of any emails that bounced is returned by Kubra.
3. A physical postcard with instructions for viewing the CCR online is sent to the service address of any customer who email bounced.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.



NEWS RELEASE

CALIFORNIA WATER SERVICE

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1720 N. First Street, San Jose, CA 95112

June 30, 2023

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

SAN JOSE, Calif.— To help residents and businesses learn about their local water supply California Water Service (Cal Water) encourages its customers to visit and view their annual Consumer Confidence Report (CCR). Customers can now find their 2022 CCRs, also known as water quality reports, plus obtain prior years' reports online at calwater.com/ccr.

The reports provide detailed information on the water supply, sustainability, testing, standards, and more for the previous year. Customers who do not have internet access may request a copy by contacting their local Cal Water office.

"Protecting our customers' health and safety is our highest priority, and the Consumer Confidence Reports are our way of being transparent about the quality of the water that our customers are drinking, cooking with, and using every day," said Sophie James, Chief Water Quality Officer Sophie James, noting that Cal Water met all primary and secondary standards. "Cal Water customers can rest assured knowing that we treat and test for hundreds of constituents, and that our water either met or surpassed all standards set by the state and U.S. Environmental Protection Agency last year."

About Cal Water

California Water Service provides high-quality, reliable water and/or wastewater services to about 2 million people statewide through 494,500 service connections. It is the biggest subsidiary of California Water Service Group (NYSE: CWT), the largest regulated water utility in the western United States. In total, Group serves more than 2 million people in California, Hawaii, New Mexico, Washington, and Texas through its regulated subsidiaries, California Water Service, Hawaii Water Service, New Mexico Water Service, and Washington Water Service, and its utility holding company, Texas Water Service.



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What sets Cal Water and Group apart is their commitment to enhancing the quality of life for their customers, communities, employees, and stockholders. Guided daily by their promise to provide quality, service, and value, the company's employees lead the way in working to protect the planet, care for people, and operate with the utmost integrity. Integral to their strategy is investing responsibly in water and wastewater infrastructure, sustainability initiatives, and community well-being. The company has been named one of "America's Most Responsible Companies" and "America's Most Trustworthy Companies" by *Newsweek* and a Great Place to Work®. More information is available at www.calwater.com and www.calwatergroup.com.

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CALIFORNIA WATER SERVICE

Quality. Service. Value.

5015 West Avenue L-14, Unit 2, Quartz Hill, CA 93536
June 29, 2023

Contact: Yvonne Kingman, 310-257-1434
For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

QUARTZ HILL, Calif. — To help residents and businesses learn about their local water supply California Water Service (Cal Water) encourages its customers to visit and view their annual Consumer Confidence Report (CCR). Customers can now find their 2022 CCRs, also known as water quality reports, plus obtain prior years' reports online at calwater.com/ccr.

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341 North Delaware Street, San Mateo, CA 94401

June 29, 2023

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

SAN MATEO, Calif.— To help residents and businesses learn about their local water supply California Water Service (Cal Water) encourages its customers to visit and view their annual Consumer Confidence Report (CCR). Customers can now find their 2022 CCRs, also known as water quality reports, plus obtain prior years' reports online at calwater.com/ccr.

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3525 Alameda De Las Pulgas, Suite A, Menlo Park, CA 94025

June 29, 2023

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

MENLO PARK, Calif.— To help residents and businesses learn about their local water supply California Water Service (Cal Water) encourages its customers to visit and view their annual Consumer Confidence Report (CCR). Customers can now find their 2022 CCRs, also known as water quality reports, plus obtain prior years' reports online at calwater.com/ccr.

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"Protecting our customers' health and safety is our highest priority, and the Consumer Confidence Reports are our way of being transparent about the quality of the water that our customers are drinking, cooking with, and using every day," said Dawn Smithson, District Manager, noting that Cal Water met all primary and secondary standards. "Cal Water customers can rest assured knowing that we treat and test for up to 125 constituents, and that our water either met or surpassed all standards set by the state and U.S. Environmental Protection Agency last year."

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3725 South H Street, Bakersfield, CA 93304

June 29, 2023

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

BAKERSFIELD, Calif. — To help residents and businesses learn about their local water supply California Water Service (Cal Water) encourages its customers to visit and view their annual Consumer Confidence Report (CCR). Customers can now find their 2022 CCRs, also known as water quality reports, plus obtain prior years' reports online at calwater.com/ccr.

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"Protecting our customers' health and safety is our highest priority, and the Consumer Confidence Reports are our way of being transparent about the quality of the water that our customers are drinking, cooking with, and using every day," said Tamara Johnson, District Manager, noting that Cal Water met all primary and secondary standards. "Cal Water customers can rest assured knowing that we treat and test for up to 125 constituents, and that our water either met or surpassed all standards set by the state and U.S. Environmental Protection Agency last year."

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2222 Dr. Martin Luther King Jr. Parkway, Chico, CA 95928

June 29, 2023

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

CHICO, Calif.— To help residents and businesses learn about their local water supply California Water Service (Cal Water) encourages its customers to visit and view their annual Consumer Confidence Report (CCR). Customers can now find their 2022 CCRs, also known as water quality reports, plus obtain prior years' reports online at calwater.com/ccr.

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"Protecting our customers' health and safety is our highest priority, and the Consumer Confidence Reports are our way of being transparent about the quality of the water that our customers are drinking, cooking with, and using every day," said Evan Markey, District Manager, noting that Cal Water met all primary and secondary standards. "Cal Water customers can rest assured knowing that we treat and test for up to 125 constituents, and that our water either met or surpassed all standards set by the state and U.S. Environmental Protection Agency last year."

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201 South First Street, Dixon, CA 95620

June 29, 2023

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

DIXON, Calif.— To help residents and businesses learn about their local water supply California Water Service (Cal Water) encourages its customers to visit and view their annual Consumer Confidence Report (CCR). Customers can now find their 2022 CCRs, also known as water quality reports, plus obtain prior years' reports online at calwater.com/ccr.

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"Protecting our customers' health and safety is our highest priority, and the Consumer Confidence Reports are our way of being transparent about the quality of the water that our customers are drinking, cooking with, and using every day," said Ben Voight, Local Manager, noting that Cal Water met all primary and secondary standards. "Cal Water customers can rest assured knowing that we treat and test for up to 125 constituents, and that our water either met or surpassed all standards set by the state and U.S. Environmental Protection Agency last year."

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2000 South Tubeway Ave., Commerce, CA 90040

June 29, 2023

Contact: Jim Crawford, 323-722-8601

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

COMMERCE, Calif.— To help residents and businesses learn about their local water supply California Water Service (Cal Water) encourages its customers to visit and view their annual Consumer Confidence Report (CCR). Customers can now find their 2022 CCRs, also known as water quality reports, plus obtain prior years' reports online at calwater.com/ccr.

The reports provide detailed information on the previous year's water supply, sustainability, testing, standards, and more. Customers who do not have internet access may request a copy by contacting their local Cal Water office.

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CALIFORNIA WATER SERVICE

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1301 Broadway Street, Suite A-3, King City, CA 93930

June 29, 2023

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

KING CITY, Calif.— To help residents and businesses learn about their local water supply California Water Service (Cal Water) encourages its customers to visit and view their annual Consumer Confidence Report (CCR). Customers can now find their 2022 CCRs, also known as water quality reports, plus obtain prior years' reports online at calwater.com/ccr.

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CALIFORNIA WATER SERVICE

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7138 Lake Isabella Boulevard, Lake Isabella, CA 93240

June 29, 2023

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

LAKE ISABELLA, Calif. — To help residents and businesses learn about their local water supply California Water Service (Cal Water) encourages its customers to visit and view their annual Consumer Confidence Report (CCR). Customers can now find their 2022 CCRs, also known as water quality reports, plus obtain prior years' reports online at calwater.com/ccr.

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NEWS RELEASE

CALIFORNIA WATER SERVICE

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949 B Street, Los Altos, CA 94024

June 30, 2023

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

LOS ALTOS, Calif. — To help residents and businesses learn about their local water supply California Water Service (Cal Water) encourages its customers to visit and view their annual Consumer Confidence Report (CCR). Customers can now find their 2022 CCRs, also known as water quality reports, plus obtain prior years' reports online at calwater.com/ccr.

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NEWS RELEASE

CALIFORNIA WATER SERVICE

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195 South N Street, Livermore, CA 94550

June 30, 2023

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

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LIVERMORE, Calif.— To help residents and businesses learn about their local water supply California Water Service (Cal Water) encourages its customers to visit and view their annual Consumer Confidence Report (CCR). Customers can now find their 2022 CCRs, also known as water quality reports, plus obtain prior years' reports online at calwater.com/ccr.

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"Protecting our customers' health and safety is our highest priority, and the Consumer Confidence Reports are our way of being transparent about the quality of the water that our customers are drinking, cooking with, and using every day," said John Freeman, District Manager, noting that Cal Water met all primary and secondary standards. "Cal Water customers can rest assured knowing that we treat and test for hundreds of constituents, and that our water either met or surpassed all standards set by the state and U.S. Environmental Protection Agency last year."

About Cal Water

California Water Service provides high-quality, reliable water and/or wastewater services to about 2 million people statewide through 494,500 service connections. It is the biggest subsidiary of California Water Service Group (NYSE: CWT), the largest regulated water utility in the western United States. In total, Group serves more than 2 million people in California, Hawaii, New Mexico, Washington, and Texas through its regulated subsidiaries, California Water Service, Hawaii Water Service, New Mexico Water Service, and Washington Water Service, and its utility holding company, Texas Water Service.

What sets Cal Water and Group apart is their commitment to enhancing the quality of life for their customers, communities, employees, and stockholders. Guided daily by



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their promise to provide quality, service, and value, the company's employees lead the way in working to protect the planet, care for people, and operate with the utmost integrity. Integral to their strategy is investing responsibly in water and wastewater infrastructure, sustainability initiatives, and community well-being. The company has been named one of "America's Most Responsible Companies" and "America's Most Trustworthy Companies" by *Newsweek* and a Great Place to Work®. More information is available at www.calwater.com and www.calwatergroup.com.

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CALIFORNIA WATER SERVICE

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131 D Street, Marysville, CA 95901

June 30, 2023

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

MARYSVILLE, Calif.— To help residents and businesses learn about their local water supply California Water Service (Cal Water) encourages its customers to visit and view their annual Consumer Confidence Report (CCR). Customers can now find their 2022 CCRs, also known as water quality reports, plus obtain prior years' reports online at calwater.com/ccr.

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"Protecting our customers' health and safety is our highest priority, and the Consumer Confidence Reports are our way of being transparent about the quality of the water that our customers are drinking, cooking with, and using every day," said Tavis Beynon, District Manager, noting that Cal Water met all primary and secondary standards. "Cal Water customers can rest assured knowing that we treat and test for hundreds of constituents, and that our water either met or surpassed all standards set by the state and U.S. Environmental Protection Agency last year."

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NEWS RELEASE

CALIFORNIA WATER SERVICE

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1905 High Street, Oroville, CA 95965

June 29, 2023

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

OROVILLE, Calif.— To help residents and businesses learn about their local water supply California Water Service (Cal Water) encourages its customers to visit and view their annual Consumer Confidence Report (CCR). Customers can now find their 2022 CCRs, also known as water quality reports, plus obtain prior years' reports online at calwater.com/ccr.

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"Protecting our customers' health and safety is our highest priority, and the Consumer Confidence Reports are our way of being transparent about the quality of the water that our customers are drinking, cooking with, and using every day," said Loni Lind, Local Manager, noting that Cal Water met all primary and secondary standards. "Cal Water customers can rest assured knowing that we treat and test for up to 125 constituents, and that our water either met or surpassed all standards set by the state and U.S. Environmental Protection Agency last year."

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NEWS RELEASE

CALIFORNIA WATER SERVICE

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2632 West 237th Street, Torrance, CA 90505

June 29, 2023

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

TORRANCE, Calif.— To help residents and businesses learn about their local water supply California Water Service (Cal Water) encourages its customers to visit and view their annual Consumer Confidence Report (CCR). Customers can now find their 2022 CCRs, also known as water quality reports, plus obtain prior years' reports online at calwater.com/ccr.

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CALIFORNIA WATER SERVICE

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6125 East Highway 20, Lucerne, CA 95458

June 30, 2023

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

LUCERNE, Calif.— To help residents and businesses learn about their local water supply California Water Service (Cal Water) encourages its customers to visit and view their annual Consumer Confidence Report (CCR). Customers can now find their 2022 CCRs, also known as water quality reports, plus obtain prior years' reports online at calwater.com/ccr.

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CALIFORNIA WATER SERVICE

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2042 Second Street, Selma, CA 93662

June 29, 2023

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

SELMA, Calif.— To help residents and businesses learn about their local water supply California Water Service (Cal Water) encourages its customers to visit and view their annual Consumer Confidence Report (CCR). Customers can now find their 2022 CCRs, also known as water quality reports, plus obtain prior years' reports online at calwater.com/ccr plus obtain prior years' reports.

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"Protecting our customers' health and safety is our highest priority, and the Consumer Confidence Reports are our way of being transparent about the quality of the water that our customers are drinking, cooking with, and using every day," said Stuart Skoglund, Operations Manager, noting that Cal Water met all primary and secondary standards. "Cal Water customers can rest assured knowing that we treat and test for up to 125 constituents, and that our water either met or surpassed all standards set by the state and U.S. Environmental Protection Agency last year."

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2042 Second Street, Selma, CA 93662

June 30, 2023

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

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CALIFORNIA WATER SERVICE

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254 Commission Street, Salinas, CA 93901

June 29, 2023

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

SALINAS, Calif.— To help residents and businesses learn about their local water supply California Water Service (Cal Water) encourages its customers to visit and view their annual Consumer Confidence Report (CCR). Customers can now find their 2022 CCRs, also known as water quality reports, plus obtain prior years' reports online at calwater.com/ccr.

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"Protecting our customers' health and safety is our highest priority, and the Consumer Confidence Reports are our way of being transparent about the quality of the water that our customers are drinking, cooking with, and using every day," said Brenda Granillo, District Manager, noting that Cal Water met all primary and secondary standards. "Cal Water customers can rest assured knowing that we treat and test for up to 125 constituents, and that our water either met or surpassed all standards set by the state and U.S. Environmental Protection Agency last year."

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NEWS RELEASE

CALIFORNIA WATER SERVICE

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1505 East Sonora Street, Stockton, CA 95205

June 29, 2023

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

STOCKTON, Calif.— To help residents and businesses learn about their local water supply California Water Service (Cal Water) encourages its customers to visit and view their annual Consumer Confidence Report (CCR). Customers can now find their 2022 CCRs, also known as water quality reports, plus obtain prior years' reports online at calwater.com/ccr.

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Tesoro Viejo
2042 Second Street, Selma, CA 93662

June 29, 2023
Contact: Yvonne Kingman, 310-257-1434
For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

TESORO VIEJO, Calif.— To help residents and businesses learn about their local water supply California Water Service (Cal Water) encourages its customers to visit and view their annual Consumer Confidence Report (CCR). Customers can now find their 2022 CCRs, also known as water quality reports, plus obtain prior years' reports online at calwater.com/ccr.

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CALIFORNIA WATER SERVICE

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216 North Valley Oaks Drive, Visalia, CA 93292

June 29, 2023

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

VISALIA, Calif.— To help residents and businesses learn about their local water supply California Water Service (Cal Water) encourages its customers to visit and view their annual Consumer Confidence Report (CCR). Customers can now find their 2022 CCRs, also known as water quality reports, plus obtain prior years' reports online at calwater.com/ccr.

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CALIFORNIA WATER SERVICE

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1070 West Wood Street, Suite A-1, Willows, CA 95988

June 29, 2023

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

WILLOWS, Calif.— To help residents and businesses learn about their local water supply California Water Service (Cal Water) encourages its customers to visit and view their annual Consumer Confidence Report (CCR). Customers can now find their 2022 CCRs, also known as water quality reports, plus obtain prior years' reports online at calwater.com/ccr.

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CALIFORNIA WATER SERVICE

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2524 Townsgate Road, Suite A, Westlake Village, CA 91361

June 29, 2023

Contact: Yvonne Kingman, 310-257-1434

For Immediate Release

Annual Water Quality Reports Now Available for California Water Service Customers

WESTLAKE, Calif. — To help residents and businesses learn about their local water supply California Water Service (Cal Water) encourages its customers to visit and view their annual Consumer Confidence Report (CCR). Customers can now find their 2022 CCRs, also known as water quality reports, plus obtain prior years' reports online at calwater.com/ccr.

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