

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Paradise Irrigation District
Water System Number:	CA 0410007

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/29/2026 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Rebekah Tyson	Title: Treatment Superintendent
Signature:	Date: 6/29/2026
Phone number: 530-815-4664	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☒ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.pidccr.com_____
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)

- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☒ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☐ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www._____
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.pidccr.com_____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

The District has been using electronic delivery of the CCR for many years now, so most of the customers are used to it. In order to contact those who may not be, and to let the others know that the latest report has been issued, the District did the following (see attached copies of each):

1. Mass E-mail to District customers

2. Posted an announcement on Facebook
3. Posted an announcement on the NextDoor Application
4. Posted an announcement on the District's webpage – www.pidwater.com
5. Press release to local newspaper, news media to appear 6/24/2026
6. PID & PRPD digital signage
7. CCR message will be included in the next (July) PID newsletter
8. Following the distribution of the electronic delivery of the CCR, copies were also distributed via mail

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

Paradise Irrigation District Consumer Confidence Report Outreach June 2026

Paradise Irrigation District website: June 24, 2026

Report posted at PIDCCR.com, cross posted to PIDWater.com>About Your Water
Report linked on "Latest News" carousel with graphic (home page)

The screenshot shows the Paradise Irrigation District website. The header includes the logo and navigation links: CUSTOMER SERVICE, YOUR DISTRICT, WISE WATER USE, and ABOUT YOUR WATER. A search bar and contact information are also present. The main content area features a section for 'ANNUAL REPORTS' with links to the 2026 and 2025 reports. Below this is a 'LATEST NEWS' carousel with three items: 'PID AT A GLANCE' showing 9,566 total customers, 'WATCH YOUR WATER USE!' with a sun graphic, and 'What's in your water?' with a water drop graphic.

Media Release: June 24, 2026

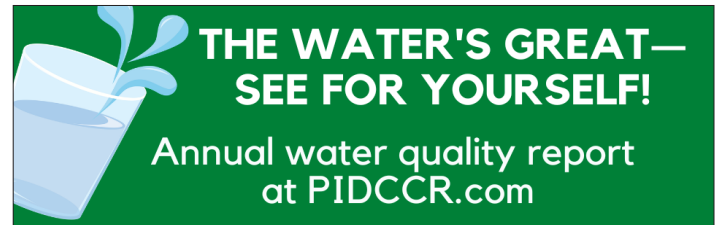
Sent to 16 local and regional media outlets, including print and broadcast

The media release document is titled 'Paradise Irrigation District Presents Annual Consumer Confidence Report'. It includes contact information for Rebekah Tyson, Treatment Plant Superintendent. The release states that the district's drinking water continues to meet and exceed state and federal public health standards. It mentions that the district's annual water quality report (also known as the Consumer Confidence Report) has just been released and reflects district-wide monitoring and testing in the 2025 calendar year and prior. The release also notes that the district is dedicated to providing top-quality water to its community and that the team at the PID Treatment Plant includes additional state-certified operators. The release concludes with a link to the 2025 PID water quality report and a statement about the district's commitment to providing high-quality drinking water.

Electronic Signage: June 24, 2026

Electronic sign, Paradise Recreation and Park District (Skyway)

Electronic sign, Paradise Irrigation District (Clark Road)



NextDoor: June 26, 2026

Posted to 4,280 households in PID's service area

Rigorous and ongoing testing reveals that Paradise Irrigation District's drinking water continues to meet—and exceed—California and federal public health standards. The district's annual water quality report (also known as the Consumer Confidence Report) has just been released and reflects district-wide monitoring and testing in the 2025 calendar year and prior.

"PID is dedicated to providing top-quality water to our community," notes Rebekah Tyson, Treatment Plant Superintendent.

In addition to Tyson, the team at the PID Treatment Plant includes additional state-certified operators. They analyze the district's water flow needs to adjust the production as well as test the chemistry of the water to ensure the right filtration is occurring. Staff routinely samples water throughout the distribution system to ensure not only is the water leaving the PID Treatment Plant with great quality, but the quality continues throughout the distribution system.

Tyson points out that safe drinking water is the cornerstone of the community. "The PID team diligently operates the treatment plant with attentiveness and care so that when PID customers open their tap, high-quality drinking water is available 24/7."

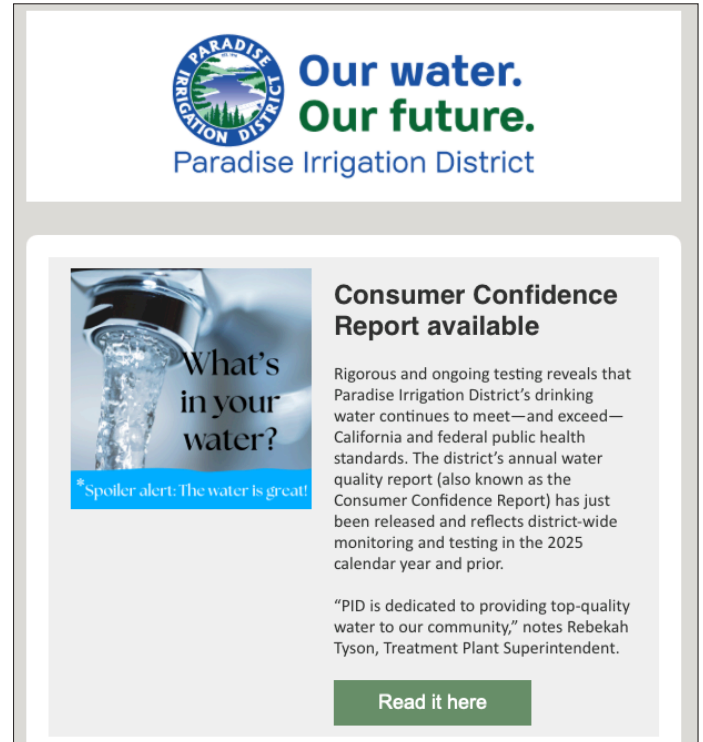
To review the 2025 PID water quality report, go to: PIDCCR.com

PID treated and distributed more than 1.23 billion gallons of water in 2025. This water originates in district's watershed surrounding Paradise Lake and Magalia Reservoir and is routed to PID's Treatment Plant and then distributed throughout the district's service area.



Constant Contact (email): June 25, 2026

Email to 6,538 addresses, including customers, media and affiliated agencies



Facebook, PID page: June 25 2026

1,966 followers on PID page

Shared to two additional community pages
(Paradise/Magalia Rants & Raves and Paradise
Positive Vibes)



Paradise Irrigation District
June 25 at 6:00 AM · 🌐

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Customer mailing: June 30, 2026

Mailed to PID customers at their billing address

For water testing
performed in 2025

FIND OUT MORE ABOUT
YOUR WATER DISTRICT:
www.PIDWater.com

Paradise Irrigation District Annual Consumer Confidence Report



Este informe contiene información
mayor que sobre su agua potable.
Tradúzcalo, o hable con alguien que lo
entienda bien.

Learn about our community's water quality

This annual "consumer confidence" water quality report covers all Paradise Irrigation District testing performed between Jan. 1 and Dec. 31, 2025, or earlier. The State Water Board allows certain chemicals to be monitored less than on a yearly basis because the concentrations of the substances are not expected to change significantly. In these cases, the most recent sample data are included, along with the year in which the sample was taken. Both "regulated" and "unregulated" contaminants are tested for; this report provides results only for contaminants detected in PID's system—tests with non-detected (ND) results are not listed.

For information, contact Rebekah Tyson at (530) 877-4971 or visit PID at 6332 Clark Road, Paradise; we are open from 9 am to 4 pm, Monday - Friday.

This Consumer Confidence Report (CCR) reflects changes in drinking water regulatory requirements during 2019. All water systems are required to comply with the state Total Coliform Rule. Beginning April 1, 2016, all water systems were also required to comply with the federal Revised Total Coliform Rule. The new federal rule maintains the purpose to protect public health by ensuring the integrity of the drinking water distribution system and monitoring for the presence of microbials (e.g., total coliform and E. coli bacteria). The U.S. EPA anticipates greater public health protection as the new rule requires water systems that are vulnerable to microbial contamination to identify and fix problems. Water systems that exceed a specified frequency of total coliform occurrences are required to conduct an assessment to determine if any sanitary defects exist. If found, these must be corrected by the water system.

Substances that could be in drinking water...

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of plants, animals or from human activity.

To make sure our tap water is safe to drink, the U.S. Environmental Protection Agency (US EPA) and the State Water Resources Control Board (State Board) prescribe regulations limiting the amount of certain contaminants in water provided by public water systems. State Board regulations also establish limits for contaminants in bottled water that must provide the same level of protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small

amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health. Additional information on bottled water is available on the California Department of Public Health website (<https://www.cdph.ca.gov/Programs/CH/DNDCS/Pages/FDBPrograms/FoodSafetyProgram/Water.aspx>).

Contaminants that may be present in source water include:

Microbial Contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife;

Inorganic Contaminants, such as salts and

metals, that can be naturally occurring or can result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

Pesticides and Herbicides, that may come from a variety of sources, such as agriculture, urban stormwater runoff, and residential uses;

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and which can also come from gas stations, urban stormwater runoff, agricultural applications, and septic systems;

Radioactive Contaminants, that can be naturally occurring or can be the result of oil and gas production and mining activities.

More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

PID newsletter: June 29, 2026

Included with PID monthly billing

How does PID fit all the water supply "pieces" together? Find out in the latest Urban Water Management Plan

Discover how Paradise Irrigation District has planned for future water supply needs in the district's newly-adopted 2025 Urban Water Management Plan (UWMP). The plan, developed by West & Associates Engineering, was approved by PID's board after a public hearing June 17.

The plan is a tool for PID to assess current water supply availability, anticipate needed water improvements to meet future supplies and to help the district plan for possible drought or water emergencies; California requires a UWMP every five years.

The plan is available online at <https://pidwater.com/225/Water-Management-UWMP> (see QR code)

Contents in the plan include a description of PID's service area, its water sources, water quality, water usage by PID customers, contingency planning and conservation measures.

The report concludes that, based on the extensive study, "Water supply capacities (surface water) are sufficient to meet demands, even under drought conditions, through 2050, which will utilize groundwater if necessary.

The plan also calls for continuing efforts to restore the original water surface elevation of Magalia Dam, thus removing the limits placed on it due to its condition.



PID reviews 2025: It was a really busy year!

PID customers can discover many of the district's accomplishments in 2025 in the recently-mailed "Year in Review." The publication is also available online (PIDWater.com/212/Annual-Reports).

Report highlights include a backflow guide, an article about how PID rates are determined and 2025 facts such as the number of water emergencies (108), how much water was processed at PID's Treatment Plant (3,762 acre-feet) and the number of phone calls answered by customer service reps (19,960).



We're here to help:

Our customer service professionals are eager to help you sign up for water service as well as answer any questions about your PID account; please reach out—you'll receive help that's as informative as it is friendly! Check our website and Facebook page as well.

Do you have an idea to improve our service?
We want to hear about it!

6332 Clark Rd.
Paradise CA
M-F: 9 am - 4 pm

530-877-4971

pidwater.com
facebook.com/pidwater



Monthly Early Warning
Sirens Test at Noon
July 15
August 15

For emergency alerts:
Register: bit.ly/ButteAlerts