

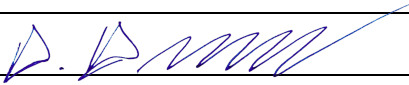
## Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	<b>City of Hayward</b>
Water System Number:	<b>CA0110006</b>

The water system named above hereby certifies that its Consumer Confidence Report was distributed on **July 1, 2025** to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: <b>Alex Ameri</b>	Title: <b>Director of Public Works</b>
Signature: 	Date: 06/25/25
Phone number: <b>(510) 583-4700</b>	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - Posting the CCR at the following URL: [www.hayward-ca.gov/waterquality](http://www.hayward-ca.gov/waterquality)
  - Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - Advertising the availability of the CCR in news media (attach copy of press release)
  - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - Posted the CCR in public places (attach a list of locations)
  - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - Delivery to community organizations (attach a list of organizations)
  - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)

- Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- Other (attach a list of other methods used)
- For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: [www.hayward-ca.gov/waterquality](http://www.hayward-ca.gov/waterquality)
- For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission.

### **Consumer Confidence Report Electronic Delivery Certification**

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification).
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: [www.hayward-ca.gov/waterquality](http://www.hayward-ca.gov/waterquality)
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

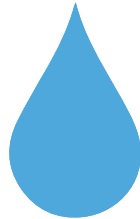
**The "good faith" efforts to reach non-bill paying consumers include:**

- **Distribution of postcards to non-bill paying consumers**
- **Distribution of the CCR in public places, including Hayward City Hall and the Hayward Public Library.**
- **Electronic notification of the availability of the CCR in the Leaflet newsletter.**
- **Electronic notification of the availability of the CCR on social media outlets, including X, Instagram, and Nextdoor.**

**Other efforts to reach consumers of the availability of the CCR included posting notifications in the water customer portal and bill inserts.**

*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.*

# 2024 WATER QUALITY REPORT



[WWW.HAYWARD-CA.GOV/WATERQUALITY](http://WWW.HAYWARD-CA.GOV/WATERQUALITY)

Each year, the City of Hayward provides a Water Quality Report to its customers to let them know where Hayward drinking water comes from, how it is treated, the results of water quality monitoring, and other important information about water quality. The results confirm that the water delivered to Hayward customers in 2024 was of the highest quality and met all state and federal standards. The report will be available on the City's website at [www.hayward-ca.gov/waterquality](http://www.hayward-ca.gov/waterquality) by **July 1, 2025**.

If you would like to have a paper copy of the report mailed to you, please send an email request with your name and mailing address to [utilities.development@hayward-ca.gov](mailto:utilities.development@hayward-ca.gov), or call us at **(510) 583-4700**. A copy of the report may be found at Hayward City Hall (777 B Street) or at Hayward Public Library (888 C Street).

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Esta notificación contiene información sobre la calidad del agua. Por favor llame al si tiene alguna pregunta.



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## 2024 Water Quality Report

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**From** Utilities Development <Utilities.Development@hayward-ca.gov>

**Date** Wed 6/18/2025 2:12 PM

**To** Utilities Development <Utilities.Development@hayward-ca.gov>

**Bcc** Acme Analytical Solutions <sales@acmeas.com>; Alex Moreno <Alex.Moreno@hayward-ca.gov>; Allen Koscinski <Allen.Koscinski@hayward-ca.gov>; Angel Groves <Angel.Groves@hayward-ca.gov>; Ardie Perez <aperez@dow.com>; Bart Greim (Baxter HealthCare Corporation) <bart\_greim@baxter.com>; Bert Weiss <bert.weiss@hayward-ca.gov>; Brian Osterhoudt <bosterho@a100dco.com>; Carolyn Schlueter (Dow Chemical) <caschlueter@dow.com>; Charng K. Chern (Linchen, Inc.) <lincheninc@aol.com>; Chris Clevers (Hikari Sales USA, Inc.) <chris@hikariusa.com>; Chuck Whitney (Amazon) <chuckw@amazon.com>; Curtis Spence <cspence@srhca.org>; Dan Heil <mackstwgn@gmail.com>; David Galan (EMD Millipore) <david.galan@emdmillipore.com>; Donald Morrow <Donald.Morrow@hayward-ca.gov>; Elisa Wilfong <Elisa.Wilfong@hayward-ca.gov>; Galina Kofman (Pentagon Technologies) <gkofman@pen-tec.com>; Harrison Neff <HNeff@dow.co>; Harry Kalkat (Allure Cosmetics) <harry@allurelabs.com>

Dear Water Customer,

Each year, the City of Hayward provides a Water Quality Report to its customers to let them know where Hayward drinking water comes from, how it is treated, the results of water quality monitoring, and other important information about water quality. The results confirm that the water delivered to Hayward customers in 2024 was of the highest quality and met all state and federal standards. The report will be available on the City's website at [www.hayward-ca.gov/waterquality](http://www.hayward-ca.gov/waterquality) by **July 1, 2025**.

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Public Works & Utilities Department

City of Hayward | 777 B Street | Hayward, CA 94541

