

APPENDIX B: eCCR Certification Form (Suggested Format)


Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Town of Discovery Bay
Water System Number:	CA0710009

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/30/22 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Kelly Rajala	Title: Office Assistant
Signature: 	Date: 8/8/22
Phone number: 925 634-1131	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☒ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☐ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL:
<https://todb.ca.gov/files/806573cb2/2021+CCR+FINAL.+PDF.pdf>
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☒ Delivery to community organizations (attach a list of organizations)
Hard copies printed out and replenished regularly at:
 - 1) TODB Community Center (open to the public 7 days a week)
1601 Discovery Bay Blvd, Discovery Bay, CA 94505
 - 2) TODB District Office (open Monday-Friday 8:30am-5pm)
1800 Willow Lake Road, Discovery Bay, CA 94505
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☒ Other (attach a list of other methods used)
 - 1) Outreach on the May 2022 and June 2022 water bills that CCR will be available _____ to _____ view _____ at <https://todb.ca.gov/files/806573cb2/2021+CCR+FINAL.+PDF.pdf>
 - 2) CCR notices printed on the water bill sent to each customer.
 - 3) CCR notices posting on the homepage of the www.todb.ca.gov website.
 - 4) Emails sent directly to Xpress Bill Pay customers that "opted-in" for email notifications from TODB.
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: [www.https://todb.ca.gov/files/806573cb2/2021+CCR+FINAL.+PDF.pdf](https://todb.ca.gov/files/806573cb2/2021+CCR+FINAL.+PDF.pdf)
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed

(attach a copy of the emailed CCR notification). URL: www._____

- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

On the May 2022 utility bill, we included a notification that alerted residents that our annual CCR would be available to them on our website beginning July 1, 2022. On the June 2022 utility bill, we included a notification that the annual CCR report was available to view online at: <https://todb.ca.gov/files/806573cb2/2021+CCR+FINAL.+PDF.pdf>

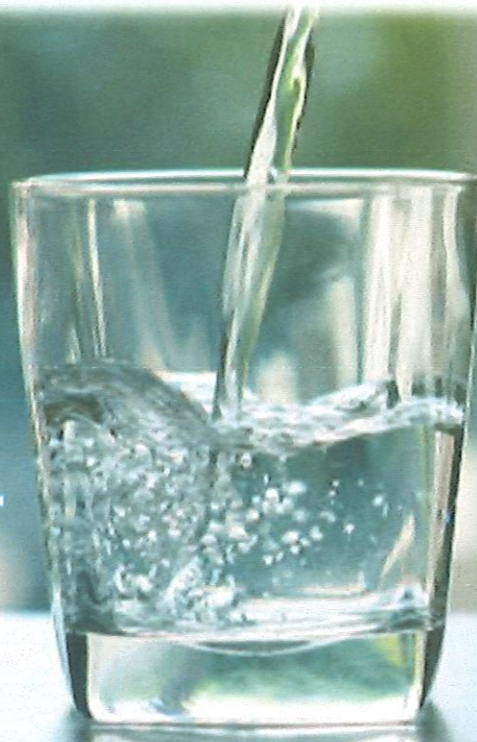
On both the May 2022 and June 2022 utility bills, we included notice that they could call the District Office to request a paper copy of the CCR.

For customers that receive their monthly utility bill via email, the same messaging was included for both the May and June 2022 utility bills.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

2021

ANNUAL WATER QUALITY REPORT



PWS ID# 0710009

*Este informe contiene informacion muy importante sobre su agua potable.
Tradúzcalo ó hable con alguien que lo entienda bien.*

A MESSAGE TO OUR VALUED CUSTOMERS

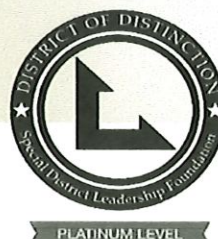
Thank you for taking the time to read our 2021 Annual Water Quality Report. This report covers all testing performed between January 1 and December 31, 2021 and summarizes the quality of your water. The Town of Discovery Bay Community Services District (CSD) continues to comply with or surpass federal and state standards for safe drinking water. This report includes details about water sources, what the water from your tap contains, and how it compares to standards set by regulatory agencies. We hope you find this report useful in illustrating the high quality of your water service. You can be confident your tap water is among the best in the country.

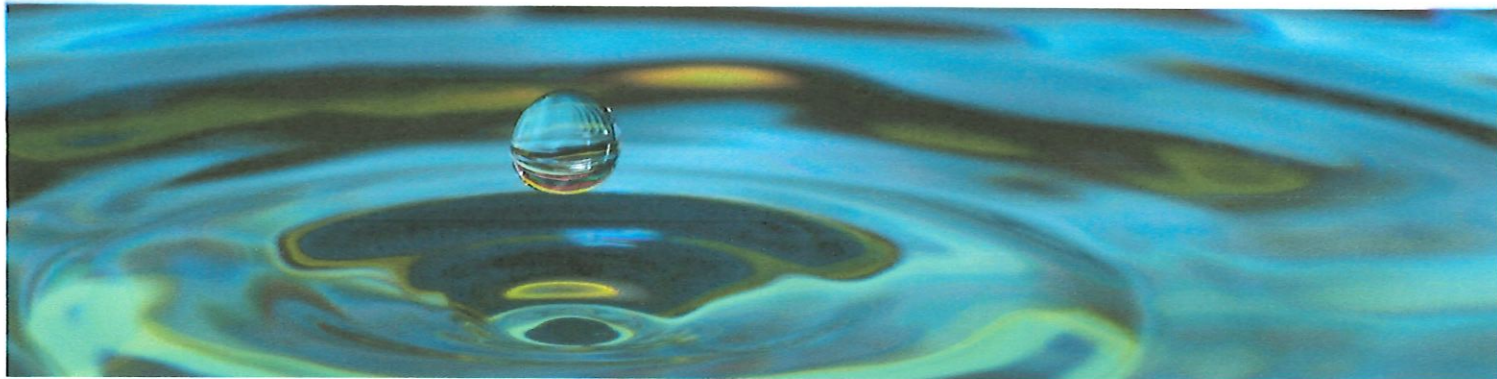
Sources of Supply

Where does my water come from?

The Town of Discovery Bay CSD obtains its water from six groundwater wells in the community. The groundwater flows through two water treatment facilities that remove iron and manganese. The average depth of our wells is approximately 400 feet.

Presented by:





HOW TO READ THE TABLES IN THIS REPORT

The Water Quality Report, also called the Consumer Confidence Report, lets you know what substances, if any, are in your drinking water and how these constituents may affect your health. It lists all the regulated substances that were detected.

Although the average readings on all the substances listed within these tables are under the maximum contaminant level (MCL), we feel it is important that the water consumers know exactly what was detected and how much of the substance was present in the water. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk.

The state recommends monitoring for certain substances less than once per year because the concentrations of the substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

DEFINITIONS

90th Percentile: The levels reported for lead and copper represent the 90th percentile of the total number of sites tested. The 90th percentile is equal to or greater than 90% of our lead and copper detections.

AL: Regulatory Action Level. The concentration of a contaminant which, when exceeded, triggers treatment or other requirements that a water system must follow.

DLR: Detection Limit for purposes of Reporting. Detections above this level must be reported.

Maximum Contaminant Level (MCL): The highest level of contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (USEPA).

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable.

ND: Not detected. Constituent was not detected at the reporting level.

NS: No standard. Officials have not developed a Public Health Goal or MCLG standard.

NTU: Nephelometric Turbidity Units

pCi/L: picocuries per liter (a measure radiation)

ppb: parts per billion (or micrograms per liter). One ppb is equal to 1 teaspoon in 1.3 million gallons.

ppm: parts per million (or milligrams per liter). One ppm is equal to 1 teaspoon in 1,300 gallons.

SMCL: Secondary Maximum Contaminant Levels are set to protect the odor, taste, and appearance of drinking water.

TON: Threshold Odor Number, a measure of odor in water.

REGULATED SUBSTANCES

Substance (unit of measure)	Year Sampled	MCL [MRDL]	PHG (MCLG) [MRDLG]	Amount Detected	Range Low- High	Violation	
Arsenic (ppb)	2021	10	0.004	ND	ND-6	0	Erosion of natural deposits; runoff from orchards, glass and electronics production wastes
Barium (ppm)	2021	1	2	0.1	ND-0.15	0	Erosion of natural deposits; discharges of oil drilling wastes and from metal refineries
Chlorine (ppm)	2021	4.0	4.0	0.00	n/a	0	By-product of drinking water disinfection
Fluoride (ppm)	2021	2	1	0.3	0.2-0.5	0	Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories
Gross Alpha Particle Activity (pCi/L)	2015-2020	15	(0)	3.021	ND-6.66	0	Erosion of natural deposits
Haloacetic Acids (ppb)	2021	60	n/a	11.25	7-14	0	By-product of drinking water disinfection
Selenium (ppb)	2021	50	30	ND	ND-18	0	Erosion of natural deposits; discharge from petroleum, glass, and metal refineries; discharge from mines and chemical manufacturers; runoff from livestock lots (feed additive)
Total Trihalomethanes (TTHMs) (ppb)	2021	80 ¹	n/a	62	39-72	0	By-product of drinking water disinfection

Substance (unit of measure)	Year Sampled	AL	PHG (MCLG)	Amount Detected (90 th Percentile)	Sites Above AL / Total Sites	Violation	Typical Source
Copper (ppm)	2021	1.3	0.3	0.44	0/40	NO	Erosion of natural deposits; internal corrosion of household water plumbing systems; leaching from wood preservatives
Lead (ppb)	2021	15	0.2	2.2	0/40	NO	Erosion of natural deposits; internal corrosion of household water plumbing systems

¹ Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system and may have an increased risk of getting cancer.

SECONDARY SUBSTANCES

SUBSTANCE (unit of measure)	Year Sampled	SMCL	PHG (MCLG)	Average Level Detected	Range Low-High	Violation	Typical Source
Chloride (ppm)	2021	500	n/a	147	85-263	No	Runoff/leaching from natural deposits; seawater influence
Color (Units)	2021	15	n/a	2	ND-5	No	Naturally-occurring organic materials
Iron (ppb)	2021	300	n/a	ND	n/a	No	Leaching from natural deposits; industrial wastes
Manganese (ppb)	2021	50	n/a	ND	n/a	No	Leaching from natural deposits
Odor Threshold (TON)	2021	3	n/a	1	ND-2	No	Naturally-occurring organic materials
Specific Conductance (µmhos/cm)	2021	1600	n/a	1187	937-1650	No	Substances that form ions when in water; seawater influence
Sulfate (ppm)	2021	500	n/a	84.5	52.3-107	No	Runoff/leaching from natural deposits; industrial wastes
Total Dissolved Solids (ppm)	2021	1000	n/a	693	550-910	No	Runoff/leaching from natural deposits
Turbidity (NTU)	2021	5	n/a	0.6	ND-2.1	No	Soil runoff

UNREGULATED AND OTHER SUBSTANCES ²

SUBSTANCE (unit of measure)	Year Sampled	AMOUNT DETECTED	Range Low-High	Typical Source
Aggressiveness Index	2021	12.4	12.3-12.5	NA
Alkalinity (ppm)	2021	304	250-410	NA
Bromide (ppb)	2020	378	230-790	NA
Calcium (ppm)	2021	46	29-56	NA
Hardness, Total [as CaCO ₃] (ppm)	2021	207	130-255	Sum of polyvalent cations present in the water, generally magnesium and calcium, and are usually naturally occurring
Langelier Index (Units)	2021	0.5	0.4-0.7	NA
Magnesium (ppm)	2021	23	14-29	NA
pH (units)	2021	7.9	7.7-8.0	NA
Sodium (ppm)	2021	166	125-221	NA

² Unregulated contaminant monitorings helps U.S. EPA and the SWRCB determine where certain contaminants occur and whether the contaminants need to be regulated. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

Getting Involved with the Community


The Town of Discovery Bay CSD Board of Directors meets twice monthly on the first and third Wednesday of each month at 7:00 p.m. at the Community Center located at:

1601 Discovery Bay Boulevard in Discovery Bay

Members of the community are encouraged to attend.

Board Members for 2021/2022:

Kevin Graves, President
Ashley Porter, Vice President
Bryon Gutow, Director
Michael Callahan, Director
Carolyn Graham, Director

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Enter account number from your water bill including dashes and periods. Review the account and verify it is in YOUR name. If it is not your account, contact TODB's Water Dept (925) 634-1131 to update your account information. We are here to help you set up your Eye On Water Account.

Register Online
www.EyeOnWater.com/signup



Activate Account



Download App



FOR MORE INFORMATION ABOUT THIS REPORT, OR ANY QUESTIONS RELATING TO YOUR DRINKING WATER, PLEASE CONTACT THE TOWN OF DISCOVERY BAY WATER & WASTEWATER MANAGER AT (925) 634-1131 OR VISIT OUR WEBSITE AT WWW.TODB.CA.GOV