



Letter No.: DW2022-07-0046

July 14, 2022

Mr. Salvador Turrubiarres, P.E.
Associate Sanitary Engineer
SWRCB- Sacramento District Office
Division of Drinking Water
1001 I Street, 17th Floor
Sacramento, CA 95814

VIA E-MAIL
dwpdist09@waterboards.ca.gov

Subject: 2021 Consumer Confidence Report and Certification Form

Dear Mr. Turrubiarres:

Please find enclosed copies of El Dorado Irrigation District's 2021 Water Quality Report (WQR) also known as a Consumer Confidence Report (CCR) along with the required certification forms for the Main Water System (PWS 0910001).

Please be advised this information has been uploaded to Division of Drinking Water's Electronic Annual Reporting System. If you need further information or have any questions, please contact me at (530) 642-4060 or by email at rodzakovic@eid.org.

Sincerely,

Radenko Odzakovic
Division Manager, Drinking Water Operations

RO/NG:as

Enclosures: 2021 WQR and Certification Form – Main Water System
Copies of all Public Outreach for the 2021 CCRs

cc w/ enclosures:

El Dorado Irrigation District:
Nicole Graham, Environmental Compliance Supervisor

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Main Water System
Water System Number:	0910001

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 30, 2022 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Radenko Odzakovic	Title: Operations Manager, Drinking Water Division
Signature: 	Date: 7/13/2022
Phone number: (530) 642-4060	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.~~www~~.EID.org/Main
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☒ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)

- ☒ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www.EID.org/Main
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification).
URL: www.EID.org/Main
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification).
URL: www. www.EID.org/Main
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

(1) Published an article in EID's bi-monthly May-June 2022 newsletter (The Waterfront) which is emailed or mailed to each Account Holder of Record notifying them the annual Water Quality Report is available for review and hard copies provided upon request. URLs were provided in the article for easy access to the report.

(2) Provided the following statement in each bill insert for the May and June 2022 billing cycle "Your 2021 Water Quality Report is now available online. To learn more about your drinking water, visit the following URL: www.eid.org/Main. Call customer service at 530-642-4000 to request a printed copy."

<i>(3) Sent mass email to addresses on file.</i>
<i>(4) Posted a display add via the local newspapers The Mountain Democrat which ran on May 6, 2022 and The Village Life which ran on May 11, 2022.</i>
<i>(5) Posted to social media via Facebook and Nextdoor the annual WQR is available online. E-notification sent via website to news and other publications subscribers.</i>
<i>(6) Posted to EID's front page of its website a link to the 2021 annual Water Quality Report.</i>
<i>(7) Established a dedicated location for CCRs on EID's webpage that is accessible all year round at www.EID.org/WaterQuality, and by direct link at www.EID.org/Main.</i>
<i>(8) For walk-in customers to who pay a bill in person there are copies of the CCRs in the lobby for their review.</i>
<i>Footnote: The decision to email or mail EID's bi-monthly newsletter or utility bill is predicated on if the Account Holder of Record has instructed EID only to send such information electronically.</i>

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

EL DORADO IRRIGATION DISTRICT



www.eid.org/main

2021 Water Quality Report

Water testing performed in 2021

MAIN WATER SYSTEM

Este informe contiene información muy importante sobre su agua beber.

Tradúzcalo o hable con alguien que lo entienda bien.

About the Water Quality Report (Consumer Confidence Report)

The Water Quality Report is an annual summary of the results of ongoing tests for contaminants in drinking water. The report is designed to inform you of the quality of your drinking water. Each year, the State Water Resources Control Board and U.S. Environmental Protection Agency require EID to compile and distribute a report to all of our water customers. The report includes a comparison of the District's water quality to state and federal standards.

Where Your Water Comes From

EID has rights to approximately 75,000 acre-feet of water from various sources in the Sierra Nevada foothills. (An acre-foot equals one acre of land covered by a foot of water; there are 325,851 gallons in an acre-foot.) Jenkinson Lake, at the center of Sly Park Recreation Area, provides nearly one half of the Main System's water supply and is treated at the Reservoir A water treatment plant in Pollock Pines. Forebay Reservoir in Pollock Pines delivers water to the Reservoir 1 water treatment plant under a pre-1914 water right from the high-alpine streams and lakes that are part of our Project 184 hydropower system. We have a water contract with the Bureau of Reclamation at Folsom Lake, which Reclamation operates as part of the state's Central Valley Water Project. We also hold ditch water rights (Weber, Slab, and Hangtown creeks), water rights at Weber Reservoir, and a water right under Permit 21112 for Project 184 water—all of which is delivered from Folsom Lake through the El Dorado Hills water treatment plant. The EID Main water system provides water to approximately 130,000 people within a 225-square-mile service area.



About El Dorado Irrigation District

EID is a multi-service public utility serving drinking water to approximately 130,000 people in El Dorado County. The District holds water rights in the Sierra Nevada foothills that date back to the Gold Rush. Today EID provides a unique combination of services—from drinking water and water for pastures, orchards, and vineyards to wastewater treatment, recycled water for irrigated landscapes and back and front yards, hydroelectric and solar power generation, water efficiency programs, and outstanding recreation in Sierra Nevada alpine and western slope environments.

Your Drinking Water—What You Should Know

The sources of drinking water—both tap and bottled—include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- **Microbial contaminants**, such as viruses and bacteria from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- **Inorganic contaminants**, such as salts and metals that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, and farming.
- **Pesticides and herbicides** that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- **Organic chemical contaminants** including synthetic and volatile organic chemicals that are byproducts of industrial processes and petroleum production and can also come from gas stations, urban stormwater runoff, agricultural applications, and septic systems.
- **Radioactive contaminants** that can be naturally-occurring or are the result of oil and gas production and mining activities.

Unregulated contaminant monitoring helps EPA and the State Water Resources Control Board determine where certain contaminants occur and whether the contaminants need to be regulated.

In order to ensure that tap water is safe to drink, the U.S. Environmental Protection Agency and the State Water Resources Control Board, Division of Drinking Water prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection.

NOTE: Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. Contact the EPA's Safe Drinking Water Hotline at 1-800-426-4791 for more about contaminants and potential health effects.

Information about Potential Sources of Pollution

The State Water Resources Control Board, Division of Drinking Water requires water providers to conduct a source water assessment to help protect the quality of water supplies. The assessment describes where a water system's drinking water comes from, the types of polluting activities that may threaten the quality

of the source water, and an evaluation of the water's vulnerability to the threats.

The last updated assessments of EID's drinking water sources were completed in 2018. Our source water is considered most vulnerable to recreation, residential sewer, septic system, and urban runoff activities, which are associated with constituents detected in the water supply. Our source water is also considered most vulnerable to illegal activities, dumping, fertilizer, pesticide and herbicide application, forest activities, and wildfires, although constituents associated with these activities were not detected.

Copies of the assessments are available online at www.eid.org in our Document Library or at the State Water Resources Control Board, Division of Drinking Water, Sacramento District Office, 1001 I Street, 17th Floor, Sacramento, CA 95814. To view them, contact Ali Rezvani, Sacramento District Engineer, at 916-445-5285, or Radenko Odzakovic, EID Drinking Water Operations Division Manager, at 530-642-4060.

Testing the Water

To help ensure safe water is delivered to our customers, EID's water quality monitoring program includes taking samples of raw and treated water throughout the year from many locations in the District's service area. Analyses cover more than 100 different constituents. Analysis of the water is performed at state-certified commercial labs. The state of California may grant monitoring waivers for contaminants when historical monitoring results are less than the Maximum Contaminant Level. As a result, some of our data, although representative, may be more than a year old. The tables on page four and five list all constituents that were detected under our monitoring and testing program. The information shows EID meets or exceeds all state and federal drinking water standards. When available, the data reported reflects the treated water supply.

Water Conservation Tips for Consumers

Did you know that the average U.S. household uses approximately 400 gallons of water per day or 100 gallons per person per day? Luckily, there are many low-cost and no-cost ways to conserve water. Small changes can make a big difference—try one today and soon it will become second nature.

- Take short showers—a five-minute shower uses four to five gallons of water compared to up to 50 gallons for a bath.
- Shut off water while brushing your teeth, washing your hair, and shaving and save up to 500 gallons a month.
- Run your clothes washer and dishwasher only when they are full. You can save up to 1,000 gallons a month.
- Fix leaking toilets and faucets. Faucet washers are inexpensive and take only a few minutes to replace. To check your toilet for a leak, place a few drops of food coloring in the tank and wait. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it or replacing it with a new, more efficient model can save up to 1,000 gallons a month.
- Adjust sprinklers so only your lawn is watered. Apply water only as fast as the soil can absorb it and during the cooler parts of the day to reduce evaporation.

Visit <https://www.epa.gov/watersense> for more information.

A Note for Sensitive Populations

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. U.S. EPA/Centers for Disease Control guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at 1-800-426-4791.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. EID is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to two minutes before using water for drinking or cooking.

If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, test methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline, or at www.epa.gov/safewater/lead.

Lead in Schools

In January 2017, the State Water Resources Control Board, Division of Drinking Water amended public water system domestic water supply permits to require for lead monitoring and lead sample result interpretation at K–12 schools served by the water system that have submitted a written request for lead sampling related assistance. Seventeen schools requested testing related to this requirement. In October 2017, the Governor approved AB 746 amending the Health and Safety Code (HSC) §116277. The new law requires Community Water Systems serving public school sites of a local education agency with buildings constructed before January 1, 2010 to test for lead in the potable water system of the school site before July 1, 2019. Thirty-five public schools out of thirty-five public schools served by the Main Water System have been sampled between 2017 and 2019; an additional four private schools were also tested. Please contact your individual school for a copy of the results or email the State Lead Sampling for Schools Specialist at DDW-PLU@waterboards.ca.gov with your request.

The following definitions help explain information in the tables on the following pages.

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHG or MCLGs as is economically and technologically feasible. Secondary MCLs (SMCL) are set to protect the odor, taste, and appearance of drinking water.

Maximum Contaminant Level Goal (MCLG): The level of contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (EPA).

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that the addition of a disinfectant is necessary for the control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Primary Drinking Water Standard (PDWS): MCL, MRDLs and treatment techniques (TTs) for contaminants that affect health, along with their monitoring and reporting requirements.

Public Health Goal (PHG): The level of a contaminant in drinking water below which there is no known or expected risk to health. The California Environmental Protection Agency sets PHGs.

Regulatory Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

Turbidity: Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of the effectiveness of our filtration system.

Main Water System - Source Water Quality							
Primary Standards - Health Based (units)	Primary MCL	PHG (MCLG)	Highest Single Measurement	Lowest Monthly Percentage of Samples Meeting Limits	MCL Violation?	Most Recent Sampling Date	Typical Source of Constituent
Turbidity - Highest single measurement of the Treated Surface Water (NTU)	TT = 1.0	NA	0.21	NA	No	2021	Soil runoff
Turbidity - Lowest Monthly % of the Treated Surface Water Meeting NTU Requirements	TT = 95% of samples ≤ 0.3 NTU	NA	NA	100%	No	2021	Soil runoff
Secondary Standards - Aesthetic (units)	Secondary MCL	PHG (MCLG)	Range of Detection	Average Level	MCL Violation?	Most Recent Sampling Date	Typical Source of Constituent
Chloride (mg/L)	500	NA	3-5	4	No	2021	Runoff/leaching from natural deposits; seawater influence
Color (Units)	15	NA	0-8	4	No	2021	Naturally-occurring organic materials
Corrosivity (A.I.)	Non-corrosive	NA	9.1-10.0	9.7	No	2021	Natural or industrially-influenced balance of hydrogen, carbon and oxygen in the water; affected by temperature and other factors
Odor-Threshold (Units)	3	NA	0-2	1	No	2021	Naturally-occurring organic materials
Specific Conductance (µmhos/cm)	1600	NA	41-70	54	No	2021	Substances that form ions when in water; seawater influence
Sulfate (mg/L)	500	NA	0-1.7	0.7	No	2021	Runoff/leaching from natural deposits; industrial wastes
Total Dissolved Solids (mg/L)	1000	NA	34-47	42	No	2021	Runoff/leaching from natural deposits
Turbidity (NTU)	5	NA	0-0.12	0.07	No	2021	Soil runoff
Other Parameters (units)	Notification Level	PHG (MCLG)	Range of Detection	Average Level	MCL Violation?	Most Recent Sampling Date	Typical Source of Constituent
Alkalinity (mg/L)	Unregulated	NA	11-26	20	NA	2021	No Known Typical Source of Constituent
Bicarbonate (mg/L)	Unregulated	NA	11-26	20	NA	2021	
Carbonate (mg/L)	Unregulated	NA	0-11	4	NA	2021	
Calcium (mg/L)	Unregulated	NA	2-6	4	NA	2021	
Hardness as CaCO3 (mg/L)	Unregulated	NA	8-22	14	NA	2021	
Hardness as CaCO3 (grains/gal)	Unregulated	NA	0.47-1.29	0.99	NA	2021	
Magnesium (mg/L)	Unregulated	NA	0.5-1.9	1.1	NA	2021	
pH (pH units)	Unregulated	NA	7.68-8.75	8.09	NA	2021	
Sodium (mg/L)	Unregulated	NA	5.0-5.8	5.3	NA	2021	
Disinfection Byproduct Precursors (units)	Action Level	PHG (MCLG)	Range of Detection	Lowest RAA Quarterly Average	MCL Violation?	Most Recent Sampling Date	Typical Source of Constituent
Total Organic Carbon [TOC] Filtered water (µg/L)	TT= Removal	NA	700-2100	NA	NA	2021	Various natural and manmade sources
Total Organic Carbon [TOC] Removal Ratio (Actual/Required)	TT=>1.0	NA	NA	1.0	No	2021	Various natural and manmade sources
Federal Unregulated Contaminant Monitoring Rule 4 (UCMR4)	Primary MCL (MRDL) [SMCL]	PHG (MCLG)	Range of Detection	Average Level	MCL Violation?	Most Recent Sampling Date	Typical Source of Constituent
Total Organic Carbon [TOC] Source water (µg/L)	Unregulated	NA	1100-2500	1442	NA	2019	Various natural and manmade sources
Manganese (µg/L)	[50], NL=500	NA	0-34	4	NA	2019	Leaching from natural deposits

KEY

NA=not applicable

ND=not detected

NR=not reportable

NTU=nephelometric turbidity unit (measure of clarity)

mg/L=milligrams/liter

µg/L=micrograms/liter

µmho/cm=micromhos per centimeter

Units		Equivalence
mg/L – milligrams per liter	ppm – parts per million	1 second in 11.5 days
µg/L – micrograms per liter	ppb – parts per billion	1 second in nearly 32 years
ng/L – nanograms per liter	ppt – parts per trillion	1 second in nearly 32,000 years
pg/L – picograms per liter	ppq – parts per quadrillion	1 second in nearly 32,000,000 years

Main Water System - Distribution System Water Quality							
Disinfection Byproducts and Disinfectant Residuals (units)	Primary MCL (MRDL)	PHG (MRDLG)	Range of Detection	Highest Running Annual Average (RAA)	MCL Violation?	Most Recent Sampling Date	Typical Source of Constituent
Chlorine [as Cl ₂] (mg/L)	(4.0)	(4)	0.50-0.73	0.70	No	2021	Drinking water disinfectant added for treatment
HAA5 [Total of five Haloacetic Acids] (µg/L)	60	NA	17-200	55 ¹	No	2021	Byproduct of drinking water disinfection
TTHMs [Total of four Trihalomethanes] (µg/L)	80	NA	24-100	64 ¹	No	2021	Byproduct of drinking water chlorination
Federal Unregulated Contaminant Monitoring Rule 4 (UCMR4)	Primary MCL (MRDL)	PHG (MCLG)	Range of Detection	Average Level	MCL Violation?	Most Recent Sampling Date	Typical Source of Constituent
Bromochloroacetic acid (BCAA)(µg/L)	Unregulated	NA	ND-0.76	0.37	NA	2019	Byproduct of drinking water disinfection
Bromodichloroacetic acid (BDCAA) (µg/L)	Unregulated	NA	ND-1.4	0.90	NA	2019	Byproduct of drinking water disinfection
Dibromoacetic acid (DBAA)(µg/L)	Unregulated	NA	ND-0.4	0.01	NA	2019	Byproduct of drinking water disinfection
Dichloroacetic acid (DCAA)(µg/L)	Unregulated	(0)	ND-18	9	NA	2019	Byproduct of drinking water disinfection
Monochloroacetic acid (MCAA)(µg/L)	Unregulated	(70)	ND-29	3	NA	2019	Byproduct of drinking water disinfection
Trichloroacetic acid (TCAA)(µg/L)	Unregulated	(20)	ND-39	23	NA	2019	Byproduct of drinking water disinfection

Inorganic Constituents (units)	Action	Level	PHG (MCLG)	Sample Data	90th % Level	MCL Violation?	Most Recent Sampling Date	Typical Source of Constituent	Number of Schools Requesting Lead Sampling
Copper (mg/L)[at the tap]		1.3	0.3	None of the 57 samples collected exceeded the action level	0.17	No	2020	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives	NA
Lead (µg/L)[at the tap]		15	0.2	None of the 57 samples collected exceeded the action level	ND	No	2020	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives	35 ²

¹ Highest Locational Running Annual Average (LRAA).

² Thirty-five public K-12 schools were tested between 2017-2019.

Questions?

For more information from EID about this report, contact Radenko Odzakovic, EID Drinking Water Operations Division Manager, at 530-642-4060.

For information from the State Water Resources Control Board, Division of Drinking Water, contact Ali Rezvani, Sacramento District Engineer, at 916-445-5285.

Safe Drinking Water Hotline: 1-800-426-4791

Get Involved

The El Dorado Irrigation District Board of Directors meetings are open to the public and are held on the second and fourth Mondays of each month. Meetings begin at 9:00 A.M. in the Placerville headquarters building at 2890 Mosquito Road. Go to the District website at www.eid.org to learn more.

The information provided in this report is required by law to be issued to every water user. Property owners: please share this information with your tenants.



Jenkinson Lake at Sly Park Recreation Area in Pollock Pines



In accordance with the Americans with Disabilities Act and California law, it is the policy of the El Dorado Irrigation District to offer its public programs, services and meetings in a manner that is readily accessible to everyone, including individuals with disabilities. If you are a person with a disability and require information or materials in an appropriate alternative format; or if you require any other accommodation, please contact the ADA Coordinator at the number or address below at least 72 hours prior to the meeting or when you desire

to receive services. Advance notification within this guideline will enable the District to make reasonable arrangements to ensure accessibility. The District ADA Coordinator can be reached by phone at (530) 642-4045 or e-mail at adacoordinator@eid.org.



The Waterfront

Water Quality Reports Available Online

Each year, EID provides its customers with an annual water quality report (sometimes referred to as a consumer confidence report) to let you know how our water quality stacks up against established federal and state drinking water standards. We encourage you to review this report as it provides details about the source and quality of the drinking water delivered to your community in 2021.

For more information about the sources of your water, read the 2021 water quality report for your community by visiting the following web addresses or scanning the QR code with your smartphone or tablet camera.

Main System: www.eid.org/main

Outingdale: www.eid.org/outingdale

Strawberry: www.eid.org/strawberry



Where Your Water Comes From

EID maintains three water systems and has rights to approximately 75,000 acre-feet (an acre-foot equals one acre of land covered by a foot of water; there are 325,851 gallons in an acre-foot) of water from various sources in the Sierra Nevada foothills. Jenkinson Lake, at the center of Sly Park Recreation Area in Pollock Pines, provides nearly one half of our main system's water supply.

The main water system runs from El Dorado Hills to Pollock Pines and encompasses the majority of EID's service area, providing water to nearly 130,000 people. The Outingdale system provides water from the Middle Fork of the Cosumnes River to approximately 530 people in the small community of Outingdale, about 15 miles southeast of Placerville. The Strawberry system provides water from the upper South Fork American River to approximately 400 people in the community of Strawberry located about 40 miles east of Placerville along Highway 50.

**Este informe contiene información muy importante sobre su agua beber.
Tradúzcalo o hable con alguien que lo entienda bien.**

Low Income Assistance Programs Available

Did you know that EID implemented a low-income assistance program for up to 1,500 qualifying residential customers who receive wastewater service through the District. If you are an income-eligible customer who currently receives a discounted rate through PG&E's CARE program you may be eligible to receive \$25 off your bimonthly wastewater bill.

In April 2022, the District applied to participate in the federal Low Income Household Water Assistance Program. The program is administered through the California Department of Community Services and Development (CSD) and applications will go through the El Dorado County Department of Health and Human Services. This federal program is expected to launch in June 2022 and will end on August 31, 2023. To learn more about these programs and how you may apply please visit our website at www.eid.org/low-income-assistance-program. Should you have any questions you can contact Customer Service by email at lowincome@eid.org or call 530-642-4000.

Complimentary Landscape Surveys

If you live in a home with an average-sized lawn, you are likely using at least half of your water outdoors. Many people give their lawns too much water in normal years—not only is that wasteful, but it can also damage your lawn and leave it more susceptible to pests and disease.

You can receive a complimentary landscape survey to learn more about irrigation efficiency and receive recommendations for system improvements. Leak detection assistance can also be performed using the water meter to help determine if you have an undetected leak. Indoor efficiency upgrades can also be provided for customer installation during your landscape survey. Call 530-642-4000 to schedule an appointment.



Help Trees in Drought

Trees and water are both precious resources. Trees make our houses feel like home—they also improve property values, clean our water and air. Go to www.eid.org/drought to read this brochure for tips to protect trees around your home or business. Or scan the QR code with your phone or tablet camera.



Graham, Nicole

From: Downey, Jenny
Sent: Wednesday, June 29, 2022 1:43 PM
To: Cross, Karen
Cc: Graham, Nicole; Saich, Jesse
Subject: RE: 2021 WQR/CCRs Available Online - Customer Mass eMail

All,

We have concluded the annual notification on customers' bills for all cycles billed in May and June.

Until next year!

Jenny Downey
Customer Service Manager
530-642-4062

"Leadership is not wielding authority - it is empowering people." Becky Brodin

Visit our website www.eid.org for all things EID. Please "like" our Facebook page [El Dorado Irrigation District](#)

From: Cross, Karen <krcross@eid.org>
Sent: Friday, April 22, 2022 4:16 PM
To: Downey, Jenny <jdowney@eid.org>
Cc: Graham, Nicole <ngraham@eid.org>; Saich, Jesse <jsaich@eid.org>
Subject: 2021 WQR/CCRs Available Online - Customer Mass eMail

Hi Jenny, this is just a heads up that we will again need to coordinate a mass email notification, message below, for the water quality/consumer confidence report. I plan to have the links to the 2021 report and the website news item out the first week of May and then the email can go out after all the postings to the website and social media are completed. I will also plan to print a few so that if a customer asks for a hard copy the reception staff have them. 😊

Please note that you are receiving the following email message per the requirements of the State Water Resources Control Board (SWRCB) for the electronic distribution of El Dorado Irrigation District's (EID) annual water quality/consumer confidence reports.

EID maintains three water systems—two small systems that supply the unincorporated communities of Strawberry (approximately 40 miles east of Placerville on Highway 50) and Outingdale (approximately 15 miles southeast of Placerville), and the Main system, which covers the rest of EID's service area.

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Main Water System: www.EID.org/Main

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Strawberry Water System: www.EID.org/Strawberry

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To learn more visit our Water Quality Report webpage at www.EID.org/WaterQuality.

Este informe contiene información muy importante sobre su agua beber. Tradúzcalo o hable con alguien que lo entienda bien.

Karen Cross | **Communications Technician**
Communications @ El Dorado Irrigation District
[2890 Mosquito Road, Placerville, CA 95667](http://2890MosquitoRoad.com)
Direct: 530.642.4168 :: EID Main 530.622.4513
krcross@eid.org | www.eid.org

EL DORADO IRRIGATION DISTRICT



2021 Water Quality Reports

Water testing performed in 2021

AVAILABLE ONLINE

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From: [Cross, Karen](#)
To: ["Elizabeth Hansen"](#)
Subject: RE: Display Ads Mt Demo and Village Life: Water Quality Report
Date: Friday, April 29, 2022 9:59:19 AM

Awesome, thank you.

Karen Cross | Communications Technician
Direct: 530.642.4168 | krcross@eid.org | www.eid.org

From: Elizabeth Hansen <elizabeth.hansen@mcnaughton.media>
Sent: Friday, April 29, 2022 9:22 AM
To: Cross, Karen <krcross@eid.org>
Subject: Re: Display Ads Mt Demo and Village Life: Water Quality Report

Hi Karen,

I will reserve space for Mountain Democrat, 5/6 and Village Life 5/11. The cost is \$317 each and includes color.

Respectfully,
Elizabeth Hansen
Advertising Account Executive
Mountain Democrat, Life Newspapers
Georgetown Gazette
530-344-5028 direct
mtdemocrat.com

On Apr 29, 2022, at 8:59 AM, Cross, Karen <krcross@eid.org> wrote:

Hi Liz, attached is a display ad for the Mt. Democrat and Village Life. Could you please send a quote/invoice and let me know when it would go into the Village Life and if Friday May 6 will work for the Mt. Democrat?

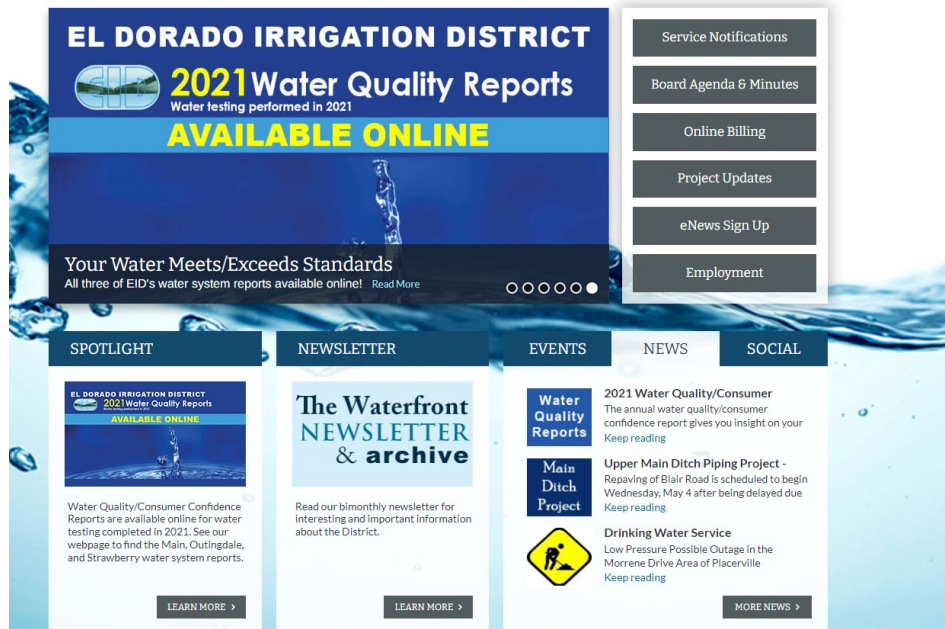
Mt. Democrat Friday, May 6
Village Life (I'm not sure the print schedule, please let me know if the ad can go in by the 2nd week of May)

Thank you.

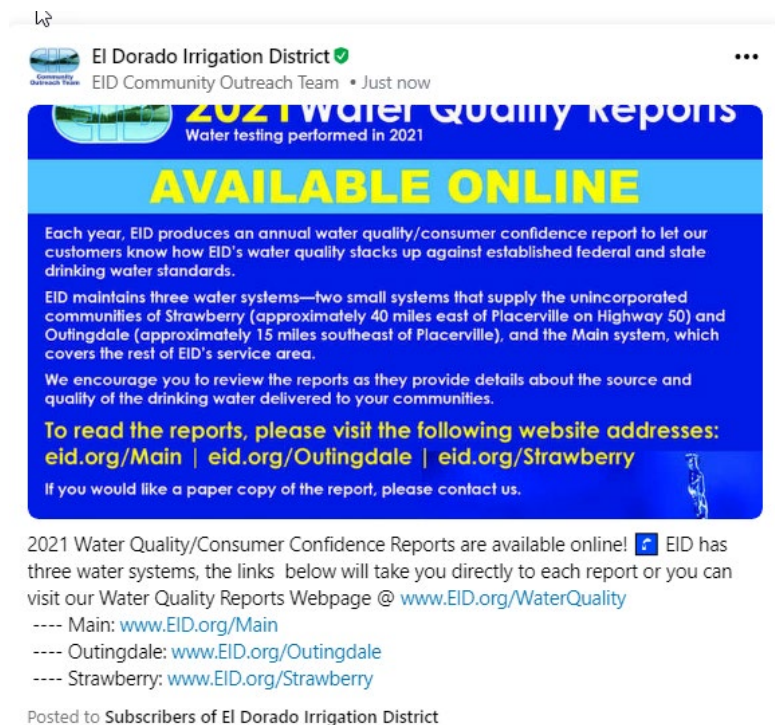
Karen Cross | [Communications Technician](#)
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<2021-WQR-CCR-NewspaperDisplayAd-653x5in.jpg><2021-WQR-CCR-NewspaperDisplayAd-653x5in.pdf>

Website Home Page



Nextdoor




Twitter



El Dorado Irrigation District @EIDoIrrigation · 19m

...

📄 2021 Water Quality/Consumer Confidence Reports are available online! EID has three water systems, go to the Water Quality Reports Webpage @ [EID.org/WaterQuality](https://eid.org/WaterQuality)
Direct Links: [EID.org/Main](https://eid.org/Main) | [EID.org/Outingdale](https://eid.org/Outingdale) | [EID.org/Strawberry](https://eid.org/Strawberry)

**EL DORADO IRRIGATION DISTRICT**
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Promote

Facebook


El Dorado Irrigation District
 Published by Karen Cross · 26m ·

2021 Water Quality/Consumer Confidence Reports are available online! EID has three water systems, the links below will take you directly to each report or you can visit our Water Quality Reports Webpage @ www.EID.org/WaterQuality

---- Main: www.EID.org/Main
 ---- Outingdale: www.EID.org/Outingdale
 ---- Strawberry: www.EID.org/Strawberry

+++
 #WaterQuality #WaterQualityTesting #ConsumerConfidenceReports
 #DrinkingWater #StraightFromTheTap #HighQualityWater #StayHydrated
 #safedrinkingwater
 State Water Resources Control Board


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Forebay Reservoir
 Published by Karen Cross · 3m ·

Forebay is one of EID's drinking water reservoirs. Go to www.EID.org/WaterQuality to read these important reports.


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El Dorado Irrigation District
 30m ·

2021 Water Quality/Consumer Confidence Reports are available online! EID has three water systems, the links below will take you directly to each report or y... See more


Sly Park Recreation Area
 Published by Karen Cross · 7m ·

Jenkinson Lake at the head of Sly Park Recreation Area is EID's largest drinking water reservoir. Go to www.EID.org/WaterQuality to read these important reports.


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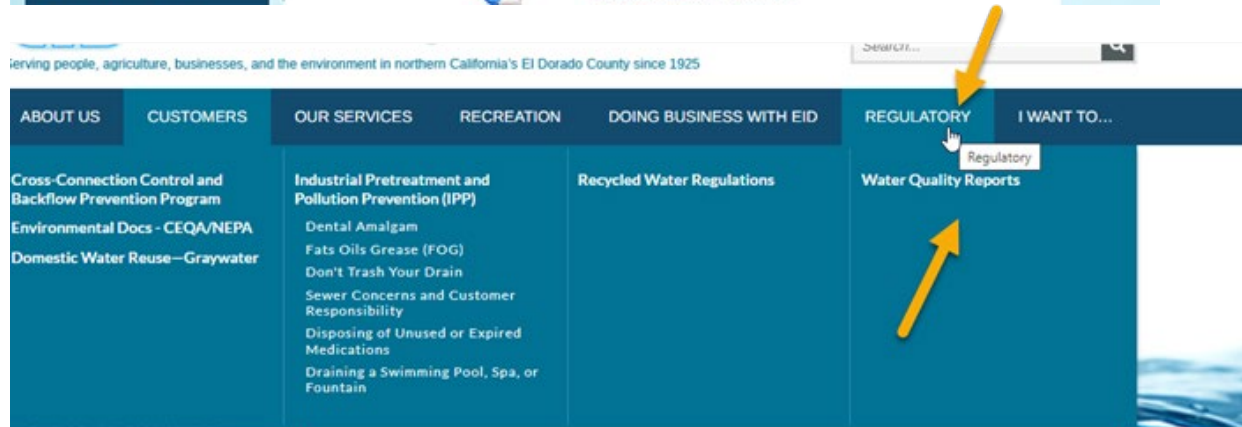
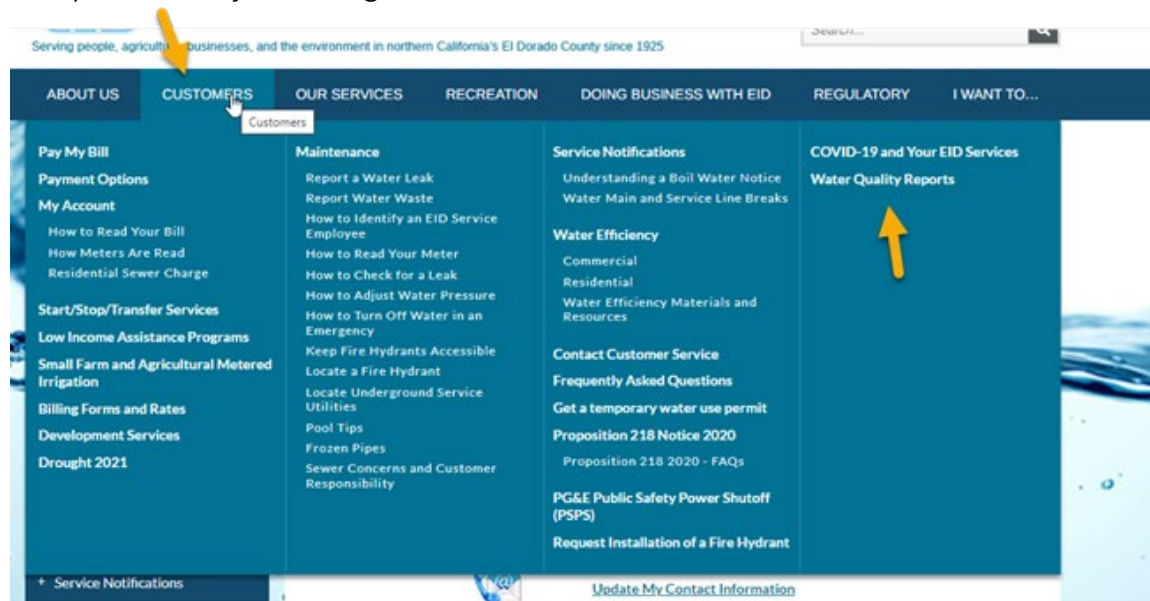
From: [Barragan, Renee](#)
To: [Cross, Karen](#); [Downey, Jenny](#); [Graham, Nicole](#)
Subject: RE: Water Quality Reports - Added Redirect Links To Navigation
Date: Friday, April 29, 2022 10:04:01 AM
Attachments: [image001.png](#)
[image002.png](#)

That is a great idea, I will share with my team. Thank you Karen!

Renee Barragan

From: Cross, Karen <krccross@eid.org>
Sent: Friday, April 29, 2022 9:57 AM
To: Downey, Jenny <jdowney@eid.org>; Barragan, Renee <rbarragan@eid.org>; Graham, Nicole <ngraham@eid.org>
Subject: Water Quality Reports - Added Redirect Links To Navigation

Just an FYI that I added a link to the water quality reports webpage to the Customers tab and to the Regulatory tab. Hopefully this will help customers find the reports a little more easily instead of just having it under Our Services>Water.



From: [Downey, Jenny](#)
To: [Cross, Karen](#)
Subject: RE: El Dorado Irrigation District: 2021 Water Quality/Consumer Confidence Reports - Available Online
Date: Thursday, May 19, 2022 3:52:28 PM

34,378 emails representing ~35,888 accounts.

Jenny Downey
Customer Service Manager
530-642-4062

"Leadership is not wielding authority - it is empowering people." Becky Brodin

Visit our website www.eid.org for all things EID. Please "like" our Facebook page [El Dorado Irrigation District](#)

From: Cross, Karen <krcross@eid.org>
Sent: Wednesday, May 18, 2022 8:51 AM
To: Downey, Jenny <jdowney@eid.org>
Subject: RE: El Dorado Irrigation District: 2021 Water Quality/Consumer Confidence Reports - Available Online

I think the number of accounts would be best, thank you.

Karen Cross | Communications Technician
Direct: 530.642.4168 | krcross@eid.org | www.eid.org

From: Downey, Jenny <jdowney@eid.org>
Sent: Wednesday, May 18, 2022 8:50 AM
To: Cross, Karen <krcross@eid.org>
Subject: RE: El Dorado Irrigation District: 2021 Water Quality/Consumer Confidence Reports - Available Online

Number of emails or number of accounts, some people have more than one account but only got one email.

Jenny Downey
Customer Service Manager
530-642-4062

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From: Cross, Karen <krcross@eid.org>
Sent: Wednesday, May 18, 2022 8:49 AM
To: Downey, Jenny <jdowney@eid.org>
Subject: RE: El Dorado Irrigation District: 2021 Water Quality/Consumer Confidence Reports - Available Online

Hi Jenny, do you know how many emails went out for this notification. I just need to add the number so we can include it in the reporting to the state, not sure if its needed but we like to report all the numbers we can 😊

Karen Cross | Communications Technician
Direct: 530.642.4168 | krcross@eid.org | www.eid.org

From: Downey, Jenny <jdowney@eid.org>
Sent: Monday, May 2, 2022 3:19 PM
To: Graham, Nicole <ngraham@eid.org>; Saich, Jesse <jsaich@eid.org>; Cross, Karen <krcross@eid.org>
Subject: FW: El Dorado Irrigation District: 2021 Water Quality/Consumer Confidence Reports - Available Online

They are sending shortly. Thanks

Jenny Downey
Customer Service Manager

Sent via the Samsung Galaxy S22 5G, an AT&T 5G smartphone

----- Original message -----

From: EID Notifications <Do_Not_Reply@eid.org>
Date: 5/2/22 3:02 PM (GMT-08:00)
To: "Downey, Jenny" <jdowney@eid.org>
Subject: El Dorado Irrigation District: 2021 Water Quality/Consumer Confidence Reports - Available Online

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Graham, Nicole

From: Downey, Jenny
Sent: Monday, April 25, 2022 10:33 AM
To: Cross, Karen
Cc: Graham, Nicole; Saich, Jesse
Subject: RE: 2021 WQR/CCRs Available Online - Customer Mass eMail

The first bill notification will go out the 5th or 6th of May. If you let me know what day you plan to do the website news post and social media we can plan to launch at the same time.

Thank you

Jenny Downey
Customer Service Manager
530-642-4062

"Leadership is not wielding authority - it is empowering people." Becky Brodin

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From: Cross, Karen <krcross@eid.org>
Sent: Friday, April 22, 2022 4:16 PM
To: Downey, Jenny <jdowney@eid.org>
Cc: Graham, Nicole <ngraham@eid.org>; Saich, Jesse <jsaich@eid.org>
Subject: 2021 WQR/CCRs Available Online - Customer Mass eMail

Hi Jenny, this is just a heads up that we will again need to coordinate a mass email notification, message below, for the water quality/consumer confidence report. I plan to have the links to the 2021 report and the website news item out the first week of May and then the email can go out after all the postings to the website and social media are completed. I will also plan to print a few so that if a customer asks for a hard copy the reception staff have them. 😊

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