

APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Dublin San Ramon Services District
Water System Number:	0110009

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 04/28/2023 - 06/15/2023 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Clint Byrum	Title: Water/Wastewater Systems Superintendent
Signature:	Date: 9/27/2023
Phone number: (925) 875-2367	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: www.dsrsd.com/water-quality-report__
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations)

- Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- Delivery to community organizations (attach a list of organizations)
- Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- Other (attach a list of other methods used)
- For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: <http://www.dsrds.com/water-quality-report>
- For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.dsrds.com/water-quality-report
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: <http://www.dsrds.com/water-quality-report>
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

DSRSD published its 2022 Annual Water Quality Report in a web-friendly PDF format that can be printed on standard sized printer paper. The report was posted on the

DSRSD website, www.dsrds.com/water-quality-report, on April 28,2023 along with a home page feature that linked directly to it. The report is available year-round in the District’s website library under “Environmental Permits and Monitoring Reports”. A “Water Quality” webpage also links to the report.

Approximately 27,170 customer received the direct URL via a bill insert in their May or June water bills. Approximately 11,504 emails went to customers with a link to the CCR on 04/28/2023. The District’s customer service staff followed up on returned emails and distributed the notice by phone, letter, or email to a corrected address.

The required notices were translated into Spanish and Chinese (based on a 2010 U.S. Census data indicating more than 1,000 non-English speaking residents of Chinese descent in the DSRSD water service area) and featured prominently on the report, bill insert, and emailed notices.

To reach non-bill-paying water customers, on 05/31/2023, DSRSD mailed or delivered gummed pads of 50 bill inserts, suitable for tabletops and bulletin boards, to 48 master-metered multi-family complexes, a U.S. Army base, a federal prison, senior centers, public libraries and city offices in Dublin and San Ramon. DSRSD also posted notice of the report’s availability via the social media outlet, Nextdoor.com, Facebook and Twitter.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

Bill Insert

YOUR ANNUAL WATER QUALITY REPORT IS AVAILABLE ONLINE

Each year Dublin San Ramon Services District provides customers with an *Annual Water Quality Report* that compares the quality of our drinking water with state and federal standards. We publish the report online to reduce costs and save paper and energy and mail printed copies on request.



Visit www.dsrsd.com/water-quality-report to read or print the report. To request a printed copy, email CustomerService@dsrsd.com or call (925) 828-8524.

This notice contains instructions for you to obtain important information about your drinking water. Translate it, or speak with someone who understands it.

Este reporte contiene las instrucciones mas recientes para obtener informacion importante sobre su agua potable. Traducir, o hablar con alguien que lo entienda.

本通知書包含取得飲用水相關重要資訊的指示。
請翻譯其中的內容，或是諮詢瞭解內容的相關人士。

Attention landlords and businesses:

Share this information with tenants, employees, and other water users at your location who do not receive a DSRSD water bill.



Nextdoor



Dublin San Ramon Services District ✓

Public Affairs Specialist Lea Blevins • 1 day ago



The Annual Water Quality Report / Consumer Confidence Report for 2022 is online now! Learn about how DSRSD works with Tri-Valley water wholesaler Zone 7 Water Agency to deliver drinking water that meets (and in most cases exceeds!) all state and federal standards. View the report: <https://www.dsrds.com/water-quality-report>

THE NEW ANNUAL WATER QUALITY REPORT | IS AVAILABLE ONLINE NOW



[dsrds.com](https://www.dsrds.com)



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Dublin San Ramon Services District - DSRSD

Published by Lea Blevins · May 23 at 2:52 PM



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