APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:			Grizzly Flats Community Services District							
Water System Number:			09-10006	5						
June the s comp	e 30, 20 system oliance	020 (date) certifies th	to custom at the info data previ	ereby certifies that its Consumer Confidence Report was distributed on the learn (and appropriate notices of availability have been given). Further, formation contained in the report is correct and consistent with the dously submitted to the State Water Resources Control Board, Division						
Sign		Name:								
		_	Signature: Title: General Manager							
			Number:	(530) 622-9626 Date: 7 8 20 20						
		_	=	d and good-faith efforts taken, please complete this page by checking all appropriate:						
\boxtimes	delive	CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used). Copies were placed on the front office counter for distribution to incoming								
\boxtimes	customers. CCR was distributed using electronic delivery methods described in the Guidance for Electronic									
			•	Confidence Report (water systems utilizing electronic delivery methods						
	must complete the second page).									
\boxtimes	"Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the									
	follo	wing metho	ds:							
	\boxtimes	_		he following URL: www.grizzlyflatscsd.com						
		Mailing the CCR to postal patrons within the service area (attach zip codes used)								
		Advertising the availability of the CCR in news media (attach copy of press release)								
		Publication of the CCR in a local newspaper of general circulation (attach a copy of the								
		published notice, including name of newspaper and date published)								
		Posted the CCR in public places (attach a list of locations)								
		Delivery of multiple copies of CCR to single-billed addresses serving several person								
		as apartme	ents, busin	esses, and schools						
	\boxtimes	Delivery t	o commu	nity organizations (attach a list of organizations) (Post Office, Church,						
			vice and S							
				CR in the electronic city newsletter or electronic community newsletter						
				copy of the article or notice)						
	\boxtimes			ement of CCR availability via social media outlets (attach list of social						
				d) (Grizzly Flats Community Services District's Facebook page)						
		Other (atta	ach a list o	of other methods used)						

	For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site the following URL: www.										
	For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission										
Consumer Confidence Report Electronic Delivery Certification											
	r systems utilizing electronic distribution methods for CCR delivery must complete this page by king all items that apply and fill-in where appropriate.										
\boxtimes	Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: http://grizzlyflatscsd.com/wp-content/uploads/2011/12/2019 Consumer Confidence Report1.pdf										
	Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www										
	Requires prior DDW review and approval. Water system utilized other electronic delivery method that meets the direct delivery requirement.										
	ide a brief description of the water system's electronic delivery procedures and include how the r system ensures delivery to customers unable to receive electronic delivery.										
Poste	ed a ".pdf" copy of the CCR at the top of our homepage @ www.grizzlyflatscsd.com.										
	aded a copy of the CCR to the "Customer Info" page of our website at www.grizzlyflatscsd.com and a direct link to the document to our e-billing customers.										
Hard	copies of the CCR were placed on our front office desk.										
	ed a copy of our July 2020 newsletter which contained information on how to obtain a hard copy of CCR at our local Post Office.										
•											

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

Grizzly Flats Community Services District PO Box 250 / 4765 Sciaroni Road Grizzly Flats, CA 95636 Office: (530) 622-9626 Fax: (530) 622-4806

website: www.grizzlyflatscsd.com

Grizzly Flats CSD Newsletter July 2020















The mission of the Grizzly Flats Community Services District is to maintain the highest ethical standards for its Board members and employees while providing quality water in a fiscally responsible manner for the community of Grizzly Flats.

Annual Consumer Confidence Report

THIS NOTICE CONTAINS INSTRUCTIONS FOR YOU TO OBTAIN IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER.

Este reporte contiene las instrucciones más recientes para obtener información importante sobre su agua potable. Traducir, o hablar con alguien que lo entienda.

The Consumer Confidence Report (CCR) is an annual water quality report issued by Grizzly Flats Community Services District as required by the Safe Drinking Water Act (SDWA). The purpose of the CCR is to inform you of the quality of your drinking water. In previous years, GFCSD has mailed its customers a printed copy of the CCR. State Water Resources Control Board has expanded its interpretation of the SDWA to allow for electronic delivery of the report. This allows GFCSD to reduce paper consumption and minimize printing costs.

To VIEW YOUR 2019 CONSUMER CONFIDENCE REPORT, PLEASE VISIT THE FOLLOWING URL: http://grizzlyflatscsd.com/wp-content/uploads/2011/12/2019 Consumer Confidence Report1.pdf

If you would prefer a printed copy, call our office at (530) 622-9626 or email us at gfwater@sbcglobal.net.

Scheduled Rate Increase

As a reminder, customers will see the water rates change next month (water statements dated July 31, 2020). In 2016, GFCSD performed a Water Rate Study and adopted a 5 Year Rate Structure that gradually increased the rates over time. The Water Rate Study, Prop 218 notice, and a list of Frequently Asked Questions (FAQs) can be found on our website, under the "Customer Info" tab for anyone looking for more information. (http://grizzlyflatscsd.com/?page_id=10)

The basic rate will be \$68.97 and the volumetric charge will be \$1.20 per hundred cubic feet.

Adopted 5 Year Rate Structure

	Prior to 2016	2016/17	2017/18	2018/19	2019/20	2020/21
Monthly Base Rate	60.37	59.30	61.58	63.95	66.41	68.97
Volumetric Rate (per hcf)		1.15	1.16	1.17	1.19	1,20

*hcf = One hundred cubic foot = 748 gallons

Election for the Grizzly Flats Community Services District Board of Directors

This November, all five of our Board seats are up for election! Anyone who is interested in running for a seat on the Board will need to file with El Dorado County Elections Department between <u>July 13th and August 7th</u>. Filing with EDC will ensure your name is on the election ballot. To serve on the Board, you must be a registered voter in our District and your primary home must be within our District boundaries. Contact our office today for more information. Call (530) 622-9626 or email Kim (GFCSD's Board Secretary) at gfwater@sbcglobal.net.

GFCSD Office is Open to the Public

Due to concerns related to the COVID-19 pandemic, we recommend that customers only come into the office if they require staff assistance. If you are dropping off a payment during office hours, please leave it in the dropbox next to our front door or in the green drop box at the bottom of our driveway (right hand side, near the gate post). We're also available to assist customers by phone at (530) 622-9626 or by email (gfwater@sbcglobal.net) during our normal business hours (Monday – Friday, 9:00 AM to 2:00 PM.)

We ask that only <u>one</u> customer enter the lobby at a time. This will allow customers and staff to maintain adequate social distancing. We ask that you not come to the office if you are sick or have been in contact with someone who was recently sick.

Normal Billing / Late Charges Resume This Month!

In March, our Board of Directors took action to suspend all late fees and shut offs for non-payment to help our customers with any financial impacts they were experiencing due to the COVID-19 pandemic and the State's Stay-at-Home Orders. As the State starts reopening, we must also resume our normal operations. At the June 11th board meeting, it was decided to let the actions taken in regard to late fees expire on June 30th.

We will resume normal billing procedures for water payments this month. Late charges (10% of the balance due) will be applied to all accounts that have a balance of \$5 or more as of <u>July 21st</u>.

If you have unpaid water charges from March through June, you must either pay the balance in full or have a payment arrangement approved by our office <u>prior to July 21st</u>, or your account will start incurring late fees.

We will resume service disconnections for non-payment once the Governor's Executive Order N-42-20 expires. If you have questions about your account balance or want to set up a payment arrangement, contact us at gfwater@sbcglobal.net or (530) 622-9626. Our Disconnection Policy, Billing & Penalty Schedule, and Payment Arrangement forms can be found under the "Customer Info" tab on our website at the following link: http://grizzlyflatscsd.com/?page_id=10

2020/2021 Budget Process

The proposed budget is available on our website at the following link: http://grizzlyflatscsd.com/?page_id=2 and at the District office during normal business hours; Monday — Friday, from 9:00 am to 2:00 pm. The GFCSD Board of Directors is expected to review and approve the final budget at our regular meeting which is scheduled to take place at 6:30 pm on Thursday, July 9, 2020. The public is welcome to participate and be heard regarding any item in the budget.















GFCSD's Monthly Water Statement & July 2020 Newsletter w/ Link to 2019 Consumer Confidence Report

From: gfwater@sbcglobal.net (gfwater@sbcglobal.net)

To: gfwater@sbcglobal.net

Date: Tuesday, June 30, 2020, 12:41 PM PDT

Good morning!

This message is being distributed to provide you with a copy of your monthly water statement and the July 2020 Newsletter from the Grizzly Flats Community Services District. Note that the newsletter contains a link to our 2019 Consumer Confidence Report, which is now available upon our website.

If you have any questions, please call the number below or e-mail <u>gfwater@sbcglobal.net</u>. Our normal office hours are Monday through Friday, from 9:00 AM to 2:00 PM.

Hope you have a great day!

Thank you,

Kim Gustafson

Office Facilitator Grizzly Flats CSD (530) 622-9626

GFCSD'S E-BILLING DISCLAIMER: E-billing customers only receive monthly water statements, newsletters and late notices (when applicable) by email. All other correspondence will be mailed out via standard mail, so please remember that it is always the customer's responsibility to keep the District informed of your current contact information which includes your mailing address, phone number and email address. Failure of the customer to receive a billing statement shall not relieve the customer of their payment obligation to the District.

Virus-free, www.avast.com



5SY0R70OI.PDF 76.6kB



NEWSLETTER- JULY 2020 - CCR LINK.PDF 486.3kB