

## APPENDIX B: eCCR Certification Form (Suggested Format)

### Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	South Tahoe Public Utility District
Water System Number:	CA0910002

The water system named above hereby certifies that its Consumer Confidence Report was distributed on July 1, 2024 (*date*) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Ryan Lee	Title: Customer Service Manager
Signature: <i>Ryan Lee</i>	Date: 04/29/2025
Phone number: 530-544-6474	

*To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:*

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: [www.stpud.us/water-quality-reports](http://www.stpud.us/water-quality-reports)
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
- ☒ Posted the CCR in public places: **District Customer Service Office at 1275 Meadow Crest Dr, South Lake Tahoe, CA 96150**

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☒ Other: **Notice and direct link posted on customer utility bills**
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www.
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

### **Consumer Confidence Report Electronic Delivery Certification**

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.stpud.us/water-quality-reports
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.stpud.us/water-quality-reports
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

The District emailed a link to the CCR to all customers who have an email address on file, and included messaging about the CCR and a direct link to the document on all eBills and paper billing statements to all customers. The printed and electronic messages also provided the option to call and request a paper copy of the CCR.

*This form is provided as a convenience and may be used to meet the certification  
requirement of  
section 64483(c) of the California Code of Regulations.*

**News Release**

South Tahoe Public Utility District  
1275 Meadow Crest Drive,  
South Lake Tahoe CA 96150

Contact: Shelly Thomsen  
[sthomsen@stpud.us](mailto:sthomsen@stpud.us)  
530-543-6208

**Water Quality Report Shows Excellent Results for South Tahoe Public Utility District Customers**

South Lake Tahoe, CA (July 1, 2024) – Water systems in the United States are required to provide an annual water quality report to their consumers under the Safe Drinking Water Act. The South Tahoe Public Utility District just released their 2023 Consumer Confidence Report, revealing that high quality drinking water was provided throughout its service area.

“The District’s laboratory collected over 2,000 drinking water samples in 2023 and your tap water meets or exceeds all drinking water standards,” said Dan Arce, Laboratory Director.

The Consumer Confidence Report explains where your water comes from, provides information on water quality and how it is measured, and presents the District’s 2023 test results.

“We are very fortunate in South Lake Tahoe to source our drinking water from eleven wells,” said Arce. “The water comes out so pristine that there is minimal treatment required.”

The 2023 water quality report is available on the District’s website at [www.stpud.us/water-quality-reports](http://www.stpud.us/water-quality-reports) or customers can request a printed copy be mailed to them by calling 530-544-6474 or emailing [info@stpud.us](mailto:info@stpud.us).

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**This press release was sent to local  
news outlets on 7/1/2024**

From: South Tahoe Public Utility District <WaterSmart\_Feedback@stpud.us>  
Reply-To: WaterSmart\_Feedback@stpud.us

**Subject: 2023 Water Quality Report**



1182 Canarsee St  
3385311-001

Dear Scott,

The 2023 South Tahoe Public Utility District Consumer Confidence Report is now available. This report contains information about your drinking water quality and can be found [here](#).

If you would like a paper copy of the 2023 Consumer Confidence Report mailed to you, please call 530-544-6474 or email [cs@stpud.us](mailto:cs@stpud.us).

Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse South Tahoe Public Utility District a 1275 Meadow Crest Drive, South Lake Tahoe or 530-544-6474 para asistirlo en español.

Sincerely,  
South Tahoe Public Utility District

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This email was sent to test-inbox@watersmart.com from South Tahoe Public Utility District and refers to account 3385311-001 with service at 1182 Canarsee St.

Change your [communication preferences](#) or [unsubscribe](#).

**This email was sent on 7/1/2024 to  
all customers with email addresses  
on file.**



South Tahoe Public Utility District  
1275 Meadow Crest Drive  
South Lake Tahoe, CA 96150  
Phone: (530) 544-6474 | [www.stpud.us](http://www.stpud.us)

CUSTOMER NAME						SERVICE LOCATION		
SOUTH TAHOE PUBLIC UTILITY						1275 MEADOW CREST DR		
SERVICE PERIOD			ACCOUNT #			DUE DATE		
06/01/2024 - 06/30/2024			2506132-001			07/25/2024		
DESCRIPTION	METER NUMBER	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
SEWER								\$834.12
WATER BASE - COM								\$640.62
WATER USAGE	59381524 61626556	A	05/14/2024	06/12/2024	4830.00 3656.08	4849.00 3656.08	18.89 0.00	\$41.80

**The below message was included on all billing statements for the June 2024 service period.**

The 2023 Consumer Confidence Report contains valuable information regarding your drinking water. It can be viewed by visiting <https://www.stpud.us/files/edf9141ef/2023CCR.pdf> or you may request a paper copy of the report by calling 530-544-6474.

Previous Balance	\$2,730.33
Total Current Billing	\$1,516.54
Adjustments	\$0.00
Interest	\$0.00
Discount	\$0.00
Less Payments Received	-\$1,370.54
Penalties	\$0.00
<b>Total Amount Due</b>	<b>\$2,876.33</b>

✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂



South Tahoe Public Utility District  
1275 Meadow Crest Drive  
South Lake Tahoe, CA 96150  
Phone: (530) 544-6474 | [www.stpud.us](http://www.stpud.us)

**Utility Bill**  
REMIT PORTION

Please detach remittance portion and return by the due date with your payment.

SERVICE LOCATION	ACCOUNT #	DUE DATE	TOTAL DUE
1275 MEADOW CREST DR	2506132-001	07/25/2024	\$2,876.33

SLW0701A  
2000000349 21/5

SOUTH TAHOE PUBLIC UTILITY  
ATTN SARA N  
1275 MEADOW CREST DR  
SOUTH LAKE TAHOE, CA 96150



SOUTH TAHOE PUBLIC UTILITY DISTRICT  
1275 MEADOW CREST DRIVE  
SOUTH LAKE TAHOE, CA 96150

2506132001002876333