

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Zone 7 Water Agency
Water System Number:	0110010

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/23/2022 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Gurpal Deol	Title: WQ Manager
Signature:	Date: <u>6/23/2022</u>
Phone number: <u>(925) 447-0533</u>	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL:
www.zone7water.com/post/annual-water-quality-reports
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations)
 - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - Delivery to community organizations (attach a list of organizations)
 - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized): [Facebook](#), [Nextdoor](#)
 - Other (attach a list of other methods used)

- For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www._____
- For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: _____
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.zone7water.com/post/annual-water-quality-reports
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Zone 7 Water Agency mainly wholesales treated water to four retail customers (City of Pleasanton, City of Livermore, Dublin San Ramon Water District, and California Water Services – Livermore). Zone 7 also delivers treated water to a small number of direct customers. An electronic announcement of CCR availability was emailed to the current list of customers (retail and direct). Zone 7 also sent out the CCR announcement in its electronic newsletter to its subscribers as well as posting the announcements in the Facebook & Nextdoor.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

O'Brien, Angela

From: O'Brien, Angela
Sent: Thursday, June 23, 2022 12:30 PM
To: carson; dpettinichio; Griffin, Diane; Kristy Fournier; Levi Fuller; Virgil Sevilla; Sue Stephenson (stephenson@dsrsd.com); J Freeman; 'Salgado, Anthony Jr.'; 'jtejeda@calwater.com'; 'sromero@calwater.com'; 'yzhang@cityoflivermore.net'; Dave Lennier; 'dratkins@cityoflivermore.net'; Dharmawardana, Kumudini; nlcroak@cityoflivermore.net; Danny Ward (dward@cityofpleasantonca.gov); 'tyamello@cityofpleasantonca.gov'; Stephanie Perley (sperley@cityofpleasantonca.gov); eamaro; drepp@cityofpleasantonca.gov; Herrera, Octavio@DWR; 'Souza, Christopher@DWR'; Luis De LaCruz; 'garyflee@gmail.com'; 'day30@lInl.gov'; moultrie1@lInl.gov; 'fhaldeman@larpd.org'; 'hbutler@wolfschool.org'; 'DavidRauen@va.gov'; 'wwl@wentevineyards.com'; Cecchetti, Aidan@Waterboards; 'Eric.Swing@waterboards.ca.gov'
Cc: Bradley, Alexandra (abradley@zone7water.com); Deol, Gurpal; Keil, Brian; Yim, Pony; Gould, Rich; Chahal, Jarnail
Subject: Read Zone 7 Water Agency's 2021 Consumer Confidence Report!

Good afternoon:

A copy of Zone 7 Water Agency's [2021 Annual Consumer Confidence Report](#) is available at Zone 7 website: www.zone7water.com/post/annual-water-quality-reports.

Enjoy!

~Angela O'Brien
Associate Engineer, Water Quality Section
Zone 7 Water Agency





Dive into Zone 7's 2021 Annual Consumer Confidence Report

Step inside the wondrous world of water and learn how Zone 7 Water Agency ensures the Tri-Valley has safe, clean and sustainable drinking water. The [2021 Annual Consumer Confidence Report](#) for Zone 7 Water Agency is available online with comprehensive information detailing the high quality of Zone 7 water.

The report features graphics illustrating the sources, treatment, safety and testing of local water. Explore the report to learn about new and ongoing initiatives to further improve water quality.

All Zone 7 water supplied in 2021 met the regulatory standards set by the state and federal governments—in almost all cases the quality was significantly better than required.

Highlights of the [2021 Annual Consumer Confidence Report](#) include:

- 2021 water quality testing results

- Source water assessment
- Zone 7 water treatment process details
- Drought conditions update

Additional questions on water quality may be directed to the Zone 7 water quality team at waterquality@zone7water.com.

[Read the Report](#)



Zone 7 Water Agency, 100 North Canyons Parkway,
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zone7water.com

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Water Quality



Water Reliability



Flood Protection

In This Issue:

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- [Zone 7 rolls out ozonation water treatment process at Patterson Pass Water Treatment Plant](#)
- [Tri-Valley water agencies encourage local business community to reimagine its landscaping](#)
- [Dive into Zone 7's 2021 Annual Consumer Confidence Report](#)



Reduce outdoor watering to 3 days a week

Zone 7 needs our community's help saving water during this drought, especially as the Tri-Valley enters the warm summer months. One of the most impactful ways to do this is by reducing outdoor irrigation that makes up 60-70% of household water use.

Zone 7 encourages Tri-Valley residents to reduce their outdoor watering to three days a week. Most lawns don't need to be watered every day and frequent watering can do more harm than good. When residents do turn on their sprinklers, make sure to do it at night or in the early morning hours to avoid water loss from wind and evaporation. For residents that don't have landscaping, consider installing water efficient appliances in and around your home. To help mitigate the cost and encourage water conservation efforts, Zone 7 offers increased rebate amounts toward the purchase of a **high efficiency washing machine** or a **smart irrigation controller**.

To learn about current drought conditions, more ways to save water or view restrictions by your retailer, visit zone7water.com/drought.



Zone 7 rolls out ozonation water treatment process at Patterson Pass Water Treatment Plant

Zone 7 Water Agency announced that it has completed facility upgrades at the Patterson Pass Water Treatment Plant which improves treated water quality with the added ozonation project, and an increase of the treated water storage capacity. This is the latest investment to make the treatment process more efficient and improve water quality to better serve the community.

“By investing in best-in-class technology, Zone 7 demonstrates our commitment to high-quality water,” said Board President Angela Ramirez Holmes.

“Ozonation is a proven, successful treatment method that will improve our water, making it cleaner, safer and better tasting—straight from the tap.”

The Patterson Pass Water Treatment Plant, which has been serving Zone 7 since 1962, has been treating imported surface water from the adjacent South Bay Aqueduct using dual-media filtration and chlorine treatment techniques. In recent years, treating this water supply has become increasingly difficult due to the high levels of organic matter and more frequent algae bloom that can cause taste and odor problems.

The blooms are normal but are becoming more frequent. After reviewing various treatment technologies, Zone 7 selected ozone to replace chlorine as the main disinfectant, resulting in higher quality water provided to customers by

The upgrades have also replaced aging equipment and have increased treated water storage capacity with the addition of a new, five-million-gallon tank and doubled the amount of treated water the plant can produce, from 12 million gallons of water a day to 24 million gallons a day.

The Ozonation Project, which is part of Zone 7's capital improvement plan, represents a capital investment of \$110 million, funded by water rates, new connection fees and bonds.



Tri-Valley water agencies encourage local business community to reimagine its landscaping

On June 10, 2022, the California State Water Resources Control Board enacted a new emergency water conservation regulation banning all commercial, institutional, and industrial properties statewide from irrigating “non-functional” turf with potable (drinking) water. Non-functional turf is any grass that is purely decorative and is not used for recreation or civic/community events.

This new regulation affects non-residential properties such as offices, retail

The Tri-Valley's water agencies are here to help.

“Climate change will make droughts more frequent and severe in the future. The Tri-Valley's water agencies are encouraging their non-residential property owners to consider replacing their non-functional turf with low-water landscaping during this fall's planting season. Not only will it improve your property's appearance during our current drought, but it will permanently lower your water use,” explained City of Livermore Interim Water Resources Manager Anthony Smith.

Non-residential property owners should work with their landscaping professionals to turn off any irrigation stations that are dedicated to non-functional turf. If non-functional turf and trees are irrigated by the same station, cap the sprinklers that irrigate the lawn areas. Trees take decades to replace and should still be irrigated during droughts.

While non-functional turf yellows this summer, property owners can apply for a rebate to reimburse some of the cost of installing new low-water landscaping in the fall. Visit your water service provider's link below for program details.

- City of Livermore, City of Pleasanton, and Dublin San Ramon Services District (DSRSD) rebates: www.zone7water.com/rebate-programs
- California Water Service (Cal Water) rebates: www.calwater.com/rebates

“We are nearly halfway through the third year of this unprecedented drought and unfortunately, we are seeing water usage increase, rather than decrease. If we are going to successfully weather this drought, we need all hands-on deck — residents and businesses alike must do all they can to conserve water. We are confident that the business community will step up to meet this new call to action and help our community towards a more sustainable future,” said Zone 7 General Manager Valerie Pryor. “And in return, we are here to support businesses interested in replacing turf with native plants and other low-water-use landscaping with rebate programs and technical expertise.”

All other potable irrigation is limited to three days a week

In addition to the irrigation ban for non-functional turf, potable water irrigation

three days a week, and irrigation should occur in the evening or early morning to minimize evaporation.

Last September, Zone 7 Water Agency declared a Drought Emergency and Stage 2 Water Shortage Emergency. This declaration, still in effect — included mandatory 15% water conservation from all Tri-Valley water service providers. For the latest information on local water use restrictions, visit www.zone7water.com/drought.



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