

APPENDIX B: eCCR Certification Form (Suggested Format)

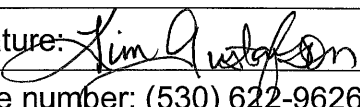
Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Grizzly Flats Community Services District
Water System Number:	0910006

The water system named above hereby certifies that its Consumer Confidence Report was distributed on July 1, 2024 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Kim Gustafson	Title: General Manager
Signature: 	Date: 7/2/24
Phone number: (530) 622-9626	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☒ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.grizzlyflatscsd.com
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations) Office window & Grizzly Flats Post Office Bulletin Board.

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☒ Delivery to community organizations (attach a list of organizations) Post office, church, forest service, and school.
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized) Grizzly Flats CSD's Facebook page
- ☐ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www.
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.grizzlyflatscsd.com/wp-content/uploads/2023/07/2023 Consumer Confidence Report1.pdf
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.grizzlyflatscsd.com/wp-content/uploads/2023/07/2023 Consumer Confidence Report1.pdf
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Posted a ".pdf" copy of the CCR at the top of our homepage @ <u>www.grizzlyflatscsd.com</u> .

<p>Uploaded a copy of the CCR to the "Customer Info" tab of our website at www.grizzlyflatscsd.com/wp-content/uploads/2023/07/2023_Consumer_Confidence_Report1.pdf and sent a direct link of the document to our e-billing customers</p>
<p>Hard copies of the CCR were placed on our front office desk.</p>
<p>Posted a hard copy of the CCR report in our front office window for review by those who are unable to receive electronic delivery.</p>
<p>Mailed a newsletter that contained the direct link to the CCR and our contact information for anyone who would prefer a hard copy, with our paper bills on 7/1/24.</p>

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

Grizzly Flats Community Services District
PO Box 250 / 4765 Sciaroni Road
Grizzly Flats, CA 95636

Office: (530) 622-9626
Fax: (530) 622-4806
website: www.grizzlyflatscsd.com

Grizzly Flats CSD Newsletter July 2024



The mission of the Grizzly Flats Community Services District is to maintain the highest ethical standards for its Board members and employees while providing quality water in a fiscally responsible manner for the community of Grizzly Flats.

Annual Consumer Confidence Report

**THIS NOTICE CONTAINS INSTRUCTIONS FOR YOU TO OBTAIN IMPORTANT
INFORMATION ABOUT YOUR DRINKING WATER.**

***Este reporte contiene las instrucciones más recientes para obtener información
importante sobre su agua potable. Traducir, o hablar con alguien que lo entienda.***

The Consumer Confidence Report (CCR) is an annual water quality report issued by Grizzly Flats Community Services District as required by the Safe Drinking Water Act (SDWA). The purpose of the CCR is to inform you of the quality of your drinking water. In previous years, GFCSD has mailed its customers a printed copy of the CCR. State Water Resources Control Board has expanded its interpretation of the SDWA to allow for electronic delivery of the report. This allows GFCSD to reduce paper consumption and minimize printing costs.

TO VIEW YOUR 2023 CONSUMER CONFIDENCE REPORT, PLEASE VISIT THE FOLLOWING URL:
https://grizzlyflatscsd.com/wp-content/uploads/2023/07/2023_Consumer_Confidence_Report1.pdf

If you would prefer a printed copy, call our office at (530) 622-9626 or email gfcسدjessi@gmail.com.

Customer Web Portal Is Back Online! 😊

We are happy to announce that the "Customer Web Portal" within our billing software is once again available! This online portal allows customers to perform a variety of services for their own water account such as verifying current account balances, **enrolling in autopay** (payments are processed on the 15th of the month, or the following business day if on a weekend), viewing recent payment history and usage, connecting with customer service, updating contact information, and submitting service orders. Customers can also process one-time payments directly through the portal. Continental Utility Solutions, Inc. (CUSI) is the software provider, and they charge a fee of \$2.50 or 2.5% per transaction, whichever is greater.

You will need to know your "Customer Code", to set up the account. The 4-digit code can be found on your monthly water statement. The link to the site is: <https://grizzlyflatscsd.epayub.com/Account/Login?ReturnUrl=%2F>

You can also click on the "CWP" icon located at the bottom of our website homepage at www.grizzlyflatscsd.com. If you have trouble accessing the site, you can call our office for assistance.

November 2024 Board of Directors Election

Three of our Board Directors will be up for re-election in November, 2024. Declaration of candidacy forms for eligible candidates who desire to run for any of the elective offices may be obtained from the Elections Department at 3883 Ponderosa Road, Shingle Springs, CA between July 15, 2024 and 5:00 PM on August 9, 2024. **Eligible candidates must be registered to vote in, and have their primary home located within our District.** Note that this is a **volunteer** position that requires a commitment to attend monthly meetings as well as any special meetings as needed.

2024/2025 Budget Process

The proposed budget will be available on our website at http://grizzlyflatscsd.com/?page_id=2 after 3:00 PM on Tuesday, July 9, 2024, and at the District office during normal business hours; Monday – Friday, from 9:00 am to 2:00 pm. The GFCSD Board of Directors plan to adopt the final budget at their regular meeting scheduled for Thursday, July 11, 2024 at 6:00 PM or at any special meeting, properly noticed and held prior to September 1, 2024. The public is invited to participate and be heard regarding any item in the budget.

Meter Box Access Issues

Water meters are physically read by District staff and volunteers between the 18th and 22nd of each month, weather permitting. The meter readers travel on foot or in a vehicle and will check your water meter to determine the amount of water used for billing purposes. They also check for signs of a water leak and if potential issues are identified, office staff will notify the customer as a courtesy.

Unfortunately, thick vegetation that has grown after the Caldor Fire is making it nearly impossible for staff to locate water meter boxes. Per GFCSD Ordinance 88-1: "The property owner shall ensure that the water meter (service connection) box remains accessible at all times. **Access to the service/meter box shall not be restricted by a fence, bushes, debris or any other obstruction.**" We would greatly appreciate it if you could keep the water meter box clear at all times, so that it can quickly be accessed when needed. Thank you for your understanding!



***** Upcoming Community Events *****

- **Burger Nights** – every Friday through August 9, 2024 at 7802 Hermosa Vista Drive, Somerset, CA 95684. Dinner will be served from 5:30 PM to 7:00 PM. If you're interested in volunteering, you can text Robin Kelley at (530) 317-7729.
- **Grizzly Flats Community Services District Regular Meetings** – the 2nd Thursday of the month at 4765 Sciaroni Road, Grizzly Flats, CA 95636. Meetings start at 6:00 PM.
- **Grizzly Flats Fire Safe Council Meetings** – the 1st Saturday of the month. Meetings start at 9:30 AM. If you are interested in attending the meeting, please contact the GFFSC at grizzlyflatsfsc@gmail.com for more information.
- **Food Bank Distributions** – 1st and 3rd Saturday of the month starting at 1:00 PM. Located at the Grizzly Flats Community Church Parking Lot, 5061 Sciaroni Road, Grizzly Flats, CA 95636.



GFCSD's Monthly Water Statement, July 2024 Newsletter, and the 2023 Consumer Confidence Report Link

From: kgustafson@grizzlyflatscsd.com (kgustafson@grizzlyflatscsd.com)

To: gfwater@sbcglobal.net

Date: Monday, July 1, 2024 at 06:03 PM PDT

Good afternoon!

This message is being distributed to provide you with an electronic copy of your monthly water statement, the July 2024 newsletter, and a link to access our 2023 Consumer Confidence Report which is available on our website and through the following link.

https://grizzlyflatscsd.com/wp-content/uploads/2023/07/2023_Consumer_Confidence_Report1.pdf

PLEASE DO NOT RESPOND TO THIS MESSAGE! If you have any questions, please e-mail gfcsdjessi@gmail.com. If you need to reach the office, please call (530) 622-9626. Our standard office hours are Monday through Friday, from 9:00 AM to 2:00 PM. We will be closed Thursday, July 4, 2024.

Thank you,

Jessi Phillips

Grizzly Flats CSD

GFCSD'S E-BILLING DISCLAIMER: *E-billing customers only receive monthly water statements, newsletters and late notices (when applicable) by email. All other correspondence will be mailed out via standard mail, so please remember that it is always the customer's responsibility to keep the District informed of your current contact information which includes your mailing address, phone number and email address. Failure of the customer to receive a billing statement shall not relieve the customer of their payment obligation to the District.*



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NEWSLETTER - JULY 2024 - CCR LINK (2).PDF
313.1kB

← Grizzly Flats Community Services D...

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Our 2023 Consumer Confidence Report is now available online using the following link:
https://grizzlyflatscsd.com/wp-content/uploads/2023/07/2023_Consumer_Confidence_Report1.pdf

The Consumer Confidence Report (CCR) is an annual water quality report issued by Grizzly Flats Community Services District as required by the Safe Drinking Water Act (SDWA). The purpose of the CCR is to inform you of the quality of your drinking water.

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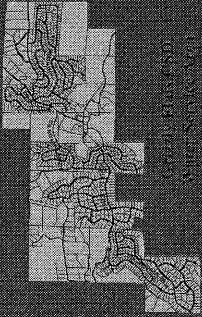
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Water Update



Grizzly Flats CSD
Water Service Area

Capital Improvement Projects

Every year, the Grizzly Flats Community Services District implements numerous projects and programs to deliver safe, pure, clean water to your faucet. Here is a summary of some of the projects the District has recently completed or have planned for the near future for the District's water system:

El Dorado County Civil Grand Jury Investigation: "How Will Grizzly Flats Water District Survive?"

GFCSD's General Manager, Board Chair, and Vice Chair were asked to interview before the El Dorado County Civil Grand Jury a total of five times in 2023. Additionally, staff spent many hours outside of the interviews to provide various operational information such as the District's lion process, the details of our stand-by fee, Ordinance 88-1, our New Customer Information Packet, financial statements, any and all documents showing our financial status, numbers of billed customers versus amount of payments received, number of unbilled services, amount of service transfers, process for transferring accounts, and much more.

After the investigation was completed, they issued a report wherein the El Dorado County Civil Grand Jury recommended the district create a Contingency Plan and pursue a new rate structure under Proposition 218.

Cost of Services Study & Proposition 218

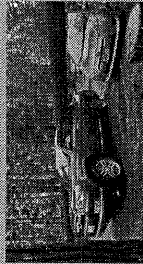
Per numerous customer requests, the Grand Jury's recommendation, and district budgetary shortfalls, staff began the process to update water rates in 2023. First, a consultant was procured through the standard bidding process of comparing multiple competitive quotes and soliciting the lowest responsible bidder. Then staff provided extensive information about the District's financials, budgets, customer demographics, operational costs and more to develop a rate study. Once the Cost of Services Study was complete, a Cost of Service Study Review Committee was formed to dig through the numbers and ensure they were in line with the actual cost to provide water service. Staff sent out a total of four newsletters to customers in hopes of inviting public participation in the process, and noticed a total of ten meetings wherein the rate study was discussed. On April 13, 2024, the new water rates were adopted by the Board of Directors. These new changes will go into effect on July 1, 2024.

Storm Damage

In January 2023, rain and windstorms caused significant damage at the district office and water treatment plant.

A healthy fir tree, heavily damaged by Healthy Fallen Tree uprooted and crashed two vehicles in the parking lot. Although the vehicles were a total loss, we were extremely grateful that nobody was physically injured!

Automation for both water treatment plants was lost when our Programmable Logic Controller (PLC) failed during an electrical brown-out in January, 2023, and Treatment Plant 1 went out of operation. Without the PLC, staff cannot treat water unless they are physically onsite. With the loss of Tyler and Winding Way tanks during the Caldor fire, the district solely relies on our 200,000-gallon Clearwell tank to meet customer demand. Operations staff must be on-site seven days per week to fill the Clearwell, sometimes even staying in the office overnight during inclement weather to keep the treatment plants running. Treatment Plant 1 was brought back online in early February once the relays were bypassed.



Healthy Fir tree heavily damaged by Healthy Fallen Tree uprooted and crashed two vehicles in the parking lot.

A chemical feed pump was also destroyed during the electrical brown-out in January, 2023. In July 2023, staff purchased six new chemical feed pumps to dose both Water Treatment Plants.

Water Treatment Plant Issues

- Staff installed a replacement Prominent Chlorine Analyzer for Treatment Plant 2 in February, 2023. This equipment stopped working during the Caldor fire recovery and provides real-time chlorine analysis to optimize the water disinfection process.
- The sample line pump on Treatment Plant 1 went out in April 2023. Staff purchased and installed a replacement motor and pump to get the sample line working again until the Water Treatment Plant upgrades are completed using American Rescue Plan Act (ARPA) funding.

Distribution System

- One new water service connection was established.
- Five (5) fire hydrants were replaced.
- Staff repaired twenty-two (22) service line leaks and six (6) main leaks.
- Staff repaired two (2) leaks on Eagle Ditch pipeline.



Leak repair along Eagle Ditch pipeline.

Service Connections and Transfers

- Staff replaced 70 water service connections in 2023.
- 343 water service connections were located and/or repaired.
- There were 83 transfers of ownership in 2023: 5 homes and 78 lots within the barn area.



Broken Mason Marlow Chemical Feed Pump (Left image) & New O-Dos Chemical Feed Pump (Right image).

A summary of how the Grizzly Flats Community Services District is meeting its obligation to City and State drinking water standards is available at:

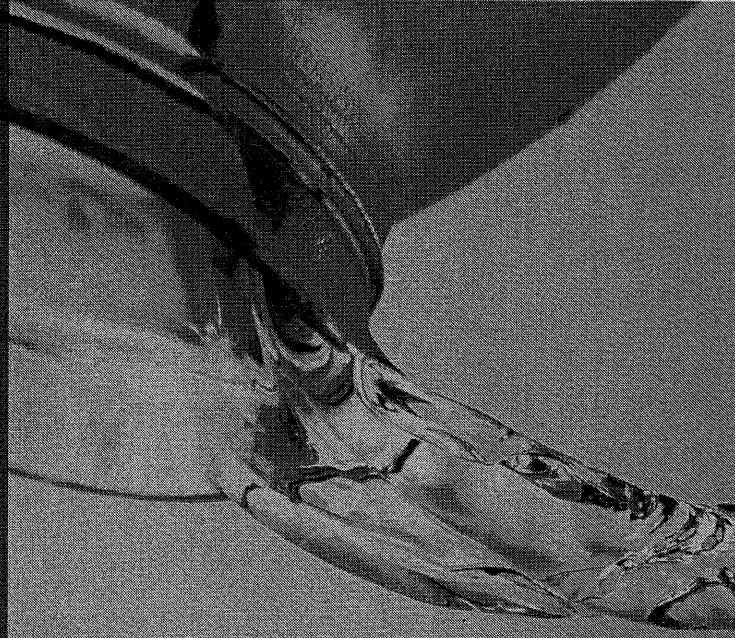
2023

Drinking Water Consumer Confidence Report



For additional information about your water, or to answer any questions about this report, please contact Kim Gustafson, General Manager at Grizzly Flats CSD (530) 622-9636.

This report contains important information about your drinking water. Translate it, or speak with someone who understands it. Este informe contiene información muy importante sobre su agua potable. Tradúzvelo o hable con alguien que lo entienda bien.



Drinking water

including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline (1-800-426-4791). Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons, such as those undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. U.S. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, that are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.
- Radioactive contaminants, naturally-occurring or the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (U.S. EPA) and the State Water Resources Control Board (State Board) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The State Board regulations also establish limits for contaminants in bottled water that provide the same protection for public health.

Present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The Grizzly Flats Community Services District is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested.

Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/lead>. In order to ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (USEPA) and the State Water Resources Control Board (State Board) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. Department regulations also establish limits for contaminants in bottled water that must provide the same protection for public health.

Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/lead>. In order to ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (USEPA) and the State Water Resources Control Board, Division of Drinking Water (SWRCB-DDW) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. Department regulations also establish limits for contaminants in bottled water that must provide the same protection for public health.

Definitions

Maximum Contaminant Level (MCL)

The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the Public Health Goal as is technologically and economically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Maximum Contaminant Level Goal (MCLG)

The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency.

Public Health Goal (PHG)

The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

Primary Drinking Water Standard (PDWS)

MCLs and MCLDs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

Regulatory Action Level (AL)

The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Treatment Technique (TT)

The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Level 1 Assessment

A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Abbreviations

µS/cm: Specific Conductance Units
 LI: Langelier Index
 MCL: Monitored Only
 MFL: Million fibers per liter
 NA: Not Applicable
 ND: Non Detectable
 NTU: Turbidity Units
 PCB: picograms per liter (a measure of radiation)
 ppb: parts per billion or micrograms per liter (µg/L)
 ppm: parts per million or milligrams per liter (mg/L)

2023 Water Quality Report

Water quality data based on data years 2023

Water Sources: The water supplied to you by Grizzly Flats CSD includes surface water supplied through Eagle Ditch and is treated at the District's two surface water treatment units and delivered through the District's water distribution system.

Constituent	Units	MCL	PHG (MCLG)	Range	AVG	Typical Sources	
PRIMARY DRINKING WATER STANDARDS: Mandatory Health-Related Standards by State Water Resources Control Board, Division of Drinking Water.							
MICROBIOLOGICAL CONTAMINANTS (Note: The following results are reported for the City's Service Area)							
Total Coliform Bacteria	#/100 ml	>5% or 1	0	0-1	3%	Naturally present in the environment	
Fecal Coliforms or E. coli	#/100 ml	0	0	0	0	Human and animal fecal waste	
DISINFECTION BYPRODUCTS, DISINFECTANT RESIDUALS, AND DISINFECTION BYPRODUCT PRECURSORS							
THMs (Total Trihalomethanes)	ppb	80	n/a	15-50	31	By-product of drinking water chlorination	
Halacetic Acids	ppb	60	n/a	20-36	30	By-product of drinking water disinfection	
Chlorine	ppm	4	4	0.09-1.88	0.72	Drinking water disinfectant added for treatment	
Disinfection By-Product Precursors	ppm	n/a	n/a	0.30-0.69	0.53	Various natural and manmade sources	
INORGANIC CONTAMINANTS							
Asbestos	MFL	7	7	0-9.1	2.2	Internal corrosion of asbestos cement water mains; erosion of natural deposits	
SAMPLING RESULTS FOR SODIUM AND HARDNESS							
Sodium	ppm	0	0	1.6	1.6	Salt present in the water and is generally naturally occurring	
Hardness	ppm	0	0	7.7	7.7	Sum of polyvalent cations present in the water, generally magnesium and calcium, and are usually naturally occurring	
SECONDARY STANDARDS: Aesthetic Standards Established by State Water Resources Control Board, Division of Drinking Water.							
Corrosivity (Langelier Index @ 60°C)	LI	Non-corrosive	n/a	-2.8 - -1.9	-2.3	Natural or industrial influenced balance	
Odor	Units	3	3	2	2	Naturally-occurring organic materials	
Specific Conductance	µS/cm	1,600	1,600	25	25	Substances that form ions when in water; seawater influenced	
Chloride	ppm	500	n/a	1.0	1.0	Runoff/leaching from natural deposits	
Sulfate	ppm	500	n/a	0.36	0.36	Runoff/leaching from natural deposits	
Calcium	ppm	mo	n/a	1.8	1.8	Naturally present in the environment	
Magnesium	ppm	mo	n/a	0.74	0.74	Naturally present in the environment	
pH	Units	mo	n/a	6.4-7.4	7.2	Measurement of acidity (Neutral = 7.0)	
LEAD AND COPPER RULE:							
CONSTITUENT							
Lead	ppb	15	0.2	10	4.9	0	Internal corrosion of household plumbing systems; discharges from industrial manufactures; erosion of natural deposits
Copper	ppm	1.3	0.3	10	0.014	0	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
TREATMENT OF SURFACE WATER SOURCE:							
Treatment Technique (Type of approved filtration technology used)							
Turbidity Performance Standards (that must be met through the water treatment process)							
Conventional filtration; coagulation, flocculation and sedimentation.							
Turbidity of the filtered water must:							
1. Be less than or equal to 0.3 NTU in 95% of measurements in a month.							
2. Not exceed 1.0 NTU for more than eight consecutive hours.							
3. Not exceed 1.0 NTU at any time.							
Lowest monthly percentage of samples that met Turbidity Performance Standard No. 1							
Highest single turbidity measurement during the year							
Number of Violations of any surface water treatment requirements							
84.3%							
0.357 NTU							
None							

