

*Reference Document for Electronic Delivery of CCRs, Appendix B  
Revised February 2021*

## **APPENDIX B: eCCR Certification Form (Suggested Format)**

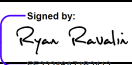
### **Consumer Confidence Report Certification Form**

*(To be submitted with a copy of the CCR)*

Water System Name:	CITY OF PLEASANTON
Water System Number:	CA0110008

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 19<sup>th</sup>, 2025 (*date*) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Ryan Ravalin	Title: Chief Operator
Signature: <small>Signed by:</small>  <small>FE22240401102412</small>	Date: 12/11/2025
Phone number: 925-931-5528	

*To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:*

- ☒ CCR was distributed by **mail** or other direct delivery methods (attach description of other direct delivery methods used).

### **Consumer Confidence Report Electronic Delivery Certification**

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.  
<https://www.cityofpleasantonca.gov/our-government/pleasanton-water/water-quality-safety/>

*This form is provided as a convenience and may be used to meet the certification requirement of  
section 64483(c) of the California Code of Regulations.*



June 19, 2025



Re: 2024 Consumer Confidence Report

To whom it may concern:

In an effort to inform all City of Pleasanton water customers about the 2024 Consumer Confidence Report (CCR), a water quality report, we are advising you to provide copies of the CCR notification insert to your tenants. The 2024 CCR is available on our website at [https://bit.ly/2024\\_CCR](https://bit.ly/2024_CCR).

If you have any questions, please do not hesitate to contact the Business Services office at 925-931-5500 or email [pwd@cityofpleasantonca.gov](mailto:pwd@cityofpleasantonca.gov).

Thank you for your time and your prompt attention in this matter.

Sincerely,

Customer Service  
Public Works Department  
City of Pleasanton



## 2024 CONSUMER CONFIDENCE REPORT (CCR)

**This notice contains instructions for you to obtain important information about your drinking water. Translate it or speak with someone who understands it.**

**Este aviso contiene instrucciones para obtener información importante sobre su agua potable. Tradúzcala o hable con alguien que la entienda.**

該通知包含說明為您獲得您的飲用水有關的重要信息。翻譯它，或者跟別人誰了解它。  
यह सूचना अपने पीने के पानी के बारे में महत्वपूर्ण जानकारी प्राप्त करने के लिए आप के लिए निर्देश शामिल हैं। यह अनुवाद, या यह समझता है किसी के साथ बोलते हैं।

이 통지서는 식수에 관한 중요한 정보를 얻을 수 있는 지침이 포함되어 있습니다. 이 내용을 통역하거나 또는 이해하는 분에게 문의하십시오.

**Paunawa ito ay naglalaman ng mga tagubilin para sa iyo upang makakuha ng mahalagang impormasyon tungkol sa iyong mga inuming tubig. Isalin ang mga ito, o makipag-usap sa isang tao na nauunawaan ito**

The City of Pleasanton is required per the Safe Water Drinking Act (SDWA) to provide you with the Consumer Confidence Report (CCR), which is an annual water quality report. The purpose of the CCR is to raise customers' awareness of the quality of their drinking water, where their drinking water comes from, what it takes to deliver water to their homes, and the importance of protecting drinking water sources.

In past years, the City of Pleasanton has mailed its customers a printed copy of the CCR to comply with the SDWA. On February 21, 2013, the California Department of Public Health expanded its interpretation of the SDWA to allow for electronic delivery of the CCR. The electronic delivery method will allow the City to reduce the consumption of paper and minimize potential printing and mailing costs.

The CCR is available on the following URL: [https://bit.ly/2024\\_CCR](https://bit.ly/2024_CCR)

If you would like a paper copy of the 2024 CCR mailed to your mailing address or would like to speak with someone about the report, please call 925-931-5500.



SCAN ME

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